

PowerBroker Endpoint Total Protection, PowerBroker Endpoint Protection Platform for Servers, Web Servers and Retina Protection Agent

Notification Date: May 20, 2019

This document serves as the official announcement of the End of Life of the following products:

- PowerBroker Endpoint Total Protection
- PowerBroker Endpoint Protection Platform for Servers
- PowerBroker Endpoint Protection for Web Servers
- Retina Protection Agent

Summary

BeyondTrust is announcing the End of Life date for PowerBroker Endpoint Total Protection, PowerBroker Endpoint Protection Platform for Servers, PowerBroker Endpoint Protection Platform for Web Servers, and Retina Protection Agent.

Effective immediately, BeyondTrust will no longer provide upgrades, enhancements, or maintenance to these products. Customers using any of these products should switch to an alternative endpoint protection solution.

Intended Audience(s)

This announcement is intended for customers with the above-listed products.

Relevant Product SKUs

This announcement affects the following SKUs:

- **Product SKU:** PBETP
Product Title: PowerBroker Endpoint Total Protection
- **Product SKU:** PBEPS
Product Title: PowerBroker Endpoint Protection Platform for Servers
- **Product SKU:** PBEPWS
Product Title: PowerBroker Endpoint Protection Platform for Web Servers
- **Product SKU:** Retina Protection Agent
Product Title: Retina Protection Agent

Key Dates

Last Order Date: No longer for sale

End of Service Life and End of Renewal Date: January 31, 2020 for existing customers under current maintenance contracts.

Replacement Product

The Retina Protection Agent and the vulnerability scanning capabilities of PowerBroker Endpoint Protection (all versions) can be replaced with:

- BeyondTrust Host Security Scanner (Powered by Retina) - BeyondTrust Host Security Scanner is a modernized host-based vulnerability scanner that eliminates the need for connectivity between a traditional network scanner and its target asset.

No replacement solutions are being offered for PowerBroker Endpoint Total Protection, PowerBroker Endpoint Protection Platform for Servers or PowerBroker Endpoint Protection Platform for Web Servers.

Renewals

Existing customers can choose to renew until January 31, 2020

Support

Effectively immediately and through January 31, 2020, The PowerBroker Endpoint Total Protection, PowerBroker Endpoint Protection Platform for Servers, PowerBroker Endpoint Protection Platform for Web Servers and Retina Protection Agent will receive the following support:

- We will address issues/bugs if deemed critical to the operation of the solution; we will also address any critical security vulnerabilities.
- We will not enhance features or add new features to these products.

Frequently Asked Questions (FAQs)

1. Why is BeyondTrust making this decision?

These solutions are no longer strategic to BeyondTrust's focus as a leader in the Privileged Access Management and Vulnerability Management space.

2. How am I affected as a customer?

Customers should look to replace these products in a timely manner in order to avoid any protection gaps. (These products will continue to receive virus and vulnerability signature updates until January 31, 2020)

3. As a BeyondTrust Appliance owner (UVM/651), should I be concerned?

No, BeyondTrust will be replacing PowerBroker Endpoint Protection with Windows Defender on all UVM 2008, UVM 2012 and 651 appliances within the next few months. This replacement will be delivered via auto-update.

4. What if I don't do anything?

Effective January 31, 2020, customers will no longer receive upgrades, enhancements, or maintenance to these products. As a result, any systems still running any of these products will become increasingly less protected by the day.

5. Whom do I contact with questions?

If you are a PowerBroker Endpoint Protection customer, please contact your sales representative or sales@beyondtrust.com for any questions.

If you are a Retina Protection Agent customer, please contact Support with any question or to learn more about the BeyondTrust Host Security Scanner.
www.beyondtrust.com/support