

# Privileged Identity End of Life Announcement & FAQ

**EOL: March 31, 2025**  
**Notification Date: March 31, 2023**

**This document serves as the official customer announcement for the End-of-Life of BeyondTrust Privileged Identity.**

## Intended Audience(s)

This announcement is intended for BeyondTrust customers only.

## Summary

BeyondTrust is announcing that the official End of Life (EOL) date for Privileged Identity is March 31, 2025. This will be a complete product retirement in 2 years. On this date, maintenance contracts and support for any Privileged Identity product will end.

BeyondTrust regularly reviews its product portfolio to ensure strategic, market, and business alignment. The decision to EOL Privilege Identity is based on the following drivers:

- **Revision of Product Strategy and Direction:** Password Safe is our lead Privileged Credential Management and now Secrets Management offering, with the recent addition of the new Secrets Safe capability at no extra cost.
- **Resource Optimization and Re-Configuration:** Product innovation focus and resources, including tight integration with other BeyondTrust platform products, third party products, and our new Identity Security Insights solution, are allocated to Password Safe.
- **Strategic Portfolio Fit and Market Evolution:** Privileged Identity is best suited for on-premises use cases and is not a viable solution for customers wanting cloud deployment options.

## Key Dates:

- March 31, 2023: End of Life (EOL) worldwide announcement
- March 31, 2025: End of Life (EOL)

## Relevant Products

- BeyondTrust Privileged Identity (PI)
- Bomgar Privileged Identity (PI)
- Lieberman Rapid Enterprise Defense Identity Management (RED IM)
- Lieberman Enterprise Random Password Manager (ERPM)

### Replacement Product

The BeyondTrust replacement product for Privileged Identity is Password Safe. The preferred method of deployment is cloud. BeyondTrust also offers Password Safe on-premises.

### Maintenance and Support

BeyondTrust will continue to provide maintenance and support for Privileged Identity until the EOL date of March 31, 2025.

In the event a renewal anniversary falls within the EOL period, but before the EOL date, then the renewal can be extended for continued support through the EOL date. On the date of EOL, any outstanding contracts will be terminated.

For a summary of EOL status for this and other products, please visit the [BeyondTrust EOL policy](#).

### Frequently Asked Questions (FAQs)

#### 1. What is the EOL date for Privileged Identity?

Privileged Identity will be EOL on March 31, 2025.

#### 2. When will support end for Privileged Identity?

Support will end on March 31, 2025. BeyondTrust will provide upgrades, enhancements, maintenance, and support for Privileged Identity for existing customers under current maintenance contracts until the EOL date.

#### 3. What happens if I renew within the EOL period?

If your renewal anniversary falls within the End of Life period, but before the End of Life date of March 31, 2025, your renewal will be honored. On the date of EOL, If you have not contacted BeyondTrust regarding your outstanding renewal that falls beyond that date, your contract will be terminated without further action.

For example, if your contract is set to expire on April 1, 2025, then that contract will be terminated on March 31, 2025, and you will need to contact BeyondTrust by March 31, 2025.

For a summary of EOL status for this and other products, please visit the [BeyondTrust EOL policy](#).

#### **4. Is there product training available for the replacement product, Password Safe?**

Yes. Customers may purchase any available Password Safe product training:

- Shared Public Instructor-Led Virtual, or Private Instructor-Led (On-site or Virtual)
- Password Safe Administration: Subscription, which includes eLearning and Virtual
- Password Safe for Users: eLearning

#### **5. What are the advantages of transitioning to Password Safe?**

Both products are privileged credential management solutions and meet enterprise-level use cases in different ways. Password Safe serves customers in ways that Privileged Identity does not, including:

- Cloud deployment, only offered with Password Safe
- Secrets Safe: Privileged credential and secrets management in one solution at no extra cost
- Discovery, Onboarding and Management Automation: Smart Rules
- Session Proxy for both RDP and SSH
- Native Integration with key BeyondTrust Solutions for cross-functional use cases and enhanced ease of use
- Native integration with Privileged Remote Access for comprehensive Privileged Account and Session Management (PASM) capabilities
- Comprehensive reporting that includes secrets management activity through Password Safe console: BeyondInsight
- Ability to leverage new Identity Security Insights solution (Insights) for prevention and detection of identity threats when released in 3Q2023.

#### **6. What will happen to my Privileged Identity stored static passwords?**

Static privileged credentials may be exported from Privileged Identity and imported into Password Safe. Shared Credentials may be redeployed into Password Safe as static managed accounts or stored in Secrets Safe using the Privileged Identity and Password Safe APIs.

#### **7. What will happen to my Privileged Identity managed credentials?**

Password Safe can scan, identify and profile applications and assets with auto-onboarding of privileged accounts. The solution performs asset import from Active Directory (AD) or Address Group (AG).

#### **8. How are end user and group permissions preserved in Password Safe?**

After the complete access profile in Privileged Identity is evaluated and understood, the end user and group patterns are configured to match in Password Safe with help from automation using Smart Rules.

### **9. What about Role Based Access through Management Sets?**

These correlated permission sets are redeployed through Smart Groups and Smart Rules in Password Safe.

### **10. What about Defining Rules?**

Defining Rules in Privileged Identity can be turned into Smart Rules in Password Safe. Not a direct migration, however Password Safe Smart Rules offer automation like Privileged Identity offers.

### **11. Can I trial or test Password Safe?**

Yes. Please contact your BeyondTrust Account Manager or visit the [Password Safe Guided Tour](#) on the BeyondTrust website.

### **12. Who do I contact for questions?**

Please contact your BeyondTrust Account Manager or [EOL@beyondtrust.com](mailto:EOL@beyondtrust.com).