This document serves as the official customer announcement for the End-of-Life of BeyondTrust DevOps Secrets Safe.

Intended Audience(s)
This announcement is intended for BeyondTrust customers only.

Summary
BeyondTrust is announcing that the official End of Life (EOL) date for DevOps Secrets Safe is March 31, 2025. This will be a complete product retirement in 2 years. On this date, maintenance contracts and support for any DevOps Secrets Safe product will end.

BeyondTrust regularly reviews its product portfolio to ensure strategic, market, and business alignment. The decision to EOL DevOps Secrets Safe is based on the following drivers:

- **Revision of Product Strategy and Direction**: Password Safe is our lead Privileged Credential Management and now Secrets Management offering, with the recent addition of the new Secrets Safe capability at no extra cost.
- **Resource Optimization and Re-Configuration**: Product innovation focus and resources, including tight integration with other BeyondTrust platform products, third party products, and our new Identity Security Insights solution, are allocated to Password Safe.

Key Dates:
- March 31, 2023: End of Life (EOL) worldwide announcement
- March 31, 2025: End of Life (EOL)

Relevant Products
- BeyondTrust DevOps Secrets Safe
Replacement Product

The BeyondTrust replacement product for DevOps Secrets Safe is Password Safe. Password Safe is our lead Credential Management and now Secrets Management offering, with the recent addition of the new Secrets Safe capability at no extra cost. BeyondTrust is moving our Secrets Management capabilities into Password Safe, beginning with Password Safe 22.4 which became available December 15, 2022.

Easy Transition to Password Safe

Current Password Safe customers can simply upgrade to version 22.4 to adopt the latest secrets management capabilities.

Maintenance and Support

BeyondTrust will continue to provide maintenance and support for production deployments of DevOps Secrets Safe until the EOL date of March 31, 2025.

Frequently Asked Questions (FAQs)

1. What is the EOL date for DevOps Secrets Safe?

   DevOps Secrets Safe will be EOL on March 31, 2025.

2. When will support end for DevOps Secrets Safe?

   Support will end on March 31, 2025. BeyondTrust will provide support for DevOps Secrets Safe for existing production environments under current maintenance contracts.

3. Is there training available for the replacement product, Password Safe?

   Yes. Customers may purchase any available Password Safe product training.

   Customers may purchase any available Password Safe product training:
   - Shared Public Instructor-Led Virtual, or Private Instructor-Led (On-site or Virtual)
   - Password Safe Administration: Subscription, which includes eLearning and Virtual
   - Password Safe for Users: eLearning

4. What are the advantages of transitioning to Password Safe?

   Both products offer enterprise secrets management solutions. Password Safe serves today’s customers in ways that DevOps Secrets Safe does not, including:
   - Privileged credential and secrets management in one solution at no extra cost
   - New full-featured Graphical User Interface (GUI) for secrets management
   - Full API for uploading / downloading secrets and credentials
   - New file manager supporting any item needed to create and maintain applications, including but not limited to
     - API keys
     - Tokens
     - Certificates
- JSON files (up to 5MB)
- XML files (up to 5MB)

- **Kubernetes Sidecar**
  - Simplifies the logic for connecting to and retrieving secrets.
  - Enables rapid development without requiring deep Kubernetes experience.
  - Frees the developer from including secrets management in their container code.
  - BeyondTrust Kubernetes Sidecar is freely available through Docker Hub at [https://hub.docker.com/r/beyondtrust/secrets-cache](https://hub.docker.com/r/beyondtrust/secrets-cache)

- Comprehensive reporting that includes secrets management activity through Password Safe console: BeyondInsight

5. **What about DevOps Secrets Safe CI/CD integrations?**

   During 2023, BeyondTrust will continue to expand our Password Safe offering to support Terraform in May 2023, and other common Infrastructure as Code tools used in CI/CD workflows including Azure DevOps, Ansible and Jenkins.

6. **Can non-human or automated processes store and retrieve secrets?**

   Yes. There is a full REST API for secrets that lets any automated process read/write based on permissions.

7. **How does the Kubernetes Sidecar manage secrets to/from containers deployed to Kubernetes?**

   Applications are kept up to date with the latest secrets because the secrets-agent container in Secrets Safe (sidecar) retrieves secrets on a defined interval. The recommended wait time is 20 minutes. The minimum wait is 5 minutes. The container is available for download through the Docker Hub free library, and it handles all logic for connecting to and retrieving secrets from Secrets Safe.

8. **What mechanism or encryption is used to securely store the customer data?**

   Password Safe uses standard AES-256 encryption.

9. **How can I see who and which groups have access to which secrets?**

   BeyondInsight 22.4 (Password Safe console) has introduced two new Entitlements reports, supporting Secrets Safe and BeyondInsight entitlements. The Secrets Safe Entitlements report provides a list of user groups and the secrets to which they are entitled. And the BeyondInsight Entitlement report provides a detailed, real-time view of BeyondInsight group membership and permissions.

10. **Who do I contact for questions?**

    Please contact your BeyondTrust Account Manager or EOL@beyondtrust.com