



BeyondTrust

Identity Security Insights Administration Guide 23.09

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BeyondTrust Identity Security Insights Administration Guide

BeyondTrust Identity Security Insights is a web-based application designed to assist with the challenges inherent to identity protection. Connect both BeyondTrust products and third-party service to automatically scan for associated accounts and track your organization's identities in summarized visualizations.

The Insights console provides an organized view of all connected identity data, displaying automatic detections and research-backed security recommendations. Identify, understand, and respond to threats in a centralized and accessible dashboard, without the need to track identities and risks across multiple applications and environments.

Provision your instance of Insights for your entire organization, and further organize your company or business entity into individual tenants, each with their own permissions, users, and third-party connections. Browse your tenant dashboards for insights into associated identities, reactive detections and alerts, and proactive security suggestions.

This administration guide is designed to walk you through initial user and tenant configuration.

Identity Security Insights Organization Administration

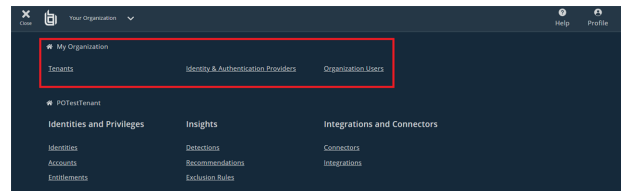
Organization Dashboard

An *Organization* represents your company or business entity across the BeyondTrust platform. Instances of Identity Security Insights are provisioned at the organization level, allowing you to manage company-wide users and identity providers, while organizing collections of your company's resources into individual tenants.

Your **Organization dashboard** can be reached by clicking your organization name in the navigation bar, and selecting your organization from the dropdown.

From here, you can view and manage your tenants, or invite additional users.

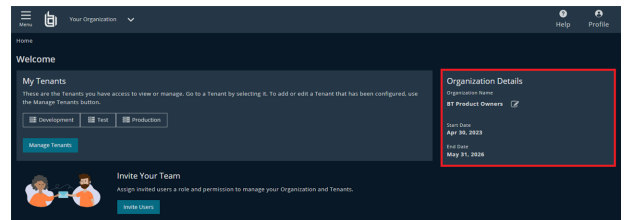
Individual organization pages can also be reached by clicking the **Menu** icon in the navigation bar.



Organization Details

Additional organization details are provided on your organization dashboard, including your organization name, and the start and end dates of your current Insights subscription. Instances of Insights with an active subscription of 30 days or fewer display a notification warning of the impending expiration.

Click the pencil icon beside your organization name to edit it.



Identity Security Insights User Administration

User Management

The Insights console allows you to add, edit, and remove individual users in your organization. Each user can be provided with individual roles to permit or restrict access to your organization's tenants.

This guide is intended to walk through inviting and managing additional Insights users.

Add a New Organization User

1. From your Insights **Organization** dashboard, navigate to **Invite Users**, located beneath **Invite Your Team**.



Note:

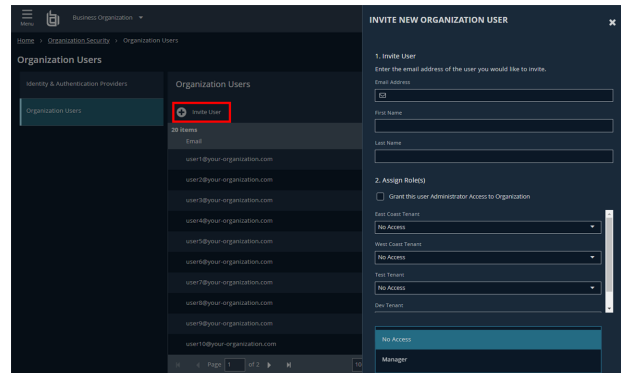
Your **Organization dashboard** can be reached by clicking your organization name in the navigation bar, and selecting your organization from the dropdown.

New users can be added to Identity Security Insights from the **Organization** dashboard. To invite a new user, follow the below steps:

2. Beneath **Organization Users**, click **Invite User**.

Complete the fields required by the **New Organization User** panel.

- **Invite User:** Provide the name and email address of the user you would like to invite. Ensure the email address is correct, because it will be used to send an account activation link.
- **Add Roles:** Select from the available tenants and options to provide this user with customized access.
- **Grant this user Administrator Access to Organization:** Checking this box creates this user as an Administrator for your entire Organization (e.g., across all tenants).
- If the above box is not checked, you can grant the user individual access to each configured tenant in your organization:
 - **Manager:** This user has read and edit access to the selected tenant.
 - **No Access:** This user is not allowed to read or write to the selected tenant.



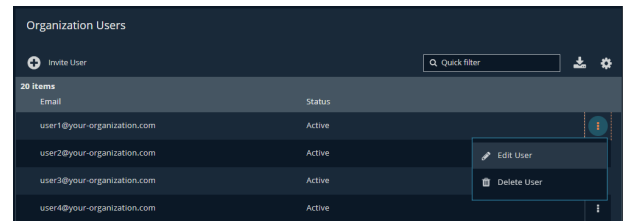
3. Click **Send Invitation** when complete.

- The new user receives an email with a link to access their account. When this link is clicked, the user is prompted to confirm a new password twice.
- Once a new password is set, the user can log in with their new credentials to access the Insights console.

Update or Remove Existing Users

1. From your Insights **Organization** dashboard, navigate to **Menu > Organization Users**.

2. Click the vertical ellipsis on the right side of the user you would like to manage. A menu displays the following options:
 - **Edit User:** Allows you to update the user's email, name, and administrative permissions.
 - **Delete User:** Removes this user from your organization. They must be invited again via **Add Users** to restore access.



Identity Security Insights Tenant Administration

Tenant Management

A tenant represents a logical collection of your organization's resources. Tenants can be created for distinct purposes, such as:

- Geographical regions (e.g., EU vs. US)
- Units or lines of business
- Production vs. test environments

Grouping your data into a tenant enables Insights to collect identities, detections, and recommendations for related resources into reporting dashboards, and allows you to orchestrate user access at both the tenant and organization levels.

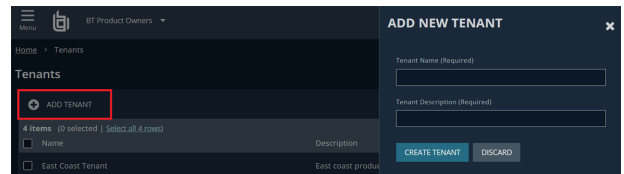
Create Additional Tenants



Note:

Your **Organization dashboard** can be reached by clicking your organization name in the navigation bar, and selecting your organization from the dropdown.

1. Click **Add Tenant**, and complete the fields required by the **New Tenant** panel.
 - **Name:** A human-readable name for referencing this tenant.
 - **Description:** A description of the tenant's use or organizational purpose.

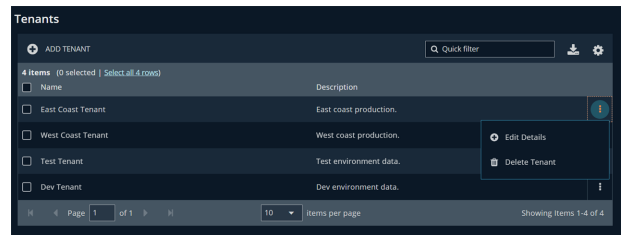


Update or Remove Existing Tenants

1. From your Insights **Organization** dashboard, click **Manage Tenants**, or navigate to **Menu > Tenants**.

Your **Organization dashboard** can be reached by clicking your organization name in the navigation bar, and selecting your organization from the dropdown.

2. Click the vertical ellipsis on the right side of the tenant you want to manage. A menu displays the following options:
 - **Edit Details:** Allows you to update the tenant name and description.
 - **Delete Tenant:** Removes this tenant from your organization.



IMPORTANT!

Deleting a tenant removes all associated user permissions and configured connectors.