

Remote Support 9.3.2 Release Notes

July 10, 2007

We're pleased to announce the the second maintenance release of Bomgar 9.3 is now available to you. Here's what's new in Bomgar 9.3.2:

New Features and Enhancements:

- Added support for specifying a default group policy for a provider (including Local providers). Any user who is successfully able to authenticate with that provider will have the policy assigned.
- Organizational Units (OU) can now be added to group policies as groups.
- Browsing a Security Provider through the Group Policies interface is no longer limited to 200 displayed members at any given time.
- Searching an LDAP Security Provider will now search using the users Search Query, but also search all configured User/Display Name mappings. This allows customers to search by a user's first or last name.
- Additional support for Vista Run-As-Administrator
- Included a feature that turns mouse-override off in Terminal Services and Citrix connections for improved user experience.

Issues Resolved:

- Resolved a Mac issue where it would continue to prompt to send an old error report until you have actually sent it.
- Resolved an issue where temporary files from file-transfer operations were not being cleaned up when the Mac customer client is uninstalled.
- On system info for win32, the "IP Address" and "Netmask" labels were incorrectly labeled. These are now corrected.
- Resolved a verbiage error when transferring multiple files.
- Implemented a resolution for intermittent Copy-Paste issues.
- Security Providers:
 - Resolved an issue where UTF-8 characters and LDAP reserved characters were inappropriately displayed.
 - Resolved an issue where duplicate users were showing up after a synchronize operation on the LDAP users page.
 - Resolved an issue where an LDAP Group provider would become unreachable after an upgrade from 9.2.3 to 9.3.0 or 9.3.1.
 - Resolved an issue where an LDAP Group provider would become unreachable when it was copying a configuration from an LDAP User provider which was using a Connection Agent.