

Remote Support 9.0.2 Release Notes

June 26, 2006

New Features and Enhancements:

- Minimize to System Tray functionality was added.
- System Tray icon now blinks if there is activity when the Rep Client is minimized to the System Tray.

Issues Resolved:

- A .Net 1.0 font issue was fixed.
- When viewing the File Transfer tab, the "Modified" column in the Local File Transfer window was changed to show modified date instead of the created date.
- The Cancel button was removed from the Rep Client dialog box that appears when closing a session where the customer had already disconnected. The Cancel button was redundant to the No button.
- An issue with adding canned messages to a newly created team was fixed.
- An issue with fall-back to user-mode if connection failed to establish as a service (happens when customer uses ISA firewall in user-mode only) was fixed.