

Remote Support 19.1.4 Release Notes

June 27, 2019

Requirements:

- This version of Remote Support is a Limited Availability release, intended specifically for Giustizia. RS 19.1.4 also includes a fix for the rep console Android overlay issue, and can be given as needed to customers experiencing that issue (HELP-2264 and related).
- This release requires Base software Base 5.4.0.
- A General Availability RS 19.1 release will be verified next sprint.

Notes:

- RS 19.1.4 is a full release from the 19.1-ingredi branch.
- RS 19.1.4 is verified for LA.
- RS 19.1.4 supports upgrades from RS 18.1.3+.
- RS 19.1.4 supports ThinClient Protocol 2.1 and 2.2.
- RS 19.1.4 requires Integration Client 1.6.3.
- RS 19.1.4 requires ECM 1.2.4.