

## Remote Support 10.0.8 Release Notes

March 12, 2008

### Issues Resolved:

- Resolved issue with some Jump clients not reconnecting after upgrade. This error most frequently occurred when upgrading from 10.0.5/6 to 10.0.7
- Windows Vista background is once again restored after an elevated session ends.
- Resolved RADIUS issue where "Only allow the following users" would only allow the last user in the list to login.
- Reworded the "Operating System not supported" error when using URLs to start customer sessions. This error message was misleading and had nothing to do with the operating system. It now says, "An internal error has occurred. Please try again."

### Known Issues:

- Customer client uninstall message displayed sometimes after non-Jump client jumps.
- Copy and Paste still fails occasionally.
- If the UAC is disabled in Vista, the window displayed for the user to enter credentials for elevation has the wrong text in the title bar.
- Customer Agreement is blank on Windows 95.