

## Remote Support 10.0.11 Release Notes

April 29, 2008

### Issues Resolved:

- Fix for Jumpoints disconnecting and reconnecting on 5 minute intervals.
- Resolved an issue with syslog messages.

### Known Issues:

- Customer Client uninstall message is sometimes erroneously displayed after non-Jump(TM) client session.
- Customer Agreement is not displayed appropriately on Windows95.