

iOS Customer Client 2.2.4 Release Notes

June 7, 2016

New Features and Enhancements:

- Use 3D Touch to view larger versions of file previews in the Files section of the app.

Issues Resolved:

- Resolved an issue with process list not sorting properly when viewed in the rep console.
- Resolved an issue with screen sharing not updating properly after rotating the device into landscape orientation.
- Resolved an issue with the live camera feed not updating properly after rotating the device into landscape orientation.
- Resolved an issue with inverted images sometimes showing through screen sharing after rotating the device into landscape orientation.
- Resolved an issue with a transferred session not displaying the rep's name in the chat window on small screens.
- Resolved an issue with annotations not drawing in the proper place after the orientation has changed.
- Resolved an issue with not being able to see landscape-oriented pictures stored in the files folder.
- Resolved an issue with the wrong error message being displayed when an incorrect session key was entered.
- Resolved an issue with the screen border appearing different sizes throughout a session.
- Resolved an issue with the View Files button interfering with entering a session key in landscape orientation.
- Resolved an issue with the live feed sometimes being shown rotated 90 degrees.

Requirements:

The Bomgar iOS Customer Client works with:

- iPhones and iPads running iOS 8.2 or greater.
- Existing Bomgar installations, version 14.3.1 or greater.
- Support sites with a trusted CA-signed certificate on the appliance.

Notes:

- The Bomgar iOS Customer Client is available for download in the App Store.