

Base 3.1.10 to 3.1.11 Release Notes

June 15, 2010

The latest release of Bomgar's Base software introduces SNMP and translations. A list of resolved issues is also included.

Requirements:

- Base version 3.1.10 is certified for physical appliances (B100, B200, B300 & B400)
- Base version 3.1.11 is certified for the Virtual Appliance

New Features and Enhancements:

- Simple Network Management Protocol (SNMP) monitoring is now supported. Administrators can monitor the health of their appliances by configuring SNMP on the /appliance web interface.
- Language Support has been added to the 3.1 series of Bomgar's Base software.
 - Dutch
 - French
 - German
 - Italian
 - Japanese
 - Portuguese (Brazil)
 - Portuguese (Portugal)
 - Spanish (European)

Issues Resolved:

- Resolved an issue where the advanced support tunnel was not working properly
- Resolved an issue where gratuitous ARP updates were not being sent after an automatic failover
- Resolved an issue where 169.254.1.x was only accessible over HTTPS when networking restrictions were enabled. It is now accessible over HTTP as well.
- *Resolved an issue where a second hard drive would not display correctly on the Storage page if it was not provisioned during the initial setup of the Virtual Appliance

Known Issues:

[UPDATED 6/17/2010]

- The SMTP settings in the /appliance interface are not saved when upgrading your appliance's base firmware to 3.1.10. To avoid this, record your SMTP settings before upgrading. This issue does not exist in version 3.1.11.

Notes:

- Items with an asterisk (*) apply to the Virtual Appliance only
- **Service Patch 8** is included in Base version **3.1.10**
- **Service Patch 9** is included in Base version **3.1.11**