

Samsung Android Customer Client 2.2.7 Release Notes

December 1, 2015

New Features and Enhancements:

- Introducing Bomgar inSight, a new way for customers to share a live video stream with a remote support representative. In addition, the representative can freeze on a frame of the customer's video stream and draw annotations.

Requirements:

The Bomgar Samsung Android Customer Client works with:

- Android phones and tablets running Android 4.0.3 or greater.
- Existing installations of Bomgar Remote Support version 14.1.1 or greater.
- Support sites with a trusted CA-signed certificate on the appliance.

Notes:

- The Bomgar Samsung Android Customer Client is available for download in Google Play.