

Remote Support Basic Integration for ServiceNow Version 3.2.2 Release Notes

January 20, 2022

Key Features:

- Addressed an issue which may prevent some sessions from being correctly parsed and imported into the system.

Notes:

- Published to the [ServiceNow Store](https://store.servicenow.com/sn_appstore_store.do#!/store/application/6e5427ae4faa3100237ca5017310c7d9/) at https://store.servicenow.com/sn_appstore_store.do#!/store/application/6e5427ae4faa3100237ca5017310c7d9/.
- Certified against ServiceNow Paris, Quebec, and Rome releases.
- Requires Remote Support v17.x or later.