

## Privileged Remote Access 24.1 Supported Platforms

### Android

Android Version	Jump Client	Access Console
Android 7 - 13	✓	✓

### iOS – iPhone, iPad, iPod

iOS Version	Access Console
12.x	✗
13.x	✗
14.x	✗
15.x	✓
16.x	✓
17.x	✓

### Linux Desktop

Linux Version	Jump Client	Access Console
Debian 11 and 12	✓	✓
Fedora 37-38	✓	✗
Fedora 38-39	✓	✗
RHEL 7.8 and 7.9	✓	✗
RHEL 8.7 and 8.8	✓	✓
RHEL 8.8 and 8.9	✓	✓
RHEL 9.1 and 9.2	✓	✓
RHEL 9.2 and 9.3	✓	✓

Linux Version	Jump Client	Access Console
Ubuntu 20.04 LTS	✓	✓
Ubuntu 22.04 LTS	✓	✓



**Note:** RHEL 8.9 and 9.3 no longer ship with an OpenGL dependency needed to run the Access Console. In order to install the console on those versions, you must first install `libglvnd-opengl`.

## Linux Server

Linux Version	Headless Jump Client	Jump Client	Access Console
Debian 11 and 12	✓	✗	✗
Fedora 37 - 38	✓	✗	✗
Fedora 38 - 39	✓	✗	✗
RHEL 8.7 and 8.8	✓	✗	✗
RHEL 8.8 and 8.9	✓	✗	✗
RHEL 9.1 and 9.2	✓	✗	✗
RHEL 9.2 and 9.3	✓	✗	✗
Ubuntu 20.04 LTS	✓	✗	✗
Ubuntu 22.04 LTS	✓	✗	✗
Amazon Linux 2 (AL2)	✓	✗	✗
Amazon Linux 2023 (AL2023)	✓	✗	✗

## Raspberry Pi

Raspberry Pi Version	Headless Jump Client	Jump Client	Access Console
Raspberry Pi OS Desktop (10-Buster)	✓	✗	✗
Raspberry Pi OS Desktop (10-Buster)	✗	✗	✗
Raspberry Pi OS Lite (10-Buster)	✗	✗	✗

Raspberry Pi Version	Headless Jump Client	Jump Client	Access Console
Raspberry Pi OS Lite (10-Buster)	✓	✗	✗
Raspberry Pi OS Desktop (11-Bullseye)	✓	✗	✗
Raspberry Pi OS Lite (11-Bullseye)	✓	✗	✗
Raspberry Pi OS Desktop (12-Bookworm)	✓	✗	✗
Raspberry Pi OS Lite (12-Bookworm)	✓	✗	✗

## macOS

macOS Version	Jump Client	Access Console
macOS 10.15 (Catalina)	✓	✓
macOS 11 (Big Sur) x86 or Apple Silicon	✓	✓
macOS 12 (Monterey) x86 or Apple Silicon	✓	✓
macOS 13 (Ventura) x86 or Apple Silicon	✓	✓
macOS 14 (Sonoma) x86 or Apple Silicon	✓	✓



**Note:** All macOS clients are 64-bit as of Privileged Remote Access 18.1.

## Windows Desktop

Windows Version	Jump Client	Access Console
Windows 7 SP1	✓	✗
Windows 10 (21H1 and 21H2)	✓	✓
Windows 10 (21H1 and lesser)	✗	✗
Windows 10 (21H2 and 22H2)	✓	✓
Windows 11 (21H2 and 22H2)	✓	✓
Windows 11 (21H2 and lesser)	✗	✗
Windows 11 (22H2 and 23H2)	✓	✓

## Windows Server

Windows Version	Jump Client	Access Console
Windows Server Core	✗	✗
Windows Server 2016	✓	✓
Windows Server 2019	✓	✓
Windows Server 2022	✓	✓



**Note:** The above listed versions assume both 32 and 64-bit versions where applicable and reasonable.

## Virtual Desktop Environments

Platform	Jump Client	Access Console
Citrix XenDesktop 7	✓	✓
VMWare Horizon 8	✓	✓
Citrix XenApp 6.5	✓	✓



**Note:** Virtual desktop environment support assumes that Privileged Remote Access clients work in a supported OS environment, virtual or otherwise.

## Browser (OS)

Browser OS Version	/login	/console	/appliance
Edge (Chromium)	✓	✓	✓
Firefox	✓	✓	✓
Safari 15.6 and 16.4 (Mac)	✓	✓	✓
Safari 16.x and 17.x (Mac)	✓	✓	✓
Safari (iOS)	✗	✗	✗
Google Chrome	✓	✓	✓

Browser OS Version	/login	/console	/appliance
Chrome (iOS)	✗	✗	✗
Chrome (Android)	✗	✗	✗

## Jumpoint

Operating System	JP Host	JP Target
Windows Server 2016 64-bit	✓	✓
Windows Server 2019 64-bit	✓	✓
Windows Server 2022	✓	✓
Windows 10 64-bit	✓	✓
Ubuntu 20.04 64-bit	✓	✓
Ubuntu 22.04 64-bit	✓	✓
RHEL 8 64-bit	✓	✓
Red Hat 9	✓	✓
Amazon Linux 2 (AL2)	✓	✓
Amazon Linux 2023 (AL22023)	✓	✓
Debian 11	✓	✓
Debian 12	✓	✓



**Note:** Privileged Remote Access supports only Microsoft's RDP server implementation built into Windows operating systems and Remote Desktop Session (formerly Terminal Services) Hosts.

## Connection Agent

Operating System	
Windows Server 2016	✓
Windows Server 2019	✓

Operating System	
Windows Server 2022	✓
Windows 10	✓