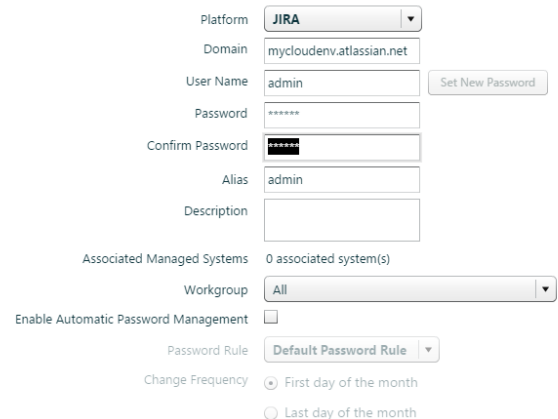


## Configure Jira with Password Safe Ticket System

You can integrate Jira with Password Safe requests so that Jira ticket numbers provided on requests can be validated. Integrating Jira with Password Safe does not require a BeyondInsight connector. To configure Jira with Password Safe, you must create a functional account for the Jira platform and create a Jira ticket system in the Password Safe system configuration.

### Create the Functional Account

1. In the console, click **Configuration**.
2. Under **Privileged Access Management**, click **Password Safe**.
3. In the **System Configuration** pane, click **Functional & Login Accounts**.
4. In the **Account Alias** pane, click **+ (Add New Account)**.
5. Select **JIRA** from the **Platform** list.
6. Enter the full URL for the Jira instance in the **Domain** box. There are two types of Jira environments:
  - Hosted cloud environment
  - Local host environment. A local host environment requires the suffix **/jira** to be added to the domain name.
7. Enter the Jira credentials and then click **Save**.



The screenshot shows the configuration form for a new functional account. The fields are as follows:

- Platform:** JIRA (dropdown menu)
- Domain:** mycloudenv.atlassian.net
- User Name:** admin
- Password:** \*\*\*\*\*
- Confirm Password:** \*\*\*\*\*
- Alias:** admin
- Description:** (empty text box)
- Associated Managed Systems:** 0 associated system(s)
- Workgroup:** All (dropdown menu)
- Enable Automatic Password Management:**
- Password Rule:** Default Password Rule (dropdown menu)
- Change Frequency:**
  - First day of the month
  - Last day of the month

### Create the Ticket System

1. In the console, click **Configuration**.
2. Under **Privileged Access Management**, click **Password Safe**.
3. In the **System Configuration** pane, click **Ticket Systems**.
4. In the **Ticket Systems** pane, click **+ (Create New Ticket System)**.
5. Select **JIRA Ticket System** from the **Platform** list.
6. Select the functional account you just created.
7. Select the check boxes for the remaining options and then click **Create**.



**Note:** For any tickets being verified using this ticket system, you must ensure within the Jira web portal that the **Requestor** is populated in the **Assignee** field. The User ID here must match the Password Safe User ID.