

UVMSQL End of Life Announcement

Notification Date: December 31, 2020

This document serves as the official announcement for the End of Life for BeyondTrust UVMSQL appliance. This statement discontinues the image availability, operating system and database security updates, and supportable usage of the product. Please read this document carefully, as it contains important information on versions, migration options, and future support.

Intended Audience(s)

This announcement is intended for customers with:

BeyondTrust UVMSQL – SQL Always-On Appliances.

Summary

BeyondTrust announces the End of Life of the UVMSQL Appliances.

UVMSQL Appliances provide a Microsoft SQL Always-On availability group.

Effective December 31, 2023, BeyondTrust will no longer support the UVMSQL Appliance model. Customers using UVMSQL Appliances need to migrate to a customer-managed Microsoft SQL Always-On availability group. As an option, customers can repurpose the appliance hardware, Operating System and Microsoft SQL Enterprise license into their own customer-managed SQL Always-On availability group.

[Customers can also look to migrate to Password Safe Cloud.](#) We now offer a cloud-based deployment option (SaaS) in addition to our IaaS option.

Password Safe Cloud benefits:

- Same robust product, now available for deployment in the cloud
- Greatly minimize infrastructure footprint
- Lowest infrastructure cost and lowest complexity
- High availability (active-active functionality) at a fraction of the on-prem investment

BeyondTrust will share details with Password Safe customers on the migration program in Q1 2021.

Key Dates

End of Sale: June 30, 2020

End of Add-On Sale: March 31, 2021 (For existing UVMSQL customers)

Last Date to Renew: December 31, 2022 (Applies only to UVMSQL Appliance maintenance and does not apply to BeyondTrust Password Safe maintenance)

End of Service Life: December 31, 2023 (For existing customers under current maintenance contracts)

Replacement Product(s)

BeyondTrust will not offer a replacement for the UVMSQL Appliance.

Migration

We recommend that customers do any one of the following:

- Migrate to a customer-managed Microsoft SQL Always-On availability group
- Repurpose the UVMSQL Appliance hardware by re-installing Microsoft Windows Server, Microsoft SQL and re-creating the Always-On availability group. Customer can use the OS and Microsoft SQL Enterprise licenses that came with the Appliance
- Migrate to Password Safe Cloud.

Support

Standard BeyondTrust Support End of Life policy applies. The UVMSQL Appliances will be supported until December 31, 2023 for customers under active maintenance contracts.

Frequently Asked Questions (FAQs)

1. Why is BeyondTrust making this decision?

As all product companies in dynamic markets do, BeyondTrust regularly reviews its product portfolio to ensure strategic, market, and business alignment. In doing so, we have determined that the UVMSQL Appliance is not core to our leadership in the Privileged Access Management (PAM) segment.

2. What are the key action dates?

- End of New Sale: June 30, 2020
- End of Add-On Sale: March 31, 2021 (For existing UVMSQL customers)
- Last Date to Renew: December 31, 2022 (Applies only to the UVMSQL Appliance maintenance and does not apply to the BeyondTrust Password Safe maintenance)
- End of Service Life: December 31, 2023 (For existing customers under current maintenance contracts)

3. How is my Active/Active deployment affected by this?

BeyondTrust will continue to support Password Safe Active/Active deployments architected to use a customer-managed Microsoft SQL Always-On availability group.

4. What if I don't do anything?

BeyondTrust UVMSQL Appliance licenses are perpetual, and existing environments will continue to operate beyond the end of support period. However, **it is important to note that BeyondTrust will not be providing support or maintenance for any BeyondTrust products operating on these Appliances after the End of Life date.**

5. Whom do I contact with questions?

Please contact [BeyondTrust Support](#) with additional questions.