



CUSTOMER NOTIFICATION

Product End of Life Announcement

Product: PowerBroker for Windows
Notification Date: August 13, 2021

Intended Audience(s)

This announcement is intended only for BeyondTrust customers.

This document serves as the official announcement of the end of life (EOL) of PowerBroker for Windows (PBW) for all customers, including both desktops and servers.

Note: PowerBroker for Mac was EOL'd in December 2019. [Notification is located here.](#)

In 2018, BeyondTrust merged with Avecto and brought two leading endpoint privilege management solutions under the same company. Over several years, our BeyondTrust product teams have added great features from the PowerBroker for Windows (PBW) product to our new Privilege Management for Windows (PMW) solution, based on the Avecto Defendpoint technology.

Now, as we focus on solving emerging privilege security challenges with a unified solution, we are announcing the End of Life of PBW – two years from today – so that you have ample time to plan your transition to PMW.

Key recent developments of the Privilege Management for Windows solution:

- PMW is now integrated with BeyondInsight for policy administration & reporting
- PMW is now available as a Cloud solution, accelerating time to value & reducing management costs
- More features, more integrations, greatly enhanced usability

View the [BeyondTrust EOL Policy](#) on our website.

Replacement Product(s)

PowerBroker for Windows customers should upgrade to our flagship product **Privilege Management for Windows** (formerly Avecto Defendpoint).

<<BeyondTrust is offering incentives, services, and support to make sure your migration is as seamless as possible>>

Summary

BeyondTrust will continue to provide support for PowerBroker for Windows to existing customers through August 13, 2023.

After August 13, 2023, PowerBroker for Windows will no longer be supported.

Key Dates

- **End of Add-ons: August 13, 2022**
You can continue to purchase additional licenses for existing deployments up to this date. Once this date has passed, you will no longer be able to purchase additional licenses.
- **End of Renewals: August 13, 2023**
It will not be possible to renew any existing contracts or subscriptions beyond this date. In the event that a renewal anniversary falls within the End of Life period, but before the End of Life date, then the renewal will be honored. On the date of End of Life, any outstanding contracts will be terminated.
- **End of Support/End of Life: August 13, 2023**
The product will no longer be supported by BeyondTrust after this date. There will be no further patches or hotfixes issued, and you will no longer be able to submit tickets for PowerBroker for Windows in the customer support portal. This date marks the completion of the End of Life of PowerBroker for Windows.

What Should You Do Next?

1. **Reach out to your BeyondTrust Account Manager or contact sales@beyondtrust.com**
Your account manager will guide you through the process for your transition to Privilege Management for Windows.
2. **[Schedule a demo](#) with a BeyondTrust Solutions Engineer**
Once you have contacted your account manager, we would recommend a member from our experienced team of SE's, who can demonstrate the PMW solution, and the key benefits that you can unlock with a move to PMW.

Migration

Migration to Privilege Management for Windows can begin when customers are ready. There are two years to migrate, but we would recommend starting your

migration as soon as possible. Customers should engage their account representative to create a migration plan.

Support

Standard BeyondTrust Support applies. Support for PowerBroker for Windows ends August 9, 2023. Read the standard [EOL Policy](#) for more details.

Frequently Asked Questions (FAQs)

1. What are the benefits for migrating to Privilege Management for Windows?

- **More Core Use Cases:** 2.5x more privilege management and app control use cases means more use cases for more users can be covered – more coverage means more types of users managed, and less risk of privilege creep.
- **Unique Features:** Privilege Management for Windows includes many features that PBW does not have.
- **QuickStart Policies:** Flexible policies with many built-in rules and strong exception handling features speed up the deployment of PMW
- **Trusted Application Protection:** stop attacks that take advantage of email attachments and malicious websites, by securing Office, Adobe and web browsers with built-in security controls.
- **Cloud and On-premise Deployments:** Choose a deployment option, either PM Cloud or on-premise with BeyondInsight, that best suits your requirements.
- **Innovative Roadmap:** Privilege Management for Windows has a focused strategic roadmap that is delivering new value and compelling features to the PAM/PEDM market.
- **Powerful Integrations:** Native integrations with ServiceNow, VirusTotal and Azure AD and with an AWS S3 integration to easily get data into SIEM tools. Power Rules provides the ability to build tailored integrations, and a PowerShell API lets you integrate rule and policy changes into any automation workflow.
- **Windows & Mac Parity:** Get the same solution for Windows & Mac devices, with the same features, configured from a single pane of glass – makes consistency in management and end user experience easy.
- **Comprehensive Analytics:** High fidelity dashboards and reports provide the analytics to cater for all use cases, from high level summaries you can drill down to individual events.
- **End-user Experience:** The key to a successful project is the experience of end users, and Privilege Management for Windows provides a rich interface to ensure that users remain productive at all times.
- **Application Control:** A pragmatic and lightweight allow list that provides elegant exception handling that gives you control over what users can install or run without impacting productivity or creating management overhead.
- **Desktop and Server:** PMW is fully supported on both Windows desktops and Windows servers, with upgrade and migration options available for both.

2. Is this an opportunity to review my existing policy/deployment?

Yes – The project to migrate PBW to PMW is an excellent opportunity to review your existing PBW policy/strategy. In many cases, simplification of the policy is achievable while still addressing your core use cases. After years of experience with endpoint management, BeyondTrust has developed a QuickStart policy/strategy that brings immediate value and can serve as the foundation upon which to build your endpoint policy strategy.

3. Are there functional gaps?

While many of the features from PowerBroker for Windows (PBW) have been integrated into Privilege Management for Windows (PMW), our product team is continuing to assess functional gaps. When there is sufficient demand and value, we will address gaps with new features and solutions in PMW.

4. Why choose Privilege Management Windows & Mac Cloud?

Better ROI

- Faster deployments
- Reduced cost & complexity – zero on-premises architecture
- Flexibility of subscription licensing

More Features

- ‘Cloud First’ new feature development - we release new features in our Cloud platform first
- Regular monthly releases delivering new value on an ongoing basis

Benefits of SaaS

- More reliable, supportable, and scalable infrastructure
- Fully managed, monitored & supported by BeyondTrust
- Accessible from anywhere - for your endpoints and for your policy administrators

5. What are the migration opportunities?

Each migration services project will consider the customers’ unique needs to ensure the most seamless experience

Migration to Privilege Management for Windows and Mac is an excellent time to review, simplify, and optimize endpoint policy

BeyondTrust Professional Services and Certified Partners are committed to migrating you with minimum disruption – working to minimize visible change of functionality, retain policy design and end user experience wherever possible

Depending on the underlying management console technology that your organization is on, there are 3 upgrade options.

Product & Services Tier Options

- Option 1 (***Recommended***) - PMW Cloud
- Option 2 - BeyondInsight/(PMW On-premises subscription)
- Option 3 – ePO/GPO (PM On-premises subscription)

6. What happens if I renew within the EOL period?

If your renewal anniversary falls within the End of Life period but before the End of Life date of August 13, 2023, your renewal will be honored. On the date of End of Life (August 13, 2023), if you have not contacted BeyondTrust regarding your outstanding renewal that falls beyond that date, your contract will be terminated without further action.

For example, if your contract is set to expire on August 14, 2023, then that contract will be terminated on August 13, 2023, and you will need to contact BeyondTrust by August 13, 2023.

7. How long will a migration take?

The time to complete a migration from PBW to PMW is dependent upon several factors including management console platform, policy complexity, and number of endpoints. BeyondTrust Professional Services prides itself on providing a quick time to value. The PMW environment will be stood up in parallel to the existing PBW environment and cutover will be planned to minimize disruption and downtime.

8. Can I trial or test the new Privilege Management for Windows solution?

Yes. Please contact your Account Manager, who can arrange and schedule demonstrations and POC tests of PMW with a Solutions Engineer.

9. Whom do I contact with questions?

Please contact your Account Manager or the [sales team](#) for more information.