

PowerBroker for Mac End-of-Life Announcement

Notification Date: December 6, 2019
Reminder Dates: December 6, 2019 & September 1, 2020

This document serves as the official announcement of the End-of-Sale (EOS) and End-of-Life (EOL) of PowerBroker for Mac (PBM).

Summary

Effective December 2019, PowerBroker for Mac will no longer be available for sale. Support will continue through September 1, 2020.

With the introduction of Mac OS Catalina, and several architectural changes implemented by Apple, PowerBroker for Mac is no longer compatible when upgrading to the new Mac operating system. Users are advised to not upgrade to Catalina.

Customers are advised to migrate to BeyondTrust Privilege Management for Mac (PMM), formerly Defendpoint.

Key Dates

- End of Sale (Last Order Date): December 6, 2019
- End of Maintenance Renewals: December 6, 2019
- End of Support: September 1, 2020
- End of Life: September 1, 2020

Intended Audience(s)

This announcement is intended for BeyondTrust PowerBroker for Mac customers.

Relevant Product(s)

The following products are in scope for this announcement:

- PowerBroker for Mac

Replacement Product(s)

BeyondTrust encourages PowerBroker for Mac customers to migrate to the superior Mac privilege management solution, BeyondTrust Privilege Management for Mac.

Renewals

BeyondTrust is not offering renewal options for PowerBroker for Mac.

Migration

Migration to PMM should begin immediately. Our support and services team are available to assist in migration.

Support

Standard BeyondTrust Support End of Life policy applies. Effective September 1, 2020, BeyondTrust will end support for PowerBroker for Mac.

Frequently Asked Questions (FAQs)

Q: Why is BeyondTrust making this decision?

A: With the introduction of architecture changes through Mac Catalina OS, PowerBroker for Mac is no longer a viable solution.

Q: What do I need to do now?

A: Contact your account representative to discuss migration options.

Q: What if I don't upgrade to Catalina?

A: Users who choose not to upgrade will not run into any issues. However, it is suggested that all customers migrate to PMM.

Q: Will I lose any features migrating to PMM?

A: No, PMM is a far superior solution over PBM, including:

- More use cases
- More deployment options
- More mature
- More feature rich
- Better user experience
- Superior analytics
- Catalina Certified
- QuickStart – rapid time-to-value
- Native Sudo support
- Integrated with BeyondInsight
- SaaS coming in Q1 2020

Q: Whom do I contact with questions?

A: Please contact your sales representative or sales@beyondtrust.com with any questions.