

BeyondTrust Network Security Scanner (Retina) in BeyondInsight

End of Life Announcement

Notification Date: November 2, 2021

Intended Audience(s)

This announcement is intended only for BeyondTrust customers.

Summary

This document serves as the official announcement of the end of life (EOL) of the BeyondTrust Network Security Scanner within BeyondInsight. This component (formerly known as the Retina Security Scanner) supports the discovery capabilities in BeyondInsight and is being replaced with a new BeyondTrust Discovery Agent.

As a BeyondInsight customer, you will need to migrate to the new BeyondTrust Discovery Agent by March 31, 2022, to continue to make use of the scanning capabilities of the solution. The migration process has been designed to require minimal time, effort, and disruption to your operations.

Note: All standalone Enterprise Vulnerability Management (formerly Retina) products have been EOL'd as of December 31, 2020. [Notification is located here.](#)

End of Support/End of Life: March 31, 2022

The Network Security Scanner within BeyondInsight will no longer be supported by BeyondTrust after this date. March 31, 2022 marks the completion of the end of life of all Retina products. To continue using the discovery capabilities in BeyondInsight, you must migrate to the new BeyondTrust Discovery Agent.

Replacement

A new Discovery Agent is available as a replacement for this component. BeyondInsight customers must migrate to the new BeyondTrust Discovery Agent by March 31, 2022.

Migration

Please refer to this [Knowledge Base article](#) in our customer support portal for additional information on the migration process.

Support

Standard BeyondTrust Support end of life policy applies. BeyondTrust will support the Network Security Scanner until March 31, 2022 for customers under active maintenance contracts. View the [BeyondTrust EOL Policy](#) on our website.

FREQUENTLY ASKED QUESTIONS (FAQs)

1. How will my deployment migrate to the new Discovery Agent?

For U-Series (UVM) appliance-based deployments: BeyondTrust will make the migration available via an appliance Environmental Update package:

- For 2012-based appliances: October's Environmental Update package 9.
- For 2016-based appliances: October's Environmental Update package 7.

Applying this environmental update package will automatically migrate the appliance to use the new Discovery Agent. (Requires appliance v3.3.1)

For software-based deployments: Customers can download the new Discovery Agent from the customer portal. The new Discovery Agent v21.2.1 has a built-in migration option that can be triggered when installing the new Discovery Agent on top of a system that already has the BT Network Security Scanner (Retina) installed and configured.

2. For software-based installations, can the new Discovery Agent be installed on all operating systems the same as BeyondTrust Network Security Scanner (Retina)?

No, while the new Discovery Agent does support running on all currently Microsoft supported Windows operating Systems, it is limited to supporting 64-bit OS only.

3. Is there a local UI for the BeyondTrust Discovery Agent?

No, the new Discovery Agent does not have a user interface. It is designed to be managed via BeyondInsight.

4. Does the new Discovery Agent require a license?

No.

5. What happens to the BeyondTrust Network Security Scanner (Retina) after migration?

The BT Network Security Scanner service will be set to 'disabled' as part of the migration. It is deliberately not uninstalled in the rare and unforeseen case you need to revert back to using the Retina scanner.

6. What happens to the Enterprise Update Server (EUS) after migration?

The EUS will not be uninstalled as part of the migration. On Appliance-based deployments there is no additional action required. On software-based deployments, the customer may uninstall EUS.

7. How will the new BT Discovery Agent be updated?

Updates will be managed via BT Updater. As part of the migration, the new Discovery Agent will register with BT Updater. BT Updater will have the Discovery Agent subscription unlocked by default.

8. Do I have to do anything in BeyondInsight before/after migration?

No, there are no additional steps that need to be taken from BeyondInsight. The migration upgrade/installer will configure the new Discovery Agent to automatically connect with BeyondInsight.

9. Are you upgrading the BT Host Security Scanner (RHSS)?

No. The Host Security Scanner was part of the Enterprise Vulnerability Management solution (formerly VMS), there was no PAM use case for this host scanner.

10. I thought Retina was already End of Life (EOL)?

The Network Security Scanner (known as Retina) for vulnerability management (VMS) was EOL effective December 31, 2020. The Network Security Scanner component for discovery scans, as in the case of Password Safe and Privilege Management for Windows and Mac customers deployed with BeyondInsight, had not been EOL'd. The Network Security Scanner for discovery scans has an EOL date of March 31, 2022.

11. What happens if I can't migrate by March 31, 2022?

While you will no longer have support, the application will continue to run. If any issues arise, support will ask you to migrate to the new Discovery Agent prior to troubleshooting any scan related issues.

12. Where can I get additional information?

Please refer to this [Knowledge Base article](#) in our customer support portal for additional information on the migration process.

13. Is the BeyondTrust Discovery Agent the same as the BeyondInsight Discovery Tool?

No, they are not the same. The BeyondInsight Discovery Tool is a 'free' discovery tool used for marketing and sales purposes that replaces the legacy free discovery tool on our website. This new tool is based on the same discovery engine as the BT Discovery Agent. The BeyondInsight Discovery Tool is standalone and does not integrate with BeyondInsight.