

BeyondTrust Auditor Suite End of Life Announcement

Notification Date: December 31, 2019
Reminder Dates: December 31, 2019 & December 31, 2020

This document serves as the official announcement of the End of Sale (EOS) and End of Life (EOL) of the BeyondTrust Auditor Suite, formerly PowerBroker Auditing and Security Suite as BeyondTrust products. Through our strategic partnership with Cygna Labs, the team who developed the original Auditor Suite (later acquired by BeyondTrust), product development and support for the BeyondTrust products listed below are assured. Customers may purchase maintenance and support and additional product licenses directly through Cygna Labs.

As part of this partnership, Cygna Labs provides BeyondTrust customers a secure migration path to corresponding Cygna Labs products.

Summary

Effective December 31, 2019, the BeyondTrust Auditor Suite (formerly PowerBroker Auditing and Security Suite) will no longer be available for sale through BeyondTrust, but can be purchased directly through Cygna Labs. Support through BeyondTrust will continue until December 31, 2020.

Licensed products will continue to operate, and will be supported by BeyondTrust's partner, Cygna Labs (<https://pages.cygnalabs.com/beyondtrust/>)

Key Dates

- End of Sale (Last Order Date): December 31, 2019
- End of Maintenance Renewals: December 31, 2019
- End of Support: December 31, 2020
- End of Life: December 31, 2020

Note: all orders and maintenance renewals after the dates above will be processed directly through Cygna Labs. Please contact Cygna Labs for more information at Phone: +1 305 501 2430 x502

Website: <https://pages.cygnalabs.com/beyondtrust/>

Email: beyondtrust@cygnalabs.com.

Intended Audience(s)

This announcement is intended for BeyondTrust customers; please do not distribute to others outside of this audience.

Relevant Product(s)

The following products are in scope for this announcement:

- BeyondTrust Auditor Essential Edition
- BeyondTrust Auditor Advanced Edition
- BeyondTrust Auditor Ultimate Edition
- PowerBroker Privilege Explorer for File System
- PowerBroker Change Manager for Active Directory
- PowerBroker Event Vault for Windows
- PowerBroker Auditor for SQL Server
- PowerBroker Full Recovery (AD and eDirectory Module)
- PowerBroker Management Suite
- PowerBroker Recovery for Active Directory
- PowerBroker Recovery (eDirectory Module)
- PowerBroker Protector for Active Directory
- PowerBroker Auditor for Active Directory
- PowerBroker Auditor for Exchange
- PowerBroker Auditor for File System
- PowerBroker Privilege Explorer for Active Directory

Replacement Product(s)

BeyondTrust encourages Auditor customers to procure support and migration to Cygna Labs' comparable products (see below); BeyondTrust is not itself offering a replacement product.

Renewals

BeyondTrust is not offering renewal options itself, customers may procure Auditor maintenance and support services from our partner – Cygna Labs.

Migration

BeyondTrust is partnering with Cygna Labs – the original developer of the technology in the Auditor Suite and a leader in privilege auditing solutions – to provide customers a migration path. This partnership means that Auditor customers will be able to procure from Cygna:

1. Additional licenses and support for the BeyondTrust Auditor Suite for up to a three-year period from the date of this announcement.

2. Licenses and support for Cygna's comparable products if and when customers choose to migrate to those products.

Support

Standard BeyondTrust Support End of Life policy applies. Effective December 31, 2020, BeyondTrust will end support for all Auditor Suite products. Customers will be able to procure product support from Cygna Labs.

Frequently Asked Questions (FAQs)

1. Why is BeyondTrust making this decision?

BeyondTrust regularly reviews its product portfolio to ensure strategic, market, and business alignment. We have determined that the Auditor offering is not core to our success in the Privileged Access Management (PAM) segment; therefore, we are exiting the business and providing customers an attractive alternative through a strategic partnership with Cygna Labs, a leader in privilege auditing solutions.

2. What do I need to do now?

Perpetually licensed products will continue to operate, and will be supported by BeyondTrust's partner, Cygna Labs. Customers may also purchase comparable products from Cygna Labs directly.

Customers should contact Cygna directly to discuss product support and purchase options, at:

Phone: +1 305 501 2430 x502

Website: <https://pages.cygnalabs.com/beyondtrust/>

Email: beyondtrust@cygnalabs.com.

3. What if I don't do anything?

BeyondTrust licenses are perpetual, and existing environments will continue to operate beyond the end of support period. However, it is important to note that BeyondTrust will not provide support or maintenance for any BeyondTrust products operating after the end of life date (December 31, 2020) – customers are advised to partner with Cygna Labs for continued support.

4. Whom do I contact with questions?

Please contact your sales representative or sales@beyondtrust.com with any questions.