Privileged Remote Access 23.3 Supported Platforms

Android

	Android Version	Jump Client	Access Console
Android 7 - 1	3	\checkmark	\checkmark

iOS – iPhone, iPad, iPod

iOS Version	Access Console
12.x	×
13.x	×
14.x	×
15.x	\checkmark
16.x	\checkmark

Linux Desktop

Linux Version	Jump Client	Access Console
Fedora 37-38	\checkmark	×
RHEL 7.8 and 7.9	\checkmark	×
RHEL 8.7 and 8.8	\checkmark	\checkmark
RHEL 9.1 and 9.2	\checkmark	\checkmark
Ubuntu 20.04 LTS	\checkmark	\checkmark
Ubuntu 22.04 LTS	\checkmark	\checkmark

Linux Server

Linux Version	Headless Jump Client	Jump Client	Access Console
Fedora 37 - 38	\checkmark	×	×
RHEL 8.7 and 8.8	\checkmark	×	×
RHEL 9.1 and 9.2	\checkmark	×	×

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Linux Version	Headless Jump Client	Jump Client	Access Console
Ubuntu 20.04 LTS	\checkmark	×	×
Ubuntu 22.04 LTS	\checkmark	×	×
Amazon Linux 2 (AL2)	\checkmark	×	×

Raspberry Pi

Raspberry Pi Version	Headless Jump Client	Jump Client	Access Console
Raspberry Pi OS Desktop (10-Buster)	\checkmark	×	×
Raspberry Pi OS Lite (10-Buster)	\checkmark	×	×
Raspberry Pi OS Desktop (11-Bullseye)	\checkmark	×	×
Raspberry Pi OS Lite (11-Bullseye)	\checkmark	×	×

macOS

macOS Version	Jump Client	Access Console
macOS 10.15 (Catalina)	\checkmark	\checkmark
macOS 11 (Big Sur) x86 or Apple Silicon	\checkmark	\checkmark
macOS 12 (Monterey) x86 or Apple Silicon	\checkmark	\checkmark
macOS 13 (Ventura) x86 or Apple Silicon	\checkmark	\checkmark
macOS 14 (Sonoma) x86 or Apple Silicon	\checkmark	\checkmark

Note: All macOS clients are 64-bit as of Privileged Remote Access 18.1.

Windows Desktop

Windows Version	Jump Client	Access Console
Windows 7 SP1	\checkmark	×
Windows 10 (21H1 and 21H2)	\checkmark	\checkmark
Windows 11 (21H2 and 22H2)	\checkmark	\checkmark

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Windows Server

Windows Version	Jump Client	Access Console
Windows Server Core	×	×
Windows Server 2016	\checkmark	\checkmark
Windows Server 2019	\checkmark	\checkmark
Windows Server 2022	\checkmark	\checkmark

Note: The above listed versions assume both 32 and 64-bit versions where applicable and reasonable.

Virtual Desktop Environments

Platform	Jump Client	Access Console
Citrix XenDesktop 7	\checkmark	\checkmark
VMWare Horizon 8	\checkmark	\checkmark
Citrix XenApp 6.5	\checkmark	\checkmark

Note: Virtual desktop environment support assumes that Privileged Remote Access clients work in a supported OS environment, virtual or otherwise.

Browser (OS)

Browser OS Version	/login	/console	/appliance
Edge (Chromium)	\checkmark	\checkmark	\checkmark
Firefox	\checkmark	\checkmark	\checkmark
Safari 15.6 and 16.4 (Mac)	\checkmark	\checkmark	\checkmark
Safari (iOS)	×	×	×
Google Chrome	\checkmark	\checkmark	\checkmark
Chrome (iOS)	×	×	×
Chrome (Android)	×	×	×

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Jumpoint

Operating System	JP Host	JP Target
Windows Server 2016 64-bit	\checkmark	\checkmark
Windows Server 2019 64-bit	\checkmark	\checkmark
Windows Server 2022	\checkmark	\checkmark
Windows 10 64-bit	\checkmark	\checkmark
Ubuntu 20.04 64-bit	\checkmark	\checkmark
Ubuntu 22.04 64-bit	\checkmark	\checkmark
RHEL 8 64-bit	\checkmark	\checkmark
Red Hat 9	\checkmark	\checkmark
Amazon Linux 2 (AL2)	\checkmark	\checkmark

Note: Privileged Remote Access supports only Microsoft's RDP server implementation built into Windows operating systems and Remote Desktop Session (formerly Terminal Services) Hosts.

Connection Agent

Operating System	
Windows Server 2016	\checkmark
Windows Server 2019	\checkmark
Windows Server 2022	\checkmark
Windows 10	\checkmark

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