

# Privileged Remote Access 23.3 Supported Platforms

## Android

| Android Version | Jump Client | Access Console |
|-----------------|-------------|----------------|
| Android 7 - 13  | ✓           | ✓              |

## iOS – iPhone, iPad, iPod

| iOS Version | Access Console |
|-------------|----------------|
| 12.x        | ✗              |
| 13.x        | ✗              |
| 14.x        | ✗              |
| 15.x        | ✓              |
| 16.x        | ✓              |

## Linux Desktop

| Linux Version    | Jump Client | Access Console |
|------------------|-------------|----------------|
| Fedora 37-38     | ✓           | ✗              |
| RHEL 7.8 and 7.9 | ✓           | ✗              |
| RHEL 8.7 and 8.8 | ✓           | ✓              |
| RHEL 9.1 and 9.2 | ✓           | ✓              |
| Ubuntu 20.04 LTS | ✓           | ✓              |
| Ubuntu 22.04 LTS | ✓           | ✓              |

## Linux Server

| Linux Version    | Headless Jump Client | Jump Client | Access Console |
|------------------|----------------------|-------------|----------------|
| Fedora 37 - 38   | ✓                    | ✗           | ✗              |
| RHEL 8.7 and 8.8 | ✓                    | ✗           | ✗              |
| RHEL 9.1 and 9.2 | ✓                    | ✗           | ✗              |

| Linux Version        | Headless Jump Client | Jump Client | Access Console |
|----------------------|----------------------|-------------|----------------|
| Ubuntu 20.04 LTS     | ✓                    | ✗           | ✗              |
| Ubuntu 22.04 LTS     | ✓                    | ✗           | ✗              |
| Amazon Linux 2 (AL2) | ✓                    | ✗           | ✗              |

## Raspberry Pi

| Raspberry Pi Version                  | Headless Jump Client | Jump Client | Access Console |
|---------------------------------------|----------------------|-------------|----------------|
| Raspberry Pi OS Desktop (10-Buster)   | ✓                    | ✗           | ✗              |
| Raspberry Pi OS Lite (10-Buster)      | ✓                    | ✗           | ✗              |
| Raspberry Pi OS Desktop (11-Bullseye) | ✓                    | ✗           | ✗              |
| Raspberry Pi OS Lite (11-Bullseye)    | ✓                    | ✗           | ✗              |

## macOS

| macOS Version                            | Jump Client | Access Console |
|--|-------------|----------------|
| macOS 10.15 (Catalina)                   | ✓           | ✓              |
| macOS 11 (Big Sur) x86 or Apple Silicon  | ✓           | ✓              |
| macOS 12 (Monterey) x86 or Apple Silicon | ✓           | ✓              |
| macOS 13 (Ventura) x86 or Apple Silicon  | ✓           | ✓              |
| macOS 14 (Sonoma) x86 or Apple Silicon   | ✓           | ✓              |



**Note:** All macOS clients are 64-bit as of Privileged Remote Access 18.1.

## Windows Desktop

| Windows Version            | Jump Client | Access Console |
|----------------------------|-------------|----------------|
| Windows 7 SP1              | ✓           | ✗              |
| Windows 10 (21H1 and 21H2) | ✓           | ✓              |
| Windows 11 (21H2 and 22H2) | ✓           | ✓              |

## Windows Server

| Windows Version     | Jump Client | Access Console |
|---------------------|-------------|----------------|
| Windows Server Core | ✗           | ✗              |
| Windows Server 2016 | ✓           | ✓              |
| Windows Server 2019 | ✓           | ✓              |
| Windows Server 2022 | ✓           | ✓              |



**Note:** The above listed versions assume both 32 and 64-bit versions where applicable and reasonable.

## Virtual Desktop Environments

| Platform            | Jump Client | Access Console |
|---------------------|-------------|----------------|
| Citrix XenDesktop 7 | ✓           | ✓              |
| VMWare Horizon 8    | ✓           | ✓              |
| Citrix XenApp 6.5   | ✓           | ✓              |



**Note:** Virtual desktop environment support assumes that Privileged Remote Access clients work in a supported OS environment, virtual or otherwise.

## Browser (OS)

| Browser OS Version         | /login | /console | /appliance |
|----------------------------|--------|----------|------------|
| Edge (Chromium)            | ✓      | ✓        | ✓          |
| Firefox                    | ✓      | ✓        | ✓          |
| Safari 15.6 and 16.4 (Mac) | ✓      | ✓        | ✓          |
| Safari (iOS)               | ✗      | ✗        | ✗          |
| Google Chrome              | ✓      | ✓        | ✓          |
| Chrome (iOS)               | ✗      | ✗        | ✗          |
| Chrome (Android)           | ✗      | ✗        | ✗          |

## Jumpoint

| Operating System           | JP Host | JP Target |
|----------------------------|---------|-----------|
| Windows Server 2016 64-bit | ✓       | ✓         |
| Windows Server 2019 64-bit | ✓       | ✓         |
| Windows Server 2022        | ✓       | ✓         |
| Windows 10 64-bit          | ✓       | ✓         |
| Ubuntu 20.04 64-bit        | ✓       | ✓         |
| Ubuntu 22.04 64-bit        | ✓       | ✓         |
| RHEL 8 64-bit              | ✓       | ✓         |
| Red Hat 9                  | ✓       | ✓         |
| Amazon Linux 2 (AL2)       | ✓       | ✓         |



**Note:** Privileged Remote Access supports only Microsoft's RDP server implementation built into Windows operating systems and Remote Desktop Session (formerly Terminal Services) Hosts.

## Connection Agent

| Operating System    |   |
|---------------------|---|
| Windows Server 2016 | ✓ |
| Windows Server 2019 | ✓ |
| Windows Server 2022 | ✓ |
| Windows 10          | ✓ |