

Privileged Remote Access 23.2 Supported Platforms

Android

Android Version	Jump Client	Access Console
Android 7 - 13	✗	✓

iOS – iPhone, iPad, iPod

iOS Version	Access Console
12.x	✓
13.x	✓
14.x	✓
15.x	✓
16.x	✓

Linux Desktop

Linux Version	Jump Client	Access Console
Fedora 35-36	✓	✗
RHEL 8.5 and 8.6	✓	✓
RHEL 9.0	✓	✓
Ubuntu 20.04 LTS	✓	✓
Ubuntu 22.04 LTS	✓	✓

Linux Server

Linux Version	Headless Jump Client	Jump Client	Access Console
Fedora 35-36	✓	✗	✗
RHEL 8.5, 8.6	✓	✗	✗
RHEL 9.0	✓	✗	✗
Ubuntu 20.04 LTS	✓	✗	✗

Linux Version	Headless Jump Client	Jump Client	Access Console
Ubuntu 22.04 LTS	✓	✗	✗
Amazon Linux 2 (AL2)	✓	✗	✗

Raspberry Pi

Raspberry Pi Version	Headless Jump Client	Jump Client	Access Console
Raspberry Pi OS Desktop (10-Buster)	✓	✗	✗
Raspberry Pi OS Lite (10-Buster)	✓	✗	✗
Raspberry Pi OS Desktop (11-Bullseye)	✓	✗	✗
Raspberry Pi OS Lite (11-Bullseye)	✓	✗	✗

macOS

macOS Version	Jump Client	Access Console
macOS 10.14 (Mojave) Web PAC Only macOS 10.15 (Catalina) Web PAC Only	✓	Web PAC Only
macOS 11 (Big Sur) x86	✓	✓
macOS 12 (Monterey) x86 or Apple Silicon	✓	✓
macOS 13 (Ventura) x86 or Apple Silicon	✓	✓



Note: All macOS clients are 64-bit as of Privileged Remote Access 18.1.

Windows Desktop

Windows Version	Jump Client	Access Console
Windows 7 SP1	✓	✗
Windows 10 (21H1 and 21H2)	✓	✓
Windows 11 (21H2)	✓	✓

Windows Server

Windows Version	Jump Client	Access Console
Windows Server Core	✗	✗
Windows Server 2016	✓	✓
Windows Server 2019	✓	✓
Windows Server 2022	✓	✓



Note: The above listed versions assume both 32 and 64-bit versions where applicable and reasonable.

Virtual Desktop Environments

Platform	Jump Client	Access Console
Citrix XenDesktop 7	✓	✓
VMWare Horizon 8	✓	✓
Citrix XenApp 6.5	✓	✓



Note: Virtual desktop environment support assumes that Privileged Remote Access clients work in a supported OS environment, virtual or otherwise.

Browser (OS)

Browser OS Version	/login	/console	/appliance
Edge (Chromium)	✓	✓	✓
Firefox	✓	✓	✓
Safari 14.1-15 (Mac)	✓	✓	✓
Safari (iOS)	✗	✗	✗
Google Chrome	✓	✓	✓
Chrome (iOS)	✗	✗	✗
Chrome (Android)	✗	✗	✗

Jumpoint

Operating System	JP Host	JP Target
Windows Server 2016 64-bit	✓	✓
Windows Server 2019 64-bit	✓	✓
Windows Server 2022	✓	✓
Windows 7 SP1	✗	✓
Windows 10 64-bit	✓	✓
Ubuntu 20.04 64-bit	✓	✓
Ubuntu 22.04 64-bit	✓	✓
RHEL 8 64-bit	✓	✓
Red Hat 9	✓	✓
Amazon Linux 2 (AL2)	✓	✓



Note: Privileged Remote Access supports only Microsoft's RDP server implementation built into Windows operating systems and Remote Desktop Session (formerly Terminal Services) Hosts.