

Privileged Remote Access 21.1 Supported Platforms

Android

Android Version	Customer Client	Presentation Attendee	Jump Client	Access Console
Android 7 - 11	✓	✓	✓	✓

iOS – iPhone, iPad, iPod

iOS Version	Customer Client	Presentation Attendee	Access Console	Notes
12.x	✗	✓	✓	iOS SCC 2.2.16 requires iOS 13+
13.x	✓	✓	✓	
14.x	✓	✓	✓	

Linux Desktop

Linux Version	Customer Client	Jump Client	Access Console	Notes
Fedora 32 - 33	✓	✓	✓	32-bit support dropped in Fedora 31
RHEL 7.8 and 7.9	✓	✓	✗	CentOS versions are supported but not certified
RHEL 8.2 and 8.3	✓	✓	✓	
Ubuntu 18.04 LTS	✓	✓	✓	
Ubuntu 20.04 LTS	✓	✓	✓	

Linux Server

Linux Version	Headless Jump Client	Customer Client	Jump Client	Access Console	Notes
Fedora 32 - 33	✓	✗	✗	✗	32-bit support dropped in Fedora 31
RHEL 7.8 and 7.9	✓	✗	✗	✗	CentOS versions are supported but not certified

Linux Version	Headless Jump Client	Customer Client	Jump Client	Access Console	Notes
RHEL 8.2 and 8.3	✓	✗	✗	✗	
Ubuntu 18.04 LTS	✓	✗	✗	✗	
Ubuntu 20.04 LTS	✓	✗	✗	✗	

Raspberry Pi

Raspberry Pi Version	Headless Jump Client	Customer Client	Jump Client	Access Console	Notes
Raspberry Pi OS Desktop (2020-08-20-raspbian-buster-armhf)	✓	✗	✗	✗	Certified against Pi 3B+ and Pi 4B models, but possibly works on Raspberry Pi model running Raspberry Pi OS.
Raspberry Pi OS Lite (2020-08-20-raspbian-buster-armhf-lite)	✓	✗	✗	✗	

macOS

macOS Version	Customer Client & Presentation Attendee	Jump Client	Access Console	Notes
macOS 10.13 (High Sierra) macOS 10.14 (Mojave) macOS 10.15 (Catalina)	✓	✓	✓	Web PAC Only
macOS 11 (Big Sur) x86	✓	✓	✓	
macOS 11 (Big Sur) xApple	✓	✓	✓	via x86 compatibility




Note: All macOS clients are 64-bit as of Privileged Remote Access 18.1.

Windows Desktop

Windows Version	Customer Client & Presentation Attendee	Jump Client	Access Console	Notes
Windows 7 SP1	✓	✓	✓	Mainstream EOS 1/13/15
Windows 10 (2004 and 20H2)	✓	✓	✓	Latest two dated releases


Windows Server

Windows Version	Customer Client & Presentation Attendee	Jump Client	Access Console
Windows Server 2012 R2	✓	✓	✗
Windows Server 2016	✓	✓	✓
Windows Server 2019	✓	✓	✓

 **Note:** Privileged Remote Access's RDP ability is supported only on those Windows platforms that can be configured as RDP hosts. The above listed versions assume both 32 and 64-bit versions where applicable and reasonable.

Virtual Desktop Environments

Platform	Customer Client	Access Console	Notes
Citrix XenDesktop 7	✓	✓	
VMWare Horizon View 6 & 7	✓	✓	Does NOT include App Volumes
Citrix XenApp 6.5	✓	✓	Windows Server 2008 R2

 **Note:** Virtual desktop environment support assumes that Privileged Remote Access clients work in a supported OS environment, virtual or otherwise.

Browsers

Browser OS Version	/login	/console	/appliance	Public Portal	C2C	C2c - Screen Shared
Edge 18.18363	✓	✓	✓	✓	✓	✗
Edge (Chromium)	✓	✓	✓	✓	✓	✓
Firefox	✓	✓	✓	✓	✓	✗
Safari 11-14 (Mac)	✓	✓	✓	✓	✓	✗
Safari (iOS)	✗	✗	✗	✓	✓	✗
Google Chrome	✓	✓	✓	✓	✓	✓
Chrome (iOS)	✗	✗	✗	✓	✓	✗
Chrome (Android)	✗	✗	✗	✓	✓	✗