BeyondTrust Accessibility Conformance Report

VPAT® Version 2.4

Privilege Management Console

BeyondTrust

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Name of Product/Version

Name of Product: Privilege Management Console
Version: 21.4

Product Description

The BeyondTrust Privilege Management Console is a management platform for Privilege Management that allows for the control of endpoints from one central location.

Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **Privilege Management Console** as of **June 4, 2021** and is only valid for the version and date it was tested.

Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2021, NVDA 2020.2, Freedom Scientific ZoomText 2020, The Paciello Group's Colour Contrast Analyser 2.5, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed with this assistive technology on Chrome and Firefox on Windows 10.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Some images have ALT text associated with them. Some images do not have ALT text associated with them.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No audio-only or video-only media is present.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No time-based media present.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No time-based media present.
1.3.1 Info and Relationships (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	For some tables, column headers are associated with the corresponding data cells. For some tables, column headers are not associated with the corresponding data cells. Some tables are missing column headers. Heading tags are used on some pages. The topmost heading level is not always H1. On some pages, there are gaps between heading levels. Some user interface controls (e.g., checkboxes, spin boxes, radio buttons, text boxes) do not have programmatically determined names.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	In some areas, correct reading sequences can be programmatically determined. In some areas, correct reading sequences cannot be programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Instructions and content do not rely solely on sensory characteristics of components.
1.4.1 Use of Color (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	On some pages, color is not used as the sole means of conveying information. On some pages, color is used as the sole means of conveying information (e.g., focus indicator, the selected tab in a tabstrip).
1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	The application does not use audio.
2.1.1 Keyboard (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Some operations can be performed via the keyboard. Some controls (e.g., accordion controls, buttons, checkboxes, links, tab strips, tooltips, calendars, color pickers) are not in the tab order. Some controls (e.g., dropdown menus) are in the tab order, but are not fully keyboard operable.

Criteria	Conformance Level	Remarks and Explanations

2.1.2 No Keyboard Trap (Level A)
Also applies to:
2017 Section 508
  • 501 (Web)(Software)
  • 602.3 (Support Docs)
	Supports	No keyboard traps were encountered.

2.2.1 Timing Adjustable (Level A)
Also applies to:
2017 Section 508
  • 501 (Web)(Software)
  • 602.3 (Support Docs)
	Supports	A timeout message is generated by the application.

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
2017 Section 508
  • 501 (Web)(Software)
  • 602.3 (Support Docs)
	Does Not Support	There is no method available to pause or prevent dynamic messages from disappearing.

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
2017 Section 508
  • 501 (Web)(Software)
  • 602.3 (Support Docs)
	Supports	Flashing and blinking do not occur in the prohibited range.

2.4.1 Bypass Blocks (Level A)
Also applies to:
2017 Section 508
  • 501 (Web)(Software) – Does not apply to non-web software
  • 602.3 (Support Docs) – Does not apply to non-web docs
	Does Not Support	The application does not have a method to skip repetitive navigational links.

2.4.2 Page Titled (Level A)
Also applies to:
2017 Section 508
  • 501 (Web)(Software)
  • 602.3 (Support Docs)
	Partially Supports	Some application pages use descriptive titles.
		
		Some application pages (e.g., view or edit one policy) do not have a title that accurately describes the page.

Criteria	Conformance Level	Remarks and Explanations

2.4.3 Focus Order (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Partially Supports	In some areas, the application can be navigated in an order that preserves meaning and operability.
		
		When some dialogs open, focus remains in the parent page. When some dialogs close, focus does not return to the calling control.

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Partially Supports	The purpose of links can be determined from the label together with context.
		
		On the page for importing a policy, there is a button labeled "(or click)".

3.1.1 Language of Page (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Does Not Support	The default human language cannot be programmatically determined.

3.2.1 On Focus (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Supports	Moving focus to components does not initiate a change of context.

3.2.2 On Input (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Partially Supports	Changing the setting of user interface components does not automatically cause a change of context on some screens.
		
		In some areas, changing the selection in a dropdown menu causes focus to be reset.

3.3.1 Error Identification (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Partially Supports	Error messages are generated if required form fields are not filled out. Some error messages do not specify which characters are considered invalid.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	In some areas, labels and instructions are provided for input fields. In some areas, labels and instructions are not provided for input fields (e.g., dropdown menus, text boxes).
4.1.1 Parsing (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	The application shows parsing errors when running a markup validation service.
4.1.2 Name, Role, Value (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Some components provide name, role, state, and value information to assistive technology. Some components (e.g., accordion controls, buttons, text boxes, dropdown menus, checkboxes, menu buttons, radio buttons, toggle buttons) do not provide name, role, state, and value information to assistive technology.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No time-based media is present.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No time-based media is present.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Some areas of the application meet the required contrast ratios. Some areas do not meet the required 4.5:1 contrast ratio.
1.4.4 Resize text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Text can be resized without loss of content or functionality.
1.4.5 Images of Text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	An image of text is used. Since it is part of the logo, it is considered essential.
2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	There are multiple ways to perform some functions throughout the application.
2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Some components have well-defined visual focus. Focus is not clearly visible when it lands on some controls (e.g., buttons, dropdown menus, menu items, links, radio buttons, tab strips). Programmatic focus is not set for some controls

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Does Not Support	The default human language cannot be programmatically determined.
3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Consistent navigation occurs throughout the application.
3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Consistent identification occurs throughout the application.
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Error messages are generated if required form fields are not filled out. Some error messages do not specify which characters are considered invalid.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	The application does not cause legal commitments or financial transactions to occur for the user.

Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is partially keyboard operable. Some components (e.g., accordion controls, buttons, text boxes, dropdown menus, checkboxes, menu buttons, radio buttons, toggle buttons) do not provide name, role, state, and value information to assistive technology.
302.2 With Limited Vision	Partially Supports	The application is partially keyboard operable. Some components (e.g., accordion controls, buttons, text boxes, dropdown menus, checkboxes, menu buttons, radio buttons, toggle buttons) do not provide name, role, state, and value information to assistive technology. The application can be used by users with low visual acuity when combined with screen magnification assistive technology. The application does not meet required contrast ratios in some areas.
302.3 Without Perception of Color	Partially Supports	On some pages, color is not used as the sole means of conveying information. On some pages, color is used as the sole means of conveying information (e.g., the selection of a tab, focus indicator).
302.4 Without Hearing	Supports	Does not require user hearing.
302.5 With Limited Hearing	Supports	Does not require user hearing.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Partially Supports	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

Chapter 5: Software

Notes: This product is not software and therefore this section is not applicable to the product.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	The application does not provide documentation on accessibility and compatibility features.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate end users with disabilities.

Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics for **Privilege Management Console** as of **June 4, 2021** and is only valid for the version and date it was tested.

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