

# Privilege Management for Unix and Linux 21.1 Diagnostic Message Reference



#### **Table of Contents**

Privilege Management for Unix and Linux Diagnostic Messages Reference	3
Diagnostic Messages 1003.04 - 1916	4
Diagnostic Messages 2001 - 2434	29
Diagnostic Messages 3001 - 3987	36
Diagnostic Messages 5001 - 5723	69
Diagnostic Messages 6001 - 6027	87
Diagnostic Messages 8001 - 8809	89
Diagnostic Messages 9000 - 9200.03	103



# Privilege Management for Unix and Linux Diagnostic Messages Reference

This guide provides detailed information regarding the security policy file programming language for BeyondTrust Privilege Management for Unix and Linux as well as a comprehensive diagnostic message list. The Privilege Management for Unix and Linux suite includes:

- · Privilege Management for Unix and Linux
- · Privilege Management for Networks
- · Privilege Management for Unix and Linux, Essentials Edition

This language is used to create security policy files to control tasks and systems. You can control:

- · The task a user or group of users may perform
- . The systems a task may be submitted from
- The systems from which a task can be run
- When a specific task may be run (day and time)
- · Where a task may be run from
- · When and if secondary security checks (passwords and checksums) are required to run a task
- . When and if supplemental security programs are run before a task is started



#### **IMPORTANT!**

We assume the reader has a basic understanding of Unix or Linux system administration as well as experience working with a scripting (or equivalent) language. We recommend that you have experience in these areas before you attempt to create or modify security policy files.



**Note:** Specific font and line-spacing conventions are used to assist with readability and to highlight important information, such as commands, syntax, and examples. The line-spacing of commands, syntax, examples, and code may vary from actual Windows and Unix and Linux usage due to space limitations. For example, if a single line does not fit within the text margins, the text may be displayed on two lines with the second line indented.



For more information about licensing and installation, please see the <u>Privilege Management for Unix and Linux Installation</u> <u>Guide at https://www.beyondtrust.com/docs/privilege-management/unix-linux/index.htm</u>.

#### Sample Policy Files

When Privilege Management for Unix and Linux is installed, you can choose to copy sample policy files to the installation host. These sample policy files include detailed explanations of their function, and you can use these files to learn how policy files are typically written for various scenarios. The directory where the sample files are copied to is determined by the GUI library directory option you specify during installation. By default, this directory is /usr/local/lib/pbbuilder. A readme\_samples text file is available in the directory and includes a brief description of each sample file.



# Diagnostic Messages 1003.04 - 1916



**Note:** Not all sub-number codes are described in this reference. When looking for an error code and the specific **xxxx.yy** code cannot be found, please see the **xxxx** code for more information.

Number	Diagnostic Text	Meaning	Action
1003.04	Unknown escape sequence	Unknown escape sequence <sequence found=""></sequence>	Remove or edit the escape sequence.
1004	noexec and execute_via_su are not compatible	noexec and execute_via_su are not compatible features.	The <b>noexec</b> feature and the <b>execute_ via_su</b> features cannot be used together (because <b>su</b> must execute).
1005	ACA policy error for ' <aca control="" type="">' '<filespec>' '<permissions>'</permissions></filespec></aca>	While adding an ACA policy, an error was encountered.	Resolve the issue with the ACA policy rule in the Privilege Management for Unix and Linux policy.
1006	ACA Error in policy <aca policy=""></aca>	The ACA policy has an invalid permission.	Resolve the issue with the ACA policy in the Privilege Management for Unix and Linux policy file.
1027.04	Undefined list variable	A reference was made to a non-existent list.	Correct the policy.
1041.01	Expected number	A number was expected for the arguments of -, *, /, %.	
1041.02	Expected number	A number was expected for the arguments of <, >, <=, >=.	
1041.03	Expected number	A number was expected after a unary minus.	
1041.04	Expected number	A number was expected in the step expression.	
1042.01	Expected string	A string was expected.	
1061	Expected list[number] = string	An improper list assignment was attempted.	Verify the variable being assigned is a list, the index is a number, and the value being assigned is a string.
1062	Expected list[integer]	An invalid list reference was attempted.	Verify the variable being referenced is a list and the index is a number.
1063	Expected 'string in list'	The <b>in</b> operator was used incorrectly.	
1064	Expected <value1> but got <value2>.</value2></value1>	When using <b>pblog</b> , an expression can be given to search for certain log entries. This expression must result in a boolean value.	
		Expressions can also be given to format the output of the matching log entries.  These expressions must return a string.	



Number	Diagnostic Text	Meaning	Action
1065	Problem with variable assignment <name> = <value>. Expecting value within the range [<value1>- <value2>]</value2></value1></value></name>	The named variable was set to a value not within the valid range.	Modify the variable setting to correct the assigned value.
1070	Too many functions	The configuration files declared too many functions.	Remove some functions and contact BeyondTrust Support.
1071	Duplicate function name: <name></name>	A function with this name has already been declared.	Rename one of the duplicates.
1072	<name> is a function</name>	No return value is being picked up from a function call.	Change the function declaration to a procedure or assign the result to a dummy function.
1073	<name> is a procedure</name>	The call should not be used in the expression because procedures do not return values.	Change the procedure declaration to a function or remove the procedure call from the expression.
1074	Argument Mismatch	The number of arguments in the declaration and the call are different.	Make sure the right number of arguments are passed to the function call or change the declaration.
1075	Missing return value from function	There was no value returned from a function.  The statement <b><function name=""> =</function></b> should be used somewhere in the function.	For a function, the statement <b><pre>procedure</pre></b> name> = should be in the function body.
1076	Return value from procedure	A procedure should not return a value.	The statement <b><pre>procedure name&gt; =</pre></b> should not be in the procedure body.
1077	Expected Idap_bind (Idapc,string, [string])	Syntax error in <b>Idap_bind</b> 's arguments	
1078	LDAP error: <ldap diagnostic=""></ldap>	An LDAP bind failed. The LDAP diagnostic describes the reason in more detail.	
1079	Attempt to bind to invalid LDAP connection	An attempt was made to perform an LDAP bind using a variable that did not contain a valid LDAP connection.	
1080	List index out of range	The index used to reference a list element is beyond the bounds of the list.  For example, small = {"one", "two"};	
		WontWork = small[99];	
1081	range - index out of range	An index used in the <b>range()</b> function is beyond the bounds of the list.	
1082	replace - index out of range	An index used in the <b>replace()</b> function is beyond the bounds of the list.	
1083	error in for statement start- expression	A <b>for</b> statement has an invalid expression for its start expression.	



Number	Diagnostic Text	Meaning	Action
1084	error in for statement to- expression	A <b>for</b> statement has an invalid expression for its to expression.	
1085	error in for statement step- expression	A <b>for</b> statement has an invalid expression for its step expression.	
1086	error in for statement arguments - <variable name=""> is not a number"</variable>	The named variable does not evaluate to a number.	
1087	error in right side of assignment	The right side of an assignment is not a valid variable.	
1088	error in left side of assignment statement	The right side of an assignment is not a valid variable.	
1089	error in right side of assignment statement	The right side of an assignment is not a valid variable.	
1090	Continue statement is not in a loop	A continue statement is not inside of a loop construct.	Correct the policy.
1091.1	Bad format in <statement operator="" or="">. Expected ### nodes, found ###</statement>	This is an internal parser error.	Contact BeyondTrust Support.
1091.2	Bad format in <statement operator="" or="">. Expected ### or ### nodes, found ###</statement>	This is an internal parser error.	Contact BeyondTrust Support.
1100	Assignment to constant list ' <value>'</value>	An assignment was attempted on one of the read-only lists provided from <b>pbrun</b> to <b>pbmasterd</b> .	
		For example, groups = {"admin", "users"};	
		should probably be:	
		rungroups = {"admin", "users"};	
1101	Assignment to constant <pre><variable name=""></variable></pre>	An assignment was attempted on a constant or one of the read-only variables provided from <b>pbrun</b> to <b>pbmasterd</b> .	
		For example, user = "root";	
		should probably be:	
		runuser = "root";	
1120	Can't use == on lists	There is no equivalence function for lists.	
1140	Division by zero	A mathematical expression resulted in a division by zero.	
1160	case found after default	The default case must be at the end of the switch statement. It should not come before any other case statements.	



Number	Diagnostic Text	Meaning	Action
1161	more than one default?	Only one default case is permitted in a switch statement.	
1162	Not in switch statement	A break statement was found outside of a switch statement.	
1163	Nesting overflow	Too many levels of nested statements were used. The maximum number of nesting levels is 32.	
1164	Only lists of strings supported.	Lists must only contain strings. They may not contain numbers or other lists.	
1165	Operands must be the same type	Operands of -, *, /, %, <, >, <=, >=, ==, != must be the same.	
1167	syntax error	A syntax error was found in the configuration file.	
1167.2	Expecting a statement	A statement was expected, but not found.	
1168	Assignment operation failed	An assignment failed. This is usually preceded by another diagnostic detailing the precise cause.	Correct the policy.
1169	Variable runcommand is missing	The <b>runcommand</b> variable cannot be found.	Correct the policy.
1170	Variable runcommand is empty	The <b>runcommand</b> variable is empty or blank.	Correct the policy.
1171	Powerbroker program xxx started with invalid program name argv [0]: xxx	Argv[0] has an invalid string length, larger than MAXPATHLEN	Check and correct argv [0].
1200	Unknown function ' <name>'</name>	A call was made to an unknown function.	Contact BeyondTrust Support.
1210- 1245	<function name=""> is not a procedure</function>	A function was called as a procedure. The return value of the function was ignored.	
1261- 1262	<name> is not supported on this architecture</name>	This function or procedure does not run on this architecture.	
1300- 1308	<pre><pre><pre><pre><pre><pre>function</pre></pre></pre></pre></pre></pre>	A procedure was called as a function. Procedures do not have return values.	
1400-	Expected ## Function(parameters	A call was made to a function or	
1437	)	procedure with illegal or missing parameters.	
1438	Expected setkeystrokeaction ( <match pattern="">, &lt;"shell"   "re"&gt;, <action>)</action></match>	Invalid arguments were provided to the setkeystrokeaction() function.	



Number	Diagnostic Text	Meaning	Action
1438.1	Pattern type is not RE or SHELL	The pattern type argument to setkeystrokeaction() must be either SHELL for a shell pattern or RE for a regular expression.	Edit the policy to correct the error.
1439	Expected unset(string)	Invalid arguments were provided to the unset function.	
1440	Can not unset read-only variable <name></name>	An attempt was made to unset a readonly variable.	
1441	Expected submitconfirmuser ( <user name=""> [, <prompt string="">], [<tries>])</tries></prompt></user>	Invalid arguments were provided to the submitconfirmuser() function.	
1442	Expected policygetenv(string)	Invalid arguments were provided to the policygetenv() function.	
1443	Expected policysetenv(string, string)	Invalid arguments were provided to the policysetenv() function.	
1444	Expected policyunsetenv (string list,)	Invalid arguments were provided to the policyunsetenv() function.	
1445	Error in regular expression ' <expression>': <diagnostic></diagnostic></expression>	There was an error in evaluating a regular expression. The diagnostic provides system-specific information.	
1446	Expected sub( <pattern>, <replacement>, <target string="">)</target></replacement></pattern>	Invalid arguments were provided to the <b>sub()</b> function.	
1447	Expected gsub( <pattern>, <substitute>, <incoming string="">)</incoming></substitute></pattern>	Invalid arguments were provided to the <b>gsub()</b> function.	
1448	Error in regular expression ' <expression>": <diagnostic></diagnostic></expression>	There was an error in evaluating a regular expression. The diagnostic provides system-specific information.	
1449	Improperly formatted keystroke action list - wrong number	pblocald detected an error in the keystroke action list sent from pbmasterd's policy.	
1450	Improper keystroke search type - <type></type>	The types for <b>setkeystrokeaction</b> can only be <b>shell</b> or <b>re</b> .	
1451	Expected Idap_unbind(Idapc)	Syntax error in Idap_unbind's arguments	
1452	LDAP error: <ldap diagnostic=""></ldap>	An LDAP unbind failed. The LDAP diagnostic describes the reason in more detail.	
1453	Expected Idap_search (Idapc,string,string,string,list,int)	Syntax error in Idap_search's arguments	
1454	Invalid scope value <value></value>	The listed value is not a valid scope string for <b>Idap_search</b> .	



Number	Diagnostic Text	Meaning	Action
1455	ldap_count_entries expected a single argument	Syntax error in Idap_count_entries ' arguments.	
1456	Idap_entry_count expected an Idap message as its argument	The argument to Idap_count_entries must be a valid LDAP message obtained from Idap_search.	
1457	Idap_first_entry expected an Idap message as its argument	The argument to the Idap_firstentry() function must be a valid LDAP message from a prior call to the Idap_search() function.	
1458	Idap_next_entry expected an Idap message as its argument	The argument to Idap_ nextentry() must be a valid LDAP message from Idap_ search().	
1459	LDAP error: %s	An internal LDAP error occurred in Idap_next_entry(). The LDAP diagnostic describes the reason in more detail.	
1460	LDAP error: call on no more entries	Idap_next_entry tried to read beyond the end of its available entries.	
1461	Idap_attributes expected an Idap message as its argument	The argument to <b>Idap_ attributes</b> must be a valid LDAP message.	
1462	Idap_get_values expected   (Idapm,string)	Invalid arguments were provided to Idap_get_values.	
1463	ldap_get_dn expected an ldap message	Idap_get_dn expected a valid LDAP message as its argument.	
1464	ldap_explode_dn expected (string,integer)	Invalid arguments were supplied to Idap_explode_dn.	
1465	Idap_dn2ufn expected (string)	Invalid arguments were supplied to Idap_dn2ufn.	
1466	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Edit the policy to correct the error.
1466.1	submitconfirmuser No arguments provided - expecting ### argument <s></s>	The <b>submitconfirmuser()</b> function expects arguments, but none were provided.	Edit the policy to correct the error.
1466.2	submitconfirmuser too few arguments - expecting ### argument(s), got ###	The <b>submitconfirmuser()</b> function did not receive enough arguments.	Edit the policy to correct the error.
1466.3	submitconfirmuser too many arguments - expecting ### argument(s), got ###	The <b>submitconfirmuser()</b> function received too many arguments.	Edit the policy to correct the error.
1466.4	error with argument <argumentnumber> in submitconfirmuser</argumentnumber>	The <b>submitconfirmuser()</b> function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.



Number	Diagnostic Text	Meaning	Action
1467	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1467.1	sub no arguments provided - expecting ### argument <s></s>	The <b>sub()</b> function expects arguments, but none were provided.	Edit the policy to correct the error.
1467.2	sub too few arguments - expecting ### argument(s), got ###	The <b>sub()</b> function did not receive enough arguments.	Edit the policy to correct the error.
1467. 3	sub too many arguments - expecting ### argument(s), got ###	The <b>sub()</b> function received too many arguments.	Edit the policy to correct the error.
1467.4	error with argument <argument number=""></argument>	The <b>sub()</b> function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1468.1	No arguments provided to <function name=""></function>	No arguments were provided for the named function.	Correct the policy.
1468.2	Too many arguments to <function name=""> - expecting ### arguments</function>	Too many arguments were provided in a call to the named function.	Correct the policy.
1468.3	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1468.4	Argument ### is not a string in <function name=""></function>	The listed argument to the named function was not a string.	Correct the policy.
1468.5	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1468.6	Argument 2 is not a string or number in <function name=""></function>	The second argument to the named function was neither a string nor a number.	Correct the policy.
1468.7	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1468.8	Argument 2 is not a string <function name=""></function>	The second parameter to the named function is not a string. It should be.	Correct the policy.
1469.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1469.2	<function> too few arguments - expecting ### argument(s), got ###</function>	The named function did not receive enough arguments.	Edit the policy to correct the error.



Number	Diagnostic Text	Meaning	Action
1469.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1469.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1469.5	Missing arguments in <function name=""></function>	No arguments were provided to the named function.	Correct the policy.
1469.6	Invalid arguments in <function name=""></function>	Invalid arguments were provided to the named function.	Correct the policy.
1469.7	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1469.9	Argument 3 is not a number in <pre><function name=""></function></pre>	The second parameter to the named function is not a number when it should be.	Correct the policy.
1470	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1470.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1470.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1470.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1470.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1470.5	Missing arguments in <function name=""></function>	No arguments were provided to the named function.	Correct the policy.
1470.6	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1471	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.



Number	Diagnostic Text	Meaning	Action
1471.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1471.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1471.3	<function> too many arguments - expecting ### argument(s), got ###</function>	The named function received too many arguments.	Edit the policy to correct the error.
1471.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1472.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1472.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1472.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1472.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1473	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1473.1	Missing arguments in <function name=""></function>	No arguments were provided to the named function.	Correct the policy.
1473.2	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1474	No connection to LDAP server : <port number=""></port>	No connection was found to the named LDAP server.	Correct the policy.
1475	<pre><function name=""> LDAP error: <ldap diagnostic="" internal=""></ldap></function></pre>	An internal LDAP error occurred in the named function. The LDAP diagnostic message describes the reason in more detail.	The solution may be identifiable based upon the LDAP diagnostic message. Otherwise, contact BeyondTrust Support.
1476	LDAP error: <ldap diagnostic="" internal=""></ldap>	An internal LDAP error occurred in Idap_first_entry. The LDAP diagnostic message describes the reason in more detail.	The solution may be identifiable based upon the LDAP diagnostic message. Otherwise, contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
1477	LDAP error: call on no more entries	An internal LDAP error occurred in Idap_attributes. The LDAP diagnostic message describes the reason in more detail.	Correct the policy.
1478	LDAP error: <ldap diagnostic="" internal=""></ldap>		
1479	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1479.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1479.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1479.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1479.	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1480	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1480.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1480.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1480.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1480.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1481	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1481.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.



Number	Diagnostic Text	Meaning	Action
1481.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1481.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1481.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1482	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1482.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1482.2	<function> too few arguments - expecting ### argument(s), got ###</function>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1482.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1482.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1483	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1483.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1483.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1483.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1483.4	error with argument <argument number&gt; in <function name=""></function></argument 	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1484	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.



Number	Diagnostic Text	Meaning	Action
1484.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1484.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1484.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1484.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1485	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic names the function.	Correct the policy.
1485.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1485.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1485.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1485.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1486	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1486.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1486.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1486.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1486.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.



Number	Diagnostic Text	Meaning	Action
1487	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1487.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1487.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1487.3	<function> too many arguments - expecting ### argument(s), got ###</function>	The named function received too many arguments.	Edit the policy to correct the error.
1487.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1488.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1488.2	<pre><function> too few arguments - expecting ### argument's), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1488.3	<pre><function> too many arguments - expecting ### argument's), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1488.4	error with argument <number> in <function name=""></function></number>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1489	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1489.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1489.2	<pre><function> too few arguments - expecting ### argument's), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1489.3	<pre><function> too many arguments - expecting ### argument's), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1489.4	error with argument <number> in <function name=""></function></number>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1490	Argument 1 ( <value>) to <function name=""> is not a valid LDAP URL</function></value>	The first argument to the named function is not a valid LDAP URL.	Edit the policy to correct the error.



Number	Diagnostic Text	Meaning	Action
1491	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1492	Argument 2 ( <value>), LDAP version, must either 2 or 3</value>	The second argument must be 2 or 3.	Edit the policy to correct the error.
1493	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1494	<function name=""> <argument error=""></argument></function>	A call to get opt, getopt_long, or getopt_long_only failed. The argument error describes which argument was the problem.	This can be a policy error that can be corrected or a genuine argument mismatch in the argument list.
1495	More than four expressions in a 'from' clause.	From clauses allow up to four expressions only.	Correct the policy.
1500	fprintf is not allowed for security reasons	These functions cannot be called from <b>pblog</b> because they could affect the security of the system. <b>pblog</b> was designed to view logs but not change anything on the system.	
1501	mktemp is not allowed for security reasons	These functions cannot be called from <b>pblog</b> because they could affect the security of the system. <b>pblog</b> was designed to view logs but not change anything on the system.	
1503	Expected positive number for tries	The number of password authentication tries must be a positive number.	
1503.01	Number of tries must be positive in <function name=""></function>	The number of tries for password authentication must be a positive number.	Correct the policy.
1503.02	Number of tries must be positive in <function name=""></function>	The number of tries for password authentication must be a positive number.	Correct the policy.
1503.03	Number of tries must be positive in <function name=""></function>	The number of tries for password authentication must be a positive number.	Correct the policy.
1503.04	Expected positive number for tries in <function name=""></function>	The number of tries for password authentication must be a positive number.	Correct the policy.
1504	Expected printf arguments	printf, sprintf(), or fprintf was called with invalid arguments.	See the man pages for <b>printf</b> , <b>sprintf()</b> , or <b>fprintf</b> .
1505	*printf - Integer argument invalid	The argument for a <b>%d</b> or <b>%u</b> formatter was not an integer.	



Number	Diagnostic Text	Meaning	Action
1506	*printf - String argument invalid	The argument for a <b>%s</b> formatter was not a string.	
1507	*printf - Invalid format	The format argument for a <b>printf</b> -style function was invalid.	
1508	stat is not allowed for security reasons	These functions cannot be called from <b>pblog</b> because they could affect the security of the machine. <b>pblog</b> was designed just to view logs, but not change anything on the system.	
1509	Invalid time	The <b>timebetween()</b> function was called with an invalid time parameter. The time parameters must in 24-hour format and should not have leading zeros.	
1510	Invalid user name <name></name>	The user name given to <b>getfullname</b> , <b>getgroup</b> , <b>getgroups</b> , <b>gethome</b> , or <b>getshell</b> was invalid. It must exist in the user database (in <b>/etc/passwd</b> or the NIS map passwd).	
1511	insert - index must be positive	The index given to insert must be a positive number.	
1512	Width argument invalid	The width argument given for a <b>printf</b> argument was not a number.  For example, <b>printf("%*s", "foo",</b> "bar"); should be something like: <b>printf</b> ("%*s", 10, "bar");	
1513	Could not fstat ' <filename>'</filename>	The <b>readFile()</b> function uses <b>fstat</b> to determine the size of the file.	
1514	Could not open ' <filename>'</filename>	The <b>readFile()</b> function could not open the file specified.	Ensure that the permissions on the file <filename> are correct; they should allow root to read the file.</filename>
1515	Could not open ' <filename>'</filename>	The <b>fprintf</b> procedure could not open the file specified.	
1516	datecmp: bad XXX date	The XXX date in the <b>datecmp()</b> function is not recognized as a date.	
1517	pad - pad string is empty	The string with which to pad is empty.	Change the string passed to non-empty.
1518	substr - index out of range		
1518.01	substr - index out of range	Start index < 0 or start > length of string.	Adjust the appropriate index.
1518.02	substr - index out of range	Finish < start.	Adjust the appropriate index.
1519	unable to stat file	The stat system call failed on the file.	Ensure this is a regular file and not a device or other special Unix/Linux file.
1520	forbidkeypatterns not a list	The user has a variable called <b>forbidkeypatterns</b> and it is not a list as expected.	Change the type of the assignment to the variable.



Number	Diagnostic Text	Meaning	Action
1521	fset not allowed for security reasons	These functions cannot be called from <b>pblog</b> because they could affect the security of the machine. <b>pblog</b> was designed just to view logs, but not change anything on the system.	
1522	fset fstat error - <reason></reason>	The <b>fset()</b> function uses <b>fstat</b> to determine the size of the file.	
1524	Too many arguments to Fset	<b>Fset</b> takes exactly four string arguments.	
1525	Fset expected a string as argument #	<b>Fset</b> takes exactly four string arguments.	
1526	Fset permission string is invalid	The valid characters for a permission string are <b>ogua+-=rwxXst</b> .	
1527	Fset could not change owner/group on <file name=""> - <reason></reason></file>		
1528	Fset could not change permissions on <file name=""> -<reason></reason></file>		
1529	Invalid character in Fset mode string.		
1529.01	Invalid character in Fset mode string.	Invalid character used in access group setting. The valid characters are <b>u</b> , <b>g</b> , <b>o</b> , and <b>a</b> .	
1529.02	Invalid character in Fset mode string.	Invalid operator used in access group setting. The valid operators are +, -, and =.	
1529.03	Invalid character in Fset mode string	Invalid operator used in access group setting. The valid permission bits are $\mathbf{r}$ , $\mathbf{w}$ , $\mathbf{x}$ , $\mathbf{x}$ , $\mathbf{s}$ , and $\mathbf{t}$ .	
1530	forbidkeyaction is not a string	The action is not a string.	Change the assignment to a string.
1531	Expected Idap_open(string, [number])	Syntax error.	
1532	unknown ssloption setting ' <option name="">'</option>	The valid values for the <b>ssloption</b> keyword are <b>clientcertificates</b> , <b>allownonssl</b> , or both.	
1533.1	Found improper type in a list element - <type></type>	An improper type variable was found in a list. Only strings and lists are allowed as list elements.	Correct the policy.
1533.2	Found improper type in a list element - <type></type>	An improper type variable was found in a list. Only strings and lists are allowed as list elements.	Correct the policy.
1533.3	Found improper type in a list element - <type></type>	An improper type variable was found in a list. Only strings and lists are allowed as list elements.	Correct the policy.



Number	Diagnostic Text	Meaning	Action
1533.4	Found improper type in a list element - <type></type>	An improper type variable was found in a list. Only strings and lists are allowed as list elements.	Correct the policy.
1533.5	Malformed string list	An error was found in a string list.	Correct the policy.
1534	List (length ###) is too short for subscript ###	A subscript into a list was longer than the list.	Correct the policy.
1535	Divide by zero	An attempt was made to divide by zero.	Correct the policy.
1536	Modulus zero	An attempt was made to use a zero modulus.	Correct the policy.
1537	Malformed assignment expression	A poorly formed assignment statement was found.	Correct the policy.
1538	Divide by zero	An attempt was made to divide by zero in a /= operation.	Correct the policy.
1539	Modulus zero	An attempt was made to use a zero modulus in a %= operation.	Correct the policy.
1540.1	Expecting a text token	A text token was expected, but not found.	Correct the policy.
1540.2	Expecting a text token	A text token was expected, but not found.	Correct the policy.
1541.1	Expecting a date	A date was expected, but not found.	Correct the policy.
1541.2	Expecting a date	A date was expected, but not found.	Correct the policy.
1541.3	Expecting a date	A date was expected, but not found.	Correct the policy.
1541.4	Expecting a date	A date was expected, but not found.	Correct the policy.
1542.1	Expecting a string	A string was expected, but not found.	Correct the policy.
1542.2	Expecting a string	A string was expected, but not found.	Correct the policy.
1542.3	Expecting a string	A string was expected, but not found.	Correct the policy.
1542.4	Expecting a string	A string was expected, but not found.	Correct the policy.
1542.5	Expecting a string	A string was expected, but not found.	Correct the policy.
1542.6	Expecting a string	A string was expected, but not found.	Correct the policy.
1542.7	Expecting a string	A string was expected, but not found.	Correct the policy.
1543.1	Expecting a number	A number was expected, but not found.	Correct the policy.
1543.10	Expecting a number	A number was expected, but not found.	Correct the policy.
1543.2	Expecting a number	A number was expected, but not found.	Correct the policy.
1543.3	Expecting a number	A number was expected, but not found.	Correct the policy.
1543.4	Expecting a number	A number was expected, but not found.	Correct the policy.
1543.5	Expecting a number	A number was expected, but not found.	Correct the policy.
1543.6	Expecting a number	A number was expected, but not found.	Correct the policy.
1543.7	Expecting a number	A number was expected, but not found.	Correct the policy.
1543.8	Expecting a number	A number was expected, but not found.	Correct the policy.
1543.9	Expecting a number	A number was expected, but not found.	Correct the policy.



Number	Diagnostic Text	Meaning	Action
1544.1	Expecting a list	A list was expected, but not found	Correct the policy.
1544.2	Expecting a list	A list was expected, but not found.	Correct the policy.
1544.3	Expecting a list	A list was expected, but not found.	Correct the policy.
1545.1	Expecting an Idap connection	An LDAP connection was expected, but not found.	Correct the policy.
1545.2	Expecting an Idap connection	An LDAP connection was expected, but not found.	Correct the policy.
1546.1	Expecting an Idap message	An LDAP message was expected, but not found.	Correct the policy.
1546.2	Expecting an Idap message	An LDAP message was expected, but not found.	Correct the policy.
1547.1	LIBSYPARSE_evalCheckType encountered an unexpected LIBSYPARSE_CHECK_TYPE_ MATCH	Internal parser error	Contact BeyondTrust Support.
1547.2	LIBSYPARSE_evalCheckType encountered an unexpected LIBSYPARSE_CHECK_TYPE_ VAR	Internal parser error	Contact BeyondTrust Support.
1548.1	Expecting a string or number	A number or string was expected, but not found.	Correct the policy.
1548.2	Expecting a string or number	A number or string was expected, but not found.	Correct the policy.
1548.3	Expecting a string or number	A string or number was expected, but not found.	Correct the policy.
1548.4	Expecting a string or number	A string or number was expected, but not found.	Correct the policy.
1548.5	Expecting a string or number	A string or number was expected, but not found.	Correct the policy.
1548.6	Expecting a string or number	A string or number was expected, but not found.	Correct the policy.
1549.2	Expecting a string, number or list	A string, number, or list was expected, but not found.	Correct the policy.
1549.3	Expecting a string, number or list	A string, number, or list was expected, but not found.	Correct the policy.
1549.4	Expecting a string, number or list	A string, number, or list was expected, but not found.	Correct the policy.
1549.5	Expecting a string, number or list	A string, number, or list was expected, but not found.	Correct the policy.
1549.6	Expecting a string, number or list	A string, number, or list was expected, but not found.	Correct the policy.



Number	Diagnostic Text	Meaning	Action
1549.7	Expecting a string, number or list	A string, number, or list was expected, but not found.	Correct the policy.
1549.8	Expecting a string, number or list	A string, number, or list was expected, but not found.	Correct the policy.
1550.1	Expecting a string or list	A string or list was expected, but not found.	Correct the policy.
1550.2	Expecting a string or list	A string or list was expected, but not found.	Correct the policy.
1550.3	Expecting a string or list	A string or list was expected, but not found.	Correct the policy.
1550.4	Expecting a string or list	A string or list was expected, but not found.	Correct the policy.
1551.1	Expecting a string, list, LDAP message or LDAP connection	A string, list, or LDAP variable was expected, but not found.	Correct the policy.
1552.1	Index variable <name> missing in for loop</name>	Internal parser error	Contact BeyondTrust Support.
1552.2	Index variable <name> missing in for loop</name>	Internal parser error	Contact BeyondTrust Support.
1553	Expected ### arguments to user- defined procedure <pre> rocedure</pre> name>, got ###	The number of arguments to the named user-defined procedure did not match the expected number of arguments.	Correct the policy.
1554	Expected ### arguments to user- defined function <function name="">, got ###</function>	The number of arguments to the named user-defined function did not match the expected number of arguments.	Correct the policy.
1555.1	No return value from user- defined function <function name=""></function>	A return value was not found in a user-defined function.	Correct the policy by adding a return value or changing the function to a procedure.
1555.2	No return value from user- defined function <function name=""></function>	A return value was not found in a user-defined function.	Correct the policy by adding a return value or changing the function to a procedure.
1556	Mismatched types in call to <function name="">. Expected <type>, got <type></type></type></function>	The arguments to the named function did not match the expected arguments.	Correct the policy.
1557	Too many arguments to getuserpasswd	Too many arguments were provided to the <b>getuserpasswd()</b> function.	Correct the policy.
1558	Can not unset read-only variable <name></name>	Read-only variables cannot be unset.	Correct the policy.
1559	Function tree not initialized	Internal parser error	Contact BeyondTrust Support.
1560	Function tree already initialized	Internal parser error	Contact BeyondTrust Support.
1561	Procedure tree not initialized	Internal parser error	Contact BeyondTrust Support.
1562	Procedure tree already initialized	Internal parser error	Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
1563.1	line ###: 1563.1 <function name=""> can not be called due to security reasons</function>	The named function cannot be executed in the current context due to security constraints.	Some functions are not available to secondary programs such as <b>pblog</b> and <b>pbcall</b> . Rewrite the action without the restricted function.
1563.2	<function name=""> can not be called due to security reasons</function>	The named function cannot be executed in the current context due to security constraints.	Some functions are not available to secondary programs such as <b>pblog</b> and <b>pbcall</b> . Rewrite the action without the restricted function.
1564	<function name=""> is a secure function</function>	The named function cannot be executed in the current context due to security constraints.	Some functions are not available to secondary programs such as <b>pblog</b> and <b>pbcall</b> . Rewrite the action without the restricted function.
1565	<pre><pre><pre><pre><pre><pre>procedure</pre></pre></pre></pre></pre></pre>	The named procedure cannot be executed in the current context due to security constraints.	Some functions are not available to secondary programs such as <b>pblog</b> and <b>pbcall</b> . Rewrite the action without the restricted function.
1566	Error in regular expression ' <regular expression="">': <description></description></regular>	An error was found in the listed regular expression.	Correct the policy.
1567.1	<pre><variable message=""> have: "<policy fragment="">" which is <type></type></policy></variable></pre>	The listed policy expression has the named type, but something else was expected.	Correct the policy.
1567.2	<variable message=""> have: "<policy fragment="">"</policy></variable>	The listed policy expression has a problem described by the variable-message.	Correct the policy.
1568	<pre><expression is=""> is <type>, but got <expression> <type></type></expression></type></expression></pre>	The expression value does not match its expected type.	Correct the policy.
1569	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1570.1	Missing arguments	The number of arguments provided to <b>fprintf</b> did not match the expected number.	Correct the policy.
1570.2	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1571	Duplicate case value ' <case name="">'</case>	The same value for a case was used more than once in a switch statement.	Correct the policy.
1572	Variable %s is %s. Tried to assign a %s	The named variable is of the first type, but the policy tried to assign it a value of the second type.	Correct the policy.



Number	Diagnostic Text	Meaning	Action
1573	Recursive function <function name=""> type checking disabled</function>	A recursive call to a user-defined function was found and type checking was disabled.	
1574	Expecting ### argument(s) in call to <user-defined function="" name="" procedure="">. Got ###</user-defined>	The number of arguments to a user- defined function or procedure did not match the expected number.	Correct the policy.
1575	Assignment to readonly variable ' <name>'</name>	An attempt was made to assign a value to a read-only variable.	Correct the policy.
1576	Malformed assignment expression	Internal parser error	Contact BeyondTrust Support.
1577.1	Expecting a variable name	A variable name was expected, but not found.	Correct the policy.
1578.1	Expecting a string, list, LDAP connection or LDAP message	A string, list, LDAP connection, or LDAP message was expected, but not found.	Correct the policy.
1579	Untranslatable type in LIBSYPARSE_ definedType2InfoType - ###	Internal parser error	Contact BeyondTrust Support.
1580	Untranslatable type in infoTypes2syparseDefinedTypes - ###	Internal parser error	Contact BeyondTrust Support.
1581	Variable tree not initialized	Internal parser error	Contact BeyondTrust Support.
1582	Variable tree already initialized	Internal parser error	Contact BeyondTrust Support.
1583	Expected positive number for list subscript, found ##	A negative subscript was found in an expression.	Correct the policy.
1583.01	Missing arguments - expecting exactly 3	The number of arguments provided to getopt did not match the expected number.	Correct the policy.
1583.02	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1583.03	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1584.01	Missing arguments - expecting exactly 4	The number of arguments provided to <b>getopt_long</b> did not match the expected number.	Correct the policy.
1584.02	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.



Number	Diagnostic Text	Meaning	Action
1584.03	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1585.01	Missing arguments - expecting exactly 4	The number of arguments provided to <b>getopt_long_only</b> did not match the expected number.	Correct the policy.
1585.02	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1585.03	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic that names the function.	Correct the policy.
1586	Could not write prompt string.	The policy could not write a prompt string to the client program.	
1587	Variable <name> already exists</name>	An attempt to add a variable that already	This is an internal error.
		exists	Contact BeyondTrust Support.
1588	Not a list	An attempt was made to perform a list operation on something other than a list	This is an internal error.
		operation on something other than a list	Contact BeyondTrust Support.
1589	Assignment to readonly list <pre></pre>	An assignment was attempted to the named read-only list.	Correct the policy.
1590	Subscript ( <actual value="">) out of range for list <name> (0 to <maximum>)</maximum></name></actual>	A list subscript is too large for the named list variable.	Correct the policy.
1591	List or element missing <name> [<subscript>]</subscript></name>	The list variable cannot be found, or the element in the list does not exist.	Correct the policy.
1592	Internal error - invalid info row element type #####	An internal error.	Contact BeyondTrust Support.
1593	Internal error - invalid info type #####	Internal error.	Contact BeyondTrust Support.
1594	Internal error - invalid info type #####	Internal error.	Contact BeyondTrust Support.
1594	Unknown function <name></name>	An unknown name was used where a function name was expected.	Correct the policy.
1595	Expected <function description=""></function>	A function call argument did not match its expected type. This is normally preceded or followed by another diagnostic names the function.	Correct the policy.
1595	Unknown procedure <name></name>	An unknown name was used where a procedure name was expected.	Correct the policy.



Number	Diagnostic Text	Meaning	Action
1595.1	<pre><function> no arguments provided - expecting ### argument<s></s></function></pre>	The named function expects arguments, but none were provided.	Edit the policy to correct the error.
1595.2	<pre><function> too few arguments - expecting ### argument(s), got ###</function></pre>	The named function did not receive enough arguments.	Edit the policy to correct the error.
1595.3	<pre><function> too many arguments - expecting ### argument(s), got ###</function></pre>	The named function received too many arguments.	Edit the policy to correct the error.
1595.4	error with argument <argument number=""> in <function name=""></function></argument>	The named function received an invalid argument at argument number <argument number="">.</argument>	Edit the policy to correct the error.
1596	Setting <name> does not exist</name>	The named setting is not known.	Edit the policy to use a known setting.
1596	Critical client environment variable	The <b>env</b> environment variable is missing.	This is an internal error.
	env is missing		Contact BeyondTrust Support.
1597	function <function name=""> requires a <type> setting, but <setting name=""> is a <type></type></setting></type></function>	The named function is looking for a particular type of setting, but the named setting is a different type.	Edit the policy to correct the error.
1598	Can not evaluate soft not-in operator	A list operation could not be evaluated for an entitlement report.	Simplify the expression, or rerun the report with constraints that simplify the expression.
1599	Can not evaluate soft in operator	A list operation could not be evaluated for an entitlement report.	Simplify the expression, or rerun the report with constraints that simplify the expression.
1600	Can not evaluate soft start expression	The start expression for a loop cannot be evaluated.	Simplify the expression, or use constraints that will simplify the expressions.
1601	Can not evaluate soft end expression	The end expression for a loop cannot be evaluated.	Simplify the expression, or use constraints that will simplify the expressions.
1602	Can not evaluate soft step expression	The step expression for a loop cannot be evaluated.	Simplify the expression, or use constraints that will simplify the expressions.
1603	Can not evaluate soft for-in list expression	The list expression for a for-in loop cannot be evaluated.	Simplify the expression, or use constraints that will simplify the expressions.
1604	Expected grep [arguments], pattern, filename-or-template [, filename-or-template]	The expected number of type of arguments was not found.	Correct the policy.
1605	Too few arguments to grep	Not enough arguments were supplied for the <b>grep()</b> function.	Correct the policy.
1801	Could not find tcp protocol	The <b>tcp</b> protocol could not be found in the system protocol entries.	Check /etc/protocols and the NIS system.
1802	Could not find key < value> in map < name>	The listed key could not be found in the named map. This is followed by an NIS diagnostic. The map is usually net groups.	Check that the key is a valid member of the map (for example, <b>net group</b> ). Correct the key value, the net group definitions or the NIS configuration.



Number	Diagnostic Text	Meaning	Action
1803	Could not get port address for service < name> port < value>	The listed service name and port value combination is not valid for the host.	Check the settings file and the system service configuration (for example, /etc/services, NIS).
1804	dup2 to: <target fd=""> ERROR ret:<return value=""> errno:<errno></errno></return></target>	An error occurred during an OS dup2 call.  The operating system specific diagnostic	Evaluate the OS errno to determine the action.
		contains more information.	
1805	ACA Error in policy: <aca policy=""></aca>	The ACA policy has an invalid permission.	Correct the ACA policy in the Privilege Management for Unix and Linux policy file.
1806	ACA Error for <filepath> in policy:<policy></policy></filepath>	The ACA policy for the specified filepath has an invalid permission.	Fix the ACA policy in the Privilege Management for Unix and Linux policy file.
1901	Could not parse extended port value <extended host="" name=""></extended>	An attempt to parse an extended host name failed. This is often preceded by another diagnostic that details the problem.	Correct the extended host name.
1902	Hostname <host name=""> not valid for interface <interface name=""> in <extended host="" name=""></extended></interface></host>	The interface name in the extended host name did not match the interface for the host.	Correct the host name or the extended host name.
1903	More than one interface tag in port <extended port=""></extended>	There are multiple interfaces in the extended port.	Remove extra interface tags from the extended port.
1904	More than one port in port <extended port=""></extended>	There are multiple port values in the extended port.	Remove extra ports from the extended port.
1905	No port specified in address <extended port=""></extended>	The extended port does not contain any port information.	Add a port to the extended port.
1906	An interface was specified for local domain socket in extended port <extended port=""></extended>	A local domain socket cannot contain an interface.	Correct the extended port.
1907	Unsupported socket family <family name=""> (family number) - <operating message)<="" system="" td=""><td>The listed network family is not supported. This is followed by an operating system-specific diagnostic.</td><td>Correct the configuration problem.</td></operating></family>	The listed network family is not supported. This is followed by an operating system-specific diagnostic.	Correct the configuration problem.
1908.01	Variable 'date' is missing from I/O log data	A critical variable is missing from an I/O log file.	Check that the file is actually an I/O log file. Determine if the I/O log is corrupt.
1908.02	Variable 'time' is missing from I/O log data	A critical variable is missing from an I/O log file.	Check that the file is actually an I/O log file. Determine if the I/O log is corrupt.
1908.03	Variable 'user' is missing from I/O log data	A critical variable is missing from an I/O log file.	Check that the file is actually an I/O log file. Determine if the I/O log is corrupt.
1908.04	Variable 'submithost' is missing from I/O log data	A critical variable is missing from an I/O log file.	Check that the file is actually an I/O log file. Determine if the I/O log is corrupt.
1908.05	Variable 'runuser' is missing from I/O log data	A critical variable is missing from an I/O log file.	Check that the file is actually an I/O log file. Determine if the I/O log is corrupt.
1908.06	Variable 'runhost' is missing from I/O log data	A critical variable is missing from an I/O log file.	Check that the file is actually an I/O log file. Determine if the I/O log is corrupt.



Number	Diagnostic Text	Meaning	Action
1908.07	Variable 'runargv' is missing from I/O log data	A critical variable is missing from an I/O log file.	Check that the file is actually an I/O log file. Determine if the I/O log is corrupt.
1909.##	Foreground can only be specified with daemon mode (-d)	The <b>-f</b> switch ( <b>foreground</b> ) can only be used with daemon mode ( <b>-d</b> , <b>daemon</b> ).	Correct the command line arguments.
1910	Could not find string variable runhost	The runhost variable is missing from the environment.	Contact BeyondTrust Support.
1911	Could not find string variable submithost	The runhost variable is missing from the environment.	Contact BeyondTrust Support.
1912	Invalid local daemon on run host <host name=""></host>	The policy server daemon tried to connect to something other than a local daemon.	Check the settings file to see if the local port or <b>pblocaldcommand</b> points to a valid local daemon.
1913	Invalid Policy Server daemon on Policy Server <host name=""></host>	A client connected to something other than a policy server daemon.	Check the settings file to see if the policy server port or <b>submitmasters</b> points to a valid policy server daemon.
1914	Invalid log server on log host <host name=""></host>	The program connected to something other than the log server daemon.	Check the settings file to see if the logport port or logservers points to a valid log server daemon.
1915	Invalid Policy Server daemon on Policy Server <host name=""></host>	Something other than a policy server daemon connected to a local daemon.	Examine the system configuration to see what may be attempting to access the <b>pblocald</b> port.
1915	Invalid Policy Server daemon on Policy Server <host name=""></host>	Something other than a policy server daemon connected to a local daemon.	Examine the system configuration to see what may be attempting to access the <b>pblocald</b> port.
1916	Invalid client connection from submit host <host name=""></host>	Something other than a client connected to a policy server daemon.	Examine the system configuration to see what may be attempting to access the <b>pbmasterd</b> port.



# Diagnostic Messages 2001 - 2434

Number	Diagnostic Text	Meaning	Action
2001	No variables defined	The Defined Variables Editor found no user-defined variables upon saving the contents of the Defined Variables page.	Make sure the user-defined variables are defined before saving.
2002	System variable <variable name=""> should not be defined</variable>	The Defined Variables Editor does not allow the defining of a Privilege Management specific variable as a user-defined variable.	Remove the defined variable from the defined variables list.
2003	List variable <variable name=""> contains a number in position #</variable>	List variables cannot contain numbers.	Remove the number from the list or convert it to a string literal.
2004	No Conditional Expression Generated!	The Privilege Management W5 Editor failed to generate a conditional expression based on the given constraints, if any.	Check all of the constraints and try again.
2005	Failed to process constraints from policy IF statement	The Privilege Management W5 Editor failed to process a policy IF statement.	Contact BeyondTrust Support.
2006.1	Error saving file: <error message=""></error>	ThePrivilege Management Policy Editor encountered an error while saving the policy file. The OS specific reason for the error follows.	Take the appropriate action indicated by the OS specific error.
2006.2	Error saving file: <error message=""></error>	ThePrivilege Management Policy Editor encountered an error while saving the policy file. The OS specific reason for the error follows.	Take the appropriate action indicated by the OS specific error.
2006.3	Error saving file: <error message=""></error>	ThePrivilege Management Policy Editor encountered an error while saving the policy file. The OS specific reason for the error follows.	Take the appropriate action indicated by the OS specific error.
2007.1	Error saving backup file: <error message=""></error>	ThePrivilege Management Policy Editor failed to make a backup of the policy file. The OS specific reason for the error follows.	Take the appropriate action indicated by the OS specific error.
2007.2	Error saving backup file: <error message=""></error>	ThePrivilege Management Policy Editor failed to make a backup of the policy file. The OS specific reason for the error follows.	Take the appropriate action indicated by the OS specific error.
2008	Timeout Reached	The Privilege Management Policy Editor has timedout. The Policy Editor has been idle for too long.	Close the Policy Editor when not in use.
2009	Authentication Required to access requested page.	User credentials are insufficient to access the requested page.	Enter a valid username and password that has sufficient access to the requested page. Note that you may have to close the browser and open it again to clear the password cache.
2010	Security Problem - please contact your systems administrator.	The Privilege Management GUI encountered an error while trying to authenticate.	Contact BeyondTrust Support.
2011	Only Basic Authentication Supported	The Privilege Management GUI only understands basic authentication from a web browser.	Check if the browser supports basic authentication.



Number	Diagnostic Text	Meaning	Action
2012	Username and Password must be supplied.	A username and password were not entered in the <b>User Authentication Dialog</b> box provided by the web browser.	Enter a value username and password.
2013	Failed to Authenticate username and password.	The Privilege Management GUI was unable to authenticate the supplied username and password.	Contact BeyondTrust Support.
2014.01	Check the Policy Server and run host name service configuration (/etc/hosts, DNS, NIS, etc).	Policy server name < name > not valid for address < ip address >	The name claimed by the policy server does not match the address of the connection on the run host.
	This could also be an attempt to spoof a Policy Server from an unauthorized machine.		
2014.02	Check the submit and Policy Server name service configuration (/etc/hosts, DNS, NIS, etc). This could also be an attempt to spoof a submit host from an unauthorized machine.	Submit host name <name> not valid for address <ip address=""></ip></name>	The name claimed by the submit host does not match the address of the connection on the policy server.
2015	Unable to connect to call back server	<b>PBGUID</b> received a request from the console, but was unable to connect to the defined callback URL	Check the call back URL, and accessibility from <b>pbguid host/port</b> to <b>psmc host/port</b> .
2016	Certificate doesn't verify	SSL certificate did not verify the host - single sign on.	Check certificate is valid and matches host
2017	Common name doesn't match host name	SSL cert common name did not match the host name.	
2018	Can't read certificate file		Verify the file exists, or check the permissions.
2019	Unable to get CA file		Verify the file is accessible.
2020	Can't read CA list	The file cannot be read	
2021	Incomplete Write	<b>PBGUID</b> was unable to send the request to the console via SSL.	
2022	SSL write problem	<b>PBGUID</b> was unable to send the request to the console via SSL.	
2023	SSL error: premature close	The console closed the connection ahead of time	Check the console.
2024	SSL read problem	A response could not be read from the SSL channel.	
2025	Shutdown failed	Failed to shutdown the SSL channel.	
2026	Unable to get CERT file	Unable to access the CERT file.	Check the settings file entry.
2027	SSL connect error	SSL connect error	Check the return codes.
2050	Could not allocate enough memory to process BeyondInsight response.	A realloc operation failed.	If this occurs often, increase the amount of swap space on the machine.



Number	Diagnostic Text	Meaning	Action
2051	BeyondInsight returned an error <detailed error="" message=""></detailed>	The BeyondInsight event service rejected the data that Privilege Management for Unix and Linux sent.	Refer to the accompanying BeyondInsight error message for additional information.
2052	libcurl error: Could not enable verification of the peer certificate's authenticity <detailed error<br="">message&gt;</detailed>	An error occurred while invoking a <b>libcurl</b> command.	Refer to the accompanying error message for additional information.
2053	BeyondInsight CA certificate is missing or not valid.	ssircscafile does not exist in the settings file or has an empty or invalid value.	Add a valid BeyondInsight CA certificate and assign to the sslrcscafile keyword in the settings file.
2054	libcurl error: Problem with the BeyondInsight Certificate Authority (CA) certificate <detailed error<br="">message&gt;</detailed>	An error occurred while invoking a <b>libcurl</b> command to assign the CA certificate.	Refer to the accompanying error message for additional information.
2055	libcurl error: Could not enable verification of the server named in the peer certificate <detailed error="" message=""></detailed>	An error occurred while invoking a <b>libcurl</b> command.	Refer to the accompanying error message for additional information.
2056	No valid BeyondInsight client certificate in the settings file.	ssircscertfile does not exist in the settings file or is empty.	Add a validBeyondInsight client certificate and assign to the <b>ssIrcscertfile</b> keyword in the settings file.
2057	libcurl error: Problem with the BeyondInsight client certificate <detailed error<br="">message&gt;</detailed>	An error occurred while invoking a <b>libcurl</b> command to assign the BeyondInsight client certificate.	Refer to the accompanying error message for additional information.
2058	Event forwarding failed <detailed error="" message=""></detailed>	An error occurred while the event data was being sent to BeyondInsight.	Refer to the accompanying BeyondInsight error message for additional information.
2059	Unable to form appropriate headers for HTTP request.	An error occurred while trying to build the HTTP request.	Ensure there is enough memory on the machine for the operation.
2060	Unable to set up libcurl environment to communicate with the target web service.	An error occurred while trying to initialize libcurl.	Ensure there is enough memory on the machine for the operation.
2061	Encryption algorithm <encryption algorithm=""> is not valid. Please refer to the Privilege Management for Unix and Linux Admin for valid values.</encryption>	An invalid encryption algorithm was specified in for <b>eventlogencryption</b> in the settings file.	Please refer to the Privilege Management for Unix and Linux Admin Guide for valid encryption algorithm types.



Number	Diagnostic Text	Meaning	Action
2062	Problem with store file <file> <detailed error<br="">message&gt;</detailed></file>	The store file specified is missing or invalid.	Refer to the accompanying error message for additional information.
2063	Problem with key file <file> <detailed error="" message=""></detailed></file>	The key file specified is missing or invalid.	Refer to the accompanying error message for additional information.
2064	An encryption key file must be provided for the encryption algorithm <encryption type=""></encryption>	When invoking <b>pbfwdevents</b> to forward event log data to BeyondInsight, an encryption algorithm was named but not the corresponding key file.	When invoking <b>pbfwdevents</b> and providing an encryption algorithm, you must also provide the key file.
2065	The encryption algorithm must be provided for the specified encryption key file <file></file>	When invoking <b>pbfwdevents</b> to forward eventlog data to BeyondInsight, a key file was named but not the corresponding encryption algorithm.	When invoking <b>pbfwdevents</b> and providing a key file, you must also provide the encryption algorithm.
2066	Unable to lock store file <file></file>	The attempt to lock the store file failed.	Check for reasons why the store file cannot be locked.
2067	Failed to lock store index file <file></file>	The attempt to lock the store index file failed.	Check for reasons why the store index file cannot be locked.
2068	Unable to forward record to destination due to rejected data. Skipping this record permanently.	Data being sent to BeyondInsight has a problem or is corrupted.	Check for reasons why the data is rejected.
2069	Unable to forward record to destination. Terminating store and forward processing.	A problem was encountered while communicating with BeyondInsight.	Check if theBeyondInsight server is available and resolve any network connectivity issues that may be present.
2070	Unknown error. Terminating store and forward processing.	An unknown error occurred while communicating with BeyondInsight.	Check if theBeyondInsight server is up and resolve any network connectivity issues.
2071	There is no store file to read.	The settings file does not contain the keyword that identifies the appropriate store file.	Add the correct store file keyword and value in the settings file.
2072	2072 specified program is null.	A <b>pb.settings</b> host specification contains backticks without specifying a program.	Correct the host specifications in <b>pb.settings</b> .
2073	2073 specified program: <pre>program:<pre>programname&gt;</pre></pre>	The program specified in the <b>pb.settings</b> host file (or the path leading to that program) is not secure (eg writable by non-root).	Change the permissions of the specified path and program.
2074	popen error: <errno> <error string=""></error></errno>	popen failed to execute the program specified by backticks in a <b>pb.settings</b> host specification.	Examine the <error string=""> for potential cause of the failure.</error>
2075	pclose error: <errno> <error string&gt;</error </errno>	pclose failed when waiting on the program.	Examine the <error string=""> for potential cause of the failure.</error>
2076	null hostname returned by <pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	An external program (specified for <b>submitmasters</b> , <b>acceptmasters</b> , <b>logservers</b> , <b>altsubmitmasters</b> keyword, or the <b>pblocald acceptmasters</b> option) did not return data.	Ensure that the program (identified in the diagnostic text) returns a valid host specification.



Number	Diagnostic Text	Meaning	Action
2077	select failed in <pre>program name&gt; while checking fd <number> during timed atomic write (<error string="">)</error></number></pre>	Select failed during a timed atomic write due to reason specified in the <error string="">.</error>	Examine the <error string=""> for potential cause of the failure.</error>
2078	atomic loop timed out in <pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	Program exceeded its protocol timeout setting while looping during an atomic write.	Adjust the program's protocol timeout setting.
2079	select timed out in <program name=""> while checking fd <number> during atomic read</number></program>	Select timed out while waiting for fd to become readable.	
2080	select failed in <pre>program name&gt; while checking fd set (<error string="">) during atomic read</error></pre>	Select failed during a timed atomic read due to reason specified in the <error string="">.</error>	Examine the <error string=""> for potential cause of the failure.</error>
2081	atomic loop timed out in <program name=""> on fd <number> during timed atomic read</number></program>	Program exceeded its protocol timeout setting while looping during an atomic read.	Adjust the program's protocol timeout setting.
2082	Timed atomic write by <pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	A timed atomic write failed. This is followed by a system- specific diagnostic message.	Examine the <error string=""> for potential cause of the failure.</error>
2083	Timed atomic read by <program name=""> from fd <number> failed (<error string&gt;)</error </number></program>	A timed atomic read failed. This is followed by a system- specific diagnostic message.	Examine the <error string=""> for potential cause of the failure.</error>
2084	<pre><keyword> setting contains invalid character(s)</keyword></pre>	The keyword has a value that contains invalid characters.	Refer to the user documentation for the correct usage and edit <b>pb.settings</b> .
2085	Could not access debug level settings file.	Unable to save the debug level setting.	
2086	Insufficient file system space for debug trace file <filename>. Disabling debug mode.</filename>	The disk where the debug trace file will be written is running out of space. Debug tracing is disabled until the issue is resolved.	Make space on the affected file systems in order to produce debug trace files.
2087	Debug option <option> must be run as root.</option>	The specified option is only available if the client was run by root.	Rerun as root to use the specified option.
2088	Saved debug level exceeds maximum range. Setting debug level to <number></number>	The debug level settings file contains an invalid value, or the file is corrupt.	Refer to user documentation to determine the location of the appropriate debug level settings file, then correct the value it contains.



Number	Diagnostic Text	Meaning	Action
2089	Select timed out in <pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	Select timed out waiting for fd to become writeable.	
	atomic write		
2427	Connection failed after initial establishment	A connection to pbmasterd was initially successful but failed during later setup.	Examine the <b>pbrun</b> and <b>pbmasterd</b> log files to see why the connection aborted.
2428	Could not retrieve user information	The user was not found in the server's user database	Use a different user ID or add the user to the server's user database (e.g. /etc/passwd, NIS).
2429	Internal error, bad expression type - <policy expression&gt;</policy 	An internal error occurred while evaluating an expression	Contact BeyondTrust Support.
2430	Can not determine dynamic include file name	The include file name could not be evaluated for an entitlement report.	Simplify the expression, or rerun the report with constraints that simplify the expression.
2431	Terminating to protect system resources	Entitlement reporting creates many child processes to evaluate the true and false branches of each decision.  Entitlement reporting for Privilege Management policies with large numbers of IF statements that do not result in an accept or reject can spawn a huge number of child processes.	If the host machine's resources are expended to the point that the machine becomes unresponsive, try a machine with more memory and at least two processors.  Edit the policy so that most IF statements result in an accept or a reject.  A limit has been placed on that machine so that entitlement reporting will not disable a machine.
2432	Entitlement reporting loop terminating to protect system resources at line <number>,:<string></string></number>	Entitlement reporting creates many child processes to evaluate the true and false branches of each decision.  Certain loop constructs can result in an endless loop during entitlement reporting. A safety mechanism to limit the number of child processes evaluating the same loop is used to prevent disabling the system with too many child processes. In this case, only the processes acting on the same loop statement are terminated. The rest of the entitlement reporting processes continue to create an entitlement report.  Note: This can result in an incomplete report.	If the host system has plenty of resources, increasing the value of themaxloopchildren option may result in additional reported data.  The line number and string reported indicate the policy position where the possibly endless loop is located.  Evaluate the policy code to determine if the loop can be rewritten in a more efficient manner.



Number	Diagnostic Text	Meaning	Action
2433	sigprocmask failure	A call to the <b>sigprocmask()</b> function failed.	Contact BeyondTrust Support.
2434	waitpid error: <number> <string></string></number>	A call to the <b>waitpid()</b> function failed. The errno value and its meaning are displayed.	Evaluate the errno value and its meaning to determine the possible actions.
			Contact BeyondTrust Support.



# Diagnostic Messages 3001 - 3987

Number	Diagnostic Text	Meaning	Action
3001	Unable to initialize SIA password structure/ Unable to release SIA password structure	A call to a SIA security function failed.	
3001	Connection to <pre>connection to</pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre>		Check <b>pblocald</b> is running and starts from <b>inetd</b> .  Try <b>telnet hostname pblocald</b> . You should get a message like <i>pbmasterd not on a reserved port</i> .  If you receive the message Connection timed out, there is a network problem between the machines. If you receive the message Connection refused, <b>inetd</b> is not accepting connections from <b>pblocald</b> .
3001	Expected boolean	A boolean was expected.	
3002	Connection to <machine> timed out</machine>	The connection to a machine timed out because it is heavily loaded or does not have the same encryption key (/etc/pb.key).  A pb.key problem can cause this.  This can also occur if one of the daemons has incorrect command line options. (inetd accepts the connection but the daemon quits immediately because the options are incorrect.)  This may also occur if pblocald cannot reconnect to pbrun during the reconnect optimization.  This can occur if the policy server is running DNS, but the submithost is not. Therefore the policy server tells pblocald to connect to pbrun on machine X.Y.Z, but machine X.Y.Z thinks its name is only X.	Check the diagnostic logs on the pbmasterd or pblocald machine for port checksum mismatch. If it occurs, check pb.key for a problem.  Check the daemons for incorrect command line options.  Check to see that the remote machine can resolve machine names correctly. This typically happens to the run host when it tries to resolve the submit host name or possibly the log host name.  Check to see if the policy server is running DNS, but the client is not.  Use the noreconnect variable, i.e. put noreconnect = 1; in the /etc/pb.conf file.



Number	Diagnostic Text	Meaning	Action
3003	Could not connect to a Policy Server daemon	pbrun could not connect to any policy server daemon (pbmasterd). This could be caused by the policy server machine being down or inetd on the policy server machine not starting pbmasterd. Try: telnet hostname pbmasterd. You should get a message like pbrun not on a reserved port. If you get Connection timed out, there is a network problem between the machines. If you get Connection refused, inetd is not accepting connections for pbmasterd.	
		Possible reasons for receiving Connection refused:	
		Entry in inetd.conf is incorrect/missing	
		Entry in services is incorrect/missing	
		On Suns, <i>letc/services</i> is ignored when NIS is running so entries must be put in the NIS services map. ( the <i>pblocald</i> and <i>pbmasterd</i> lines need to be in the <i>letc/services</i> file on the NIS Policy Server and the NIS maps need to be remade).	
		If DNS returns fully qualified hostnames, but the machine does not have the fully qualified hostname in /etc/hosts, or NIS, or if /etc/resolv.conf is not resolving to the short name, Privilege Management is unable to convert the fully qualified hostname to an IP address using gethostbyname().	
		pbbench also reports warnings.	
		Workaround: use <b>shortnamesok</b> in <b>/etc/pb.settings</b> .	
		Open a line at the bottom of the file and enter: shortnamesok yes or add the fully qualified hostname after masters, or make sure that /etc/hosts shows both the short and fully qualified name.	
		On AIX, the <b>inetimp</b> command must be run after changing either <b>/etc/services</b> or <b>/etc/inetd.conf</b> , but before restarting <b>inetd</b> . This is done in the new <b>pbinstall</b> scripts but not the old ones.	
		On Motorola, NIS services are ignored and local /etc/services are used. Other machines may do this too.	



Number	Diagnostic Text	Meaning	Action
		Note: After changing inetd.conf or services, inetd must be told to reread its configuration files. (On AIX run inetimp first on AIX 3 and possibly some early AIX 4 versions.)  Do a ps -ef or ps -agux and then a kill -1 with the process ID.	
3003.1	Could not connect to a Policy Server	<b>pbguid</b> could not connect to a policy server.	Check the Privilege Management configuration files.
3004	Lost connection with <host></host>	At some time during the startup communication, one of the daemons closed its connection unexpectedly. This could be the result of one of the machines going down or network problems.	
3005	Request ended unexpectedly	pbrun finished because its connection with pbmasterd was cut off prematurely.  This could be due to network problems, the policy server machine going down, or pbmasterd terminating.	
3006	getpeername	A problem occurred determining the source of the communication. If the diagnostic says something like <i>Socket operation on non-socket</i> , someone probably has tried running <b>pbmasterd</b> from the command line instead of from <b>inetd</b> .	
3006.04	getpeername	A problem occurred determining the source of the communication.	If the diagnostic states Socket operation on non-socket, a user tried to run <b>pbguid</b> from the command line instead of from <b>inetd</b> .
3007	Protocol error backbinding pblogd to pblocald	<b>pblogd</b> failed to reconnect to <b>pblocald</b> . This only occurs when I/O logging is in use.	Make sure there is a path from the <b>pblogd</b> machine to the <b>pblocald</b> machine.  Try <b>lognoreconnect=true</b> in the policy.  Turn off I/O logging.
3008	Connection closed unexpectedly during check NAK		
3009	pbrun to pbmasterd protocol error	An unexpected result was received during <b>pbrun</b> to <b>pbmasterd</b> setup protocol.	
3010	pblocald to pbmasterd protocol error	An unexpected result was received during <b>pblocald</b> to <b>pbmasterd</b> set up protocol.	Check the encryption and firewall settings on the systems involved.



Number	Diagnostic Text	Meaning	Action
3011	backReadN lost connection with		
	<host name=""></host>		
3012	backReadN port checksum mismatch from <host name=""></host>	<b>pbrun</b> or <b>pbmasterd</b> could not read connection port numbers from <b>pbmasterd</b> or <b>pblocald</b> . This is often a network or encryption problem.	Check that <b>pb.key</b> and encryption methods agree on all machines involved.  Check that the network is functioning as expected in both directions between the problem pair of jobs.
3013	I/O log connect failure.	Failed to make a connection to a log server during I/O logging.	
3014	could not back read log port. Bad file number	Could not get log port during a log reconnect.	Make sure the <b>pblocald</b> and <b>pblogd</b> machines can communicate. If they cannot communicate because of network restrictions, try setting <b>lognoreconnect</b> in the policy.
3014.1	could not back read log port. Bad file number	Could not get log port during a log reconnect.	Make sure the <b>pblocald</b> and <b>pblogd</b> machines can communicate. If they cannot communicate because of network restrictions, try setting <b>lognoreconnect</b> in the policy.
3015	could not reconnect log fd	A connection failure occurred during a log server reconnect.	
3015.1	could not reconnect log fd	A connection failure occurred during a log server reconnect.	
3016	Unknown service <pblogd name=""></pblogd>	The service specified is unknown to /etc/services, NIS, or DNS.	
3017	mangleSendStart failure on fd <number></number>	An atomic write failed during a mangleSendStart. A process failed at the other end.	Check the <b>pbmasterd.log</b> , <b>pblocald.log</b> , and <b>pblogd.log</b> .
3018	mangleRecvStart failure on fd <number></number>	An atomic read failed during a mangleRecvStart.	Check pbmasterd.log, pblocald.log, and pblogd.log.
		This is generally caused by the termination of the remote process during startup.	Check the error logs and <b>pb.key</b> or for an incorrect service connected to
		This error means that a process failed at the other end.	the remote port.  Check the error logs and <b>pb.key</b> .  Also, verify that the log directories exist on the policy server machine or on the log server if <b>pblogd</b> is used.
			Verify that the log directories exist on the policy server machine or on the log server if <b>pblogd</b> is used.



Number	Diagnostic Text	Meaning	Action
3018.01	LIBMANGLE_mangleRecvStart failure on fd ##. ## of ## bytes received.	A smaller than expected packet was received during protocol handshaking.  This message means that a process failed at the other end. It is generally caused by the termination of the remote process during startup.	Check the error logs and for an incorrect service connected to the remote port.  Also, verify that the log directories exist on the policy server machine or on the log server if <b>pblogd</b> is used.  Verify that the log directories exist on the policy server machine or on the log server if <b>pblogd</b> is used.
3019	Log server protocol failure from <log host=""></log>	The log server did not acknowledge a processing request.	
3020	Could not identify peer on fd ##	The remote peer could not be identified. This is followed by an operating system message that provides details.	
3021	initKerberosKey host name ' <host name="">' is not valid</host>	The listed host name could not be identified.	Correct the policy, settings file or name services.
3022	Could not resolve full run hostname	The run host name could not be resolved.	Correct the policy or name services.
3023	Could not determine Policy Server name	The name of the policy server could not be determined.	Check name services for the policy server.
3024	Could not determine run host name	The name of the run host could not be determined.	Check name services for the run host.
3025	Could not determine submit host name from fd %d	The name of the submit host could not be determined.	Check name services for the submit host.
3026	backBind# <host description=""> <host name=""> could not find local machine information</host></host>	The listed host could not be determined.	Check name services for the listed host.
3027	Could not find local machine information	The local host name could not be determined.	Check name services for the listed host.
3028	Policy Server mangler mismatch - retrying	The mangler likely deprecated an encryption type. PB client is aware of the change and will reconnect to policy server using correct settings.	Verify the networkencryption settings entries for the client and policy server match.
3030	Problem initializing <encryptiontype> with key pair <algorithm>:<keyfile></keyfile></algorithm></encryptiontype>	Incorrect encryption pair setting on pb.settings.	Check and correct encryption pair to use valid settings
3031	Invalid encryption time format 'yyyy/mm/dd', instead received xxxx	Indicates that one or more start or end dates has an incorrect format.	Verify the settings file for invalid dates.
3032	The start and end dates appear to be reversed.	The encryption start and end dates appear to be reversed.	Verify the dates.
3033	Key file unreachable: xxx	The first encryption pair (type and key) was invalid because the key file is unreachable or does not exist.	Check the key file name, path, and permissions. Then make any necessary corrections.



Number	Diagnostic Text	Meaning	Action
3050	initMangle failure while verifying Policy Server	pbguid could not initialize its encryption keys.	
3051	mangleSendStart failure	<b>pbguid</b> could not send its protocol header block to <b>pbmasterd</b> .	
3052	mangleRecvStart failure	<b>pbguid</b> did not receive <b>pbmasterd</b> 's protocol header block.	
3053	initMangle failure	<b>pbbench</b> could not initialize its encryption keys (receive).	
3054	initMangle failure	<b>pbbench</b> could not initialize its encryption keys (transmit).	
3055	mangleSendStart failure connecting to <host></host>	<b>pbbench</b> could not transmit its protocol header block.	
3056	mangleRecvStart failure connecting to <host></host>	<b>pbbench</b> did not receive its protocol header block.	
3057	log server initMangle error	The program could not initialize its encryption keys for a log server connection.	
3058	manleSendStart failure to log server <log host=""></log>	The program could not send its protocol header block to the named log server.	
3059	mangleRecvStart failure from log server <log host=""></log>	The program did not receive its protocol header block from the named log server.	
3060	manglelex initMangle failure	The program could not reset and reinitialize its encryption keys for file encryption.	
3061	encrypt mangler initMangle failure	The program could not initialize its encryption keys for file encryption.	
3062	initial initMangle failure	<b>pblocald</b> could not initialize its encryption keys.	
3063	mangleSendStart failure initializing Policy Server ' <policy Server&gt;'</policy 	<b>pblocald</b> could not send its protocol header block to the named policy server.	
3064	mangleRecvStart failure initializing Policy Server ' <policy Server&gt;'</policy 	<b>pblocald</b> did not receive its protocol header block from the named policy server.	
3065	Log server initMangle failure	<b>pblocald</b> could not initialize its encryption keys for a log server connection.	
3066	mangleSendStart failure reconnecting ' <submit host="">'</submit>	<b>pblocald</b> could not send its protocol header block to <b>pbrun</b> on the named submit host.	
3067	mangleRecvStart failure reconnecting ' <submit host="">'</submit>	<b>pblocald</b> did not receive its protocol header block from <b>pbrun</b> on the named submit host (branch 1).	
3068	mangleRecvStart failure from client ' <submit host="">'</submit>	<b>pblocald</b> did not receive its protocol header block from <b>pbrun</b> on the named submit host (branch 2).	
3069	initMangle failure on initial connect from <host></host>	<b>pblogd</b> could not initialize its encryption keys from a connection from the named host.	



Number	Diagnostic Text	Meaning	Action
3070	mangleSendStart failure on initial connect from <host></host>	<b>pblogd</b> could not send its protocol header block to the named host.	
3071	mangleRecvStart failure on initial connect from <host></host>	<b>pblogd</b> did not receive its protocol header block from the named host.	
3072	initMangle failure during log reconnect to <run host=""></run>	<b>pblogd</b> could not initialize its encryption keys during a log reconnect to pblocald on the named host.	
3073	initMangle failure from <submit host=""></submit>	<b>pbmasterd</b> could not initialize its encryption keys during a connection from <b>pbrun</b> on the named host.	
3074	mangleRecvstart failure during back connect to <submit host=""></submit>	<b>pbmasterd</b> did not receive its protocol header block during a back connect to the named host.	
3075	initMangle failure connecting to pblocald on <run host=""></run>	<b>pbmasterd</b> could not initialize its encryption keys during a connection to <b>pblocald</b> on the named host.	
3076	mangleSendStart failure connecting local daemon <run host&gt;</run 	<b>pbmasterd</b> could not send its protocol header block to <b>pblocald</b> on the named host.	
3077	mangleRecvStart failure connecting local daemon <run host&gt;</run 	<b>pbmasterd</b> did not receive its protocol header block from <b>pblocald</b> on the named host.	
3078	mangleSendStart failure connecting local daemon <run host&gt;</run 	<b>pbmasterd</b> did not receive its protocol header block from <b>pblocald</b> on the named host.	
3079	initMangle failure during multiplexed reconnect to <run host&gt;</run 	<b>pbrun</b> could not initialize its encryption keys during a multiplexed reconnect to <b>pblocald</b> on the named host.	
3080	mangleSendStart failure during multiplexed reconnect to <run host&gt;</run 	<b>pbrun</b> could not send its protocol header block to <b>pblocald</b> on a multiplexed reconnect to the named host.	
3081	mangleRecvStart failure during multiplexed reconnect to <run host&gt;</run 	<b>pbrun</b> did not receive its protocol header block from <b>pblocald</b> on a multiplexed reconnect to the named host.	
3082	initMangle failure during non- multiplexed reconnect to <run host&gt;</run 	pbrun could not initialize its encryption keys during a non- multiplexed reconnect to pblocald on the named host.	
3083	mangleSendStart failure during non-multiplexed reconnect to <run host=""></run>	<b>pbrun</b> could not send its protocol header block to <b>pblocald</b> on a non-multiplexed reconnect to the named host.	
3084	initMangle failure during startup	<b>pbrun</b> could not initialize its encryption keys during startup.	
3085	mangleSendStart failure while connecting to <policy server=""></policy>	<b>pbrun</b> could not send its protocol header block to <b>pbmasterd</b> on the named host.	
3086	initMangle failure on settings file	The program could not initialize its encryptions to read an encrypted settings file.	



Number	Diagnostic Text	Meaning	Action
3087.01	Check the log files on the Policy Server to see if transmission was interrupted.	Policy server info packet does not contain policy server name.	The info packet between <b>pblocald</b> and the policy server is missing the name of the policy server.
3087.02	Check the log files on the submit host to see if transmission was interrupted.	Client info packet does not contain the client host name.	The info packet between client and the policy server is missing the name of the client host. Check the installed versions.
			Older versions do not contain the client host. If you have older pre 4.0 clients, upgrade the client machines or turn off the <b>validateclienthostname</b> setting on your policy server.
3087.03	Check the log files on the submit host to see if transmission was interrupted. Older versions do not contain the client host name.	Policy server info packet does not contain the client host name.	The info packet between runhost and the policy server is missing the name of the client host. Check the installed versions.
			Older versions do not contain the client host. If you have older pre 4.0 submit host, upgrade the client machines or turn off the allowremotejobs settings on your run host.
3087.04	Check the log files on the submit host to see if transmission was interrupted.	Policy server info packet does not contain the run host name.	The info packet between runhost and the policy server is missing the name of the client host.
3087.05	Check the log files on the submit host to see if transmission was interrupted. Older versions do not contain the client host name.	The client info packet does not contain the client host name.	The info packet between submithost and the policy server is missing the name of the client host. Check the installed versions.
			Older versions do not contain the client host. If you have older pre 4.0 clients, upgrade theclient machines or turn off the <b>validateclienthostname</b> setting on your policy server.
3087.06	Check the log files on the submit host to see if transmission was interrupted.	The client info packet does not contain the run host name.	The info packet between submithost and the policy server is missing the name of the run host
3088.01	The settings for the runhost specify that remote commands are not allowed.	Remote commands from <submit host="" name=""> not allowed on <run host="" name="">.</run></submit>	Remote commands from the submit host are not allowed.
3088.02	The settings for the masterhost specify that remote commands are not allowed.	Remote commands from <submit host="" name=""> not allowed on <run host="" name="">.</run></submit>	Remote commands from the submit host are not allowed.



Number	Diagnostic Text	Meaning	Action
3088.03	The settings for the submithost specify that remote commands are not allowed.	Remote commands are not allowed in <settings file="" name="">.</settings>	Remote commands are disabled in the named settings file, but <b>-h</b> was used on the <b>pbrun</b> command line.
3089	Could not send initial protocol header to Policy Server <policy Server name&gt; - <operating system message&gt;</operating </policy 	The program could not send its initial protocol packet to the policy server. The operating system diagnostic contains more details.	
3090	Did not receive initial protocol header from Policy Server <policy name="" server=""> - <operating message="" system=""></operating></policy>	The program did not receive an initial protocol packet from the policy server. The operating system diagnostic contains more details.	
3091	Terminated on protocol failure	The policy server did not complete the startup protocol.	Check the policy server daemon log file on the policy server.
3092	Unsupported socket family type	An unsupported socket family type was found.	This is an internal error.
	<network family="" number=""> for fd ##</network>		Contact BeyondTrust Support.
3093	Unsupported socket family type	An unsupported socket family type was found.	This is an internal error.
	<network family="" number=""></network>		Contact BeyondTrust Support.
3094	Unsupported socket family type	An unsupported socket family type was found.	This is an internal error.
	<network family="" number=""></network>		Contact BeyondTrust Support.
3095	Could not get socket information for fd #	Socket name information could not be determined for the listed file descriptor. This is followed by a system-specific diagnostic.	
3096	Could not find Policy Server protocol and service <service name=""></service>	The named service could not be found.	Check that the service name is correct and that it can be found in the system configuration files (e.g., /etc/services, NIS).
3097	Unsupported ( <network family="" name="">) internet family type for license generation</network>	The primary interface for the machine was something the licensing mechanism could not handle.	Contact BeyondTrust technical support for suggestions on setting the primary interface type to a family licensing can use.
3098	Missing Hostname, required when connecting via pbssh	The runhost (-h) is required when executing with option <b>pbssh</b> .	Define the runhost by using <b>pbssh</b> with <b>-h</b> .
3099	Missing user, required when connecting via pbssh	The user (-u) is required when executing with pbssh.	Reissue the command specifying the user.
3100	ssh port can only be used with optionssh ormanssh	SSH port can only be used if ssh is requested.	Remove ssh port option if ssh is not used.
3101	Unknown host: <name></name>	The host specified is unknown to /etc/hosts, NIS, or DNS.	
3101.03	Unknown host: <name></name>	The host specified is unknown to /etc/hosts, NIS, or DNS.	Try shortnamesok yes.



Number	Diagnostic Text	Meaning	Action
3101.06	Unknown host: <name></name>	The specified host is unknown to the system /etc/hosts, NIS, or DNS.	Verify that the host name is valid and can be resolved by the system's name services.
3101.09	gethostbyname: <message></message>	The host specified is unknown to <b>/etc/hosts</b> , NIS, or DNS.	
3102	Unknown group: <name></name>	The group specified is unknown to <i>letc/hosts</i> , NIS, or DNS.	
3102.01	Unknown group: <name></name>	The group that the user is supposed to execute as does not know the group specified.	Make sure that the user is executing from the correct group.
3102.02	Unknown group: <name></name>	The group specified is one of the secondary groups.	Add the group on the local machine.
3102.03	Unknown group: <number></number>	Cannot find the group specified	Correct the group.
3102.04	Unknown group: <number></number>	Cannot find the group specified	Correct the group.
3103	Unknown group id: ###	The group ID specified is unknown to /etc/hosts, NIS, or DNS.	
3104	Unknown service: <name></name>	The service specified is unknown to /etc/hosts, NIS, or DNS.	
3105	Unknown user: <name></name>	The user specified is unknown to <b>/etc/hosts</b> , NIS, or DNS.	
3106	Unknown user id: ###	The user ID specified is unknown to /etc/hosts, NIS, or DNS.	
3106.01	Unknown user id: ###	The user ID specified is unknown to /etc/hosts, NIS, or DNS.	
3106.02	Unknown user id: ###	The user ID specified is unknown to /etc/hosts, NIS, or DNS.	
3106.03	Unknown user id: ###	The user ID specified is unknown to /etc/hosts, NIS, or DNS.	
3107	exited abnormally	The <b>runprogram</b> or <b>pbmasterd</b> exited in an unexpected fashion.	Check <b>pbmasterd.log</b> and <b>pblocald.log</b> .
3108	backBind#InitListeners could not obtain a listening port address for %s during a backbind	A listening port for the named host could not be found during a dynamic reconnection.	Check <b>minlistening</b> port to see that it is valid.  Verify the name services for the named host. Check that sufficient ports are available.
3109	backConnect# <host type=""> <host name&gt; could not identify local host</host </host>	A host name could not be found during a dynamic reconnection.	Check name services for the named host.
3110	backConnect# <host type=""> <host name&gt; hostname length invalid %d</host </host>	The name length for the listed host was transmitted incorrectly.	This is an internal protocol error.  Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
3111	backConnect# <host type=""> <host name&gt; could not get address for outgoing port <port></port></host </host>	An outgoing port for the named host could not be found during a dynamic reconnection.	Check the outgoing port settings to see that they are valid. Verify the name services for the named host. Check that sufficient ports are available.
3112	backConnect# <host type=""> <host name&gt; could not obtain socket # of #</host </host>	An attempt to obtain a socket for an outgoing dynamic reconnection failed. This is followed by a system-specific message.	
3113.01	backConnect# <host type=""> <host name&gt; could not set socket port address <port number=""> on port #of #</port></host </host>	The port number could not be set for the listed socket.	Check that the socket number is valid for the host and internet family type.
3113.02	backConnect# <host type=""> <host name&gt; could not set socket port address <port address=""> on port # of #</port></host </host>	The port could not be set for the listed socket.	
3114	Confirm failed, user: <user name=""></user>	A call to <b>runconfirmuser</b> failed on a client in local mode.	Check that the user name is valid on the submit host.
3115	No command specified	No command was specified on <b>prune</b> 's command line.	
3116	Exited with signal	The secured task received a signal, which caused it to terminate.	
3117	Execution failure	The secured task failed to execute.	Verify that the secured task is an executable file that exists. Verify that the system has enough resources to execute tasks.
3118	Logserver error	Privilege Management possibly encountered a logging issue after the secured task was executed.	
3119	unable to set termination status	Unable to determine the termination status of the child, for logging.	Contact BeyondTrust Support.
3120	child <pid> has not been reaped. Errno:<number></number></pid>	The secured task is known to have terminated, but has not been reaped.	Contact BeyondTrust Support.
3121	forcing child termination	Privilege Management has stopped processing I/O for the secured task. The secured task is still alive, so it is forcing the termination of the secured task.	Informational
3122	Unknown Termination code: <number></number>	The secured task has completed (or been killed), however the termination status returned to <b>pbrun</b> is unknown.	Contact BeyondTrust Support.
3123	No termination count: <number></number>	Signal handler was called for <b>SIGCHLD</b> , however <b>waitpid</b> did not return an exited child pid.	Informational
3124	waitpid error: <errno> <error string&gt;</error </errno>	The waitpid() system call returned an error while responding to SIGCHLD.	Informational



Number	Diagnostic Text	Meaning	Action
3125	Processing select with NULL timeout	An internal variable was not set properly.	Contact BeyondTrust Support.
3126	Error: null timeout	An internal variable was not set properly.	Contact BeyondTrust Support.
3127	Cannot run relative-pathed commands when runcwd directory is inaccessible	runcwd directory does not exist or is inaccessible.  Relative-pathed commands may not be run under this circumstance.	Issue command using absolute path.
3201	Exec of <pre>cycle content</pre>	<b>pblocald</b> or <b>pbmasterd</b> could not execute the command specified. This is followed by a system-specific diagnostic.	
		Note: If pbmasterd is printing the error message, it is the result of a system() call somewhere inside pb.conf.  If it fails due to "Exec format error", XXX is not an executable or it does not match the checksum given by runcksum.	
3202	Exec of <program> failed</program>	The program could not be started. This is followed by an operating system diagnostic.	Check that the command is correct and executable.
3204	lockevent log <filename> open failure: <errno> <error string=""></error></errno></filename>	The open system call failed to open the event log file.	Contact BeyondTrust Support.
3205	lockevent log <filename> lock failure: <errno> <error string=""></error></errno></filename>	Failed to obtain a lock for the event log.	Contact BeyondTrust Support.
3206	rotateevent log invalid character in unformatted eventlogrotate path: <path> ret:<error code=""></error></path>	The <b>eventlogrotate</b> keyword contains an illegal character in the <b>path=</b> specification.	Edit <b>pb.settings</b> to change the <b>eventlogrotate</b> keyword.
3207	rotateevent log invalid character in formatted eventlogrotate	The eventlogrotate keyword contains a %variable% substitution that results in an	Edit <b>pb.settings</b> to change the <b>eventlogrotate</b> keyword.
	path: <path> ret:<error code=""></error></path>	illegal character in the <b>path=</b> specification.	Or, edit <b>pb.conf</b> to change the data held by the variable substituted into the path.
3208	rotateevent log eventlogrotate path is not absolute or not a valid path: <path> ret:<error code=""></error></path>	rotateevent log eventlogrotate path is not absolute or not a valid path: <path> ret:<error code="">.</error></path>	Edit <b>pb.settings</b> to change the <b>eventlogrotate</b> keyword so that the path is absolute and a valid path.
	rotateevent log new	Cannot rotate the event log because the	Informational only
3209	/path/filename: already exists	destination filename already exists.	
3210	rotateevent log new filename: <filename> already exists</filename>	Cannot rotate the event log because the destination filename already exists.	Informational only



Number	Diagnostic Text	Meaning	Action
3211	rotateevent log path is not secure: <path></path>	The path reported is not secure (for example. writable by non root users).	Edit <b>pb.settings</b> to change <b>eventlogrotate</b> to specify a secure path.
			Or, change the permissions on the path elements.
3212	rotateevent log mkdir: <path> errno:<errno> <error string=""></error></errno></path>	The <b>mkdir</b> system call failed.	Examine errno for possible causes.
3213	rotateevent log stat error for: <path> errno:<errno> <error string&gt;</error </errno></path>	The <b>stat</b> system call failed.	Examine errno for possible causes.
3214	rotateevent log mkdir full: <path> errno:<errno> <error string=""></error></errno></path>	The <b>mkdir</b> system call failed.	Examine errno for possible causes.
3215	rotateevent log stat error for full: <path> errno:<errno> <error string=""></error></errno></path>	The <b>stat</b> system call failed.	Examine errno for possible causes.
3216	rename file from:	The <b>rename</b> function failed to rotate the event	Examine errno for possible causes.
	to	log.	
	failed. errno:		
	<errno> <error string=""></error></errno>		
3217	rotateevent logSize fstat failure: <errno> <error string=""></error></errno>	The <b>fstat</b> call failed.	Examine errno for possible causes.
3203	Exec of <pre>cycle content</pre>	The program could not be started. This is followed by an operating system diagnostic.	Check that the command is correct and executable.
3301	Calloc ( <number elements="" of="">, <element size="">)</element></number>	A <b>calloc</b> operation failed. This is followed by an operating system diagnostic message.	If the operating system diagnostic message indicates a lack of memory, you may need to increase the swap space on the affected machine.
3302	Malloc size = <requested size=""></requested>	A memory allocation operation failed. This is followed by an operating system diagnostic message.	If the operating system diagnostic message indicates a lack of memory, you may need to increase the swap space on the affected machine.
3303	Realloc(0x <old address="">, <new size="">)</new></old>	A <b>realloc</b> operation failed. This is followed by an operating system diagnostic message.	If the operating system diagnostic message indicates a lack of memory, you may need to increase the swap space on the affected machine.
3304	Fset error fopening <file name=""> - <reason></reason></file>	The <b>fset()</b> function could not open the file specified.	
3304	Strdup <value></value>	A string duplication failed while attempting to copy the listed value. This may be followed by an operating system diagnostic message.	If the operating system diagnostic message indicates a lack of memory, you may need to increase the swap space on the affected machine.



Number	Diagnostic Text	Meaning	Action
3305	Malloc failure in writeMuxBuf	The machine is running out of memory or swap space.	If this occurs often, increase the amount of swap space on the machine.
3306	Malloc failure in recvWinch	The machine is running out of memory or swap space.	If this occurs often, increase the amount of swap space on the machine.
3307	Malloc failure in recvTtyChars	The machine is running out of memory or swap space.	If this occurs often, increase the amount of swap space on the machine.
	Could not reallocate I/O buffer from ## bytes to ## bytes	A memory allocation problem when <b>readMuxBuf</b> tried to increase an input buffer size. A system-specific diagnostic follows this message.	
	Remote process terminated while waiting for an acknowledgement	Check the error log on the remote machine.	
	Insufficient buffer space to fetch command buffer ##/##	The machine is running out of memory or swap space.	If this occurs often, increase the amount of swap space on the machine.
	Could not allocate fname, <file name="">, in parseconfig</file>	Could not allocate enough memory for filename.	
3312	Could not allocate MasterRules	Insufficient memory to allocate policy server rules list.	
3313	Could not allocate license string	Insufficient memory to allocate license string.	
	Could not allocate ## bytes for settings table from ' <settings file="">'</settings>	Insufficient memory for settings table.	
	Could not allocate ## bytes for temporary settings table from ' <settings file="">'</settings>	Insufficient memory for temporary settings table.	
	Could not allocate krb5 keytab name ' <file name="">'</file>	Insufficient memory for keytab name.	
	Memory transfer truncated at byte XX	Incorrect target buffer size.	If buffer is an user entry, an argument with a smaller length may be required, otherwise it is an internal error.
3317.10	Memory transfer truncated	Incorrect target buffer size.	Internal error. Error in building URL string.
3317.11	Memory transfer truncated	Incorrect target buffer size.	Internal error. Error in building URL string.
3317.12	Memory transfer truncated	Incorrect target buffer size.	Internal error. Error in doing global substitution.
	Memory transfer truncated, affected source string xx	Incorrect target buffer size.	Internal error. Error in getting expanded setting string.
3317.2	Memory transfer truncated at xx	Incorrect target buffer size.	Check nis host info.



Number	Diagnostic Text	Meaning	Action
3317.3	Memory transfer truncated at xx	Incorrect target buffer size.	Check the <b>pbguid</b> settings and configuration file.
3317.4	Memory transfer truncated at xx	Incorrect target buffer size.	Error while getting the group name from the GUI.
3317.5	Memory transfer truncated at xx	Incorrect target buffer size.	Check the string length.
3317.6	Memory transfer truncated	Incorrect target buffer size.	Internal error. Error in buildmasterrule (pblocald).
3317.7	Memory transfer truncated	Incorrect target buffer size.	Internal error. Error in <b>log join</b> ( <b>pblog</b> ).
3318.8	Memory transfer truncated	Incorrect target buffer size.	Internal error. Error in reporting lexical error message (pbmasterd).
3318.9	Memory transfer truncated	Incorrect target buffer size.	Internal error. Error in policy server connection.
3320	fork	The machine is running out of processes.	If this occurs often, increase the maximum number of processes in your kernel.
3321	Server fork 2 failure:	A daemon could not create a child process in standalone server mode. This is followed by a system-specific diagnostic message.	
3322	Server fork failure for <service> port ##</service>	A standalone server daemon could not create a child process for the listed service name and port. This is followed by a system-specific diagnostic message.	
3323	Fork failed - <operating message="" system=""></operating>	An attempt to start a new process failed. The operating- system specific diagnostic contains more detail.	
3324	Fork failed - <operating message="" system=""></operating>	An attempt to move a control socket failed. The operating- system specific diagnostic contains more information.	
3340	Can't open /dev/tty	pbrun could not open /dev/tty to get input directly from the user. (most likely a password)	
3341	Could not get a pty	A pseudo-tty could not be opened to run the process.	If this occurs often, add more pseudo ttys.  For more information, please consult your operating system manuals or /dev/MAKEDEV.
3342	Cannot read X's password: no tty	The <b>pblocald</b> confirm user password feature was selected, but the <b>pbrun</b> is not running on a tty (for example, batch job). Therefore, the password could not be received securely.	
3342.02	Cannot read <user name="">'s password: no tty</user>	The client's confirm user password feature was selected, but the client is not running on a tty (for example, as a batch job). Therefore, the password could not be received securely.	



Number	Diagnostic Text	Meaning	Action
3343	HP-UX pty problem: ' <pty name="">'</pty>	This indicates a failure to access the named pty. It is followed by the system-specific diagnostic message.	
3344	Could not open /dev/tty for input - <system reason="" specific=""></system>	A tty could not be opened for input. This is followed by the system-specific diagnostic message.	
3345	Could not allocate a pty - <operating message="" system=""></operating>	A pty could not be obtained. The operating system diagnostic contains more details.	
3346	TTY is no longer available	The tty connection needed to execute <b>pbrun</b> is no longer available for redirection.	Make sure <b>pbrun</b> has access to the tty.
3360	open logfile: <file name=""></file>	I/O logging was requested, but the log file could not be opened. This immediately terminates the request.  The filename must be unique for each request	Verify that the filename is correct and that the disk in which it would reside is not full.
		and the file should exist before the request is made.	
3361	open event log: <file name=""></file>	Event logging was requested, but the event log file could not be opened.	Verify that the filename is correct.
		Unlike I/O log files, an event log file may exist beforehand. It is always appended to and never overwritten.	
3362	open: /etc/pb.settings	An error occurred while opening the <b>pb.settings</b> file.	
3362.03	open: <policy file="">: <message></message></policy>	An error occurred while creating or opening the specified policy file.	Verify that the file and all path components exist. Correct any problem indicated by <message>.</message>
		<message> is the text for the error code returned by the operating system.</message>	
3363	stat /etc/pb.settings	An error occurred while stating the <b>pb.settings</b> file.	
3364	stat: <filename></filename>	An error occurred while stating a configuration file.	
3364.02	stat: <message></message>	A call to the C language <b>stat()</b> function for the Privilege Management event log failed. <message> is the text for the error code returned by the operating system.</message>	Verify that the path exists. Correct any problem indicated by <message>.</message>
3364.04	stat: <policy file="">: <message></message></policy>	A call to the C language <b>stat()</b> function for the specified policy file failed. <message> is the text for the error code returned by the operating system.</message>	Verify that the file and all path components exist. Correct any problem indicated by <message>.</message>
3364.05	stat: <message></message>	A call to the C language <b>stat()</b> function for a Privilege Management policy file failed. <message> is the text for the error code returned by the operating system.</message>	Verify that the path exists. Correct any problem indicated by <message>.</message>



Number	Diagnostic Text	Meaning	Action
3364.06	stat: <message></message>	A call to the C language stat () function for a Privilege Management policy file failed. <message> is the text for the error code returned by the operating system.</message>	Verify that the path exists. Correct any problem indicated by <message>.</message>
3365	failed to write record	The information failed to write to the event log file or an I/O log file. A disk running out of space can cause this.	
3366	No valid Policy Server setting. Who is Policy Server?	<b>pbrun</b> could not determine which machine was a policy server because there was no policy servers line in the <b>/etc/pb.settings</b> file, the file contained no valid hostnames, or there was no netgroup <b>pbmasters</b> .	Make sure the hostnames in /etc/pb.settings are correct. If you are using the netgroup pbmasters, make sure the names are fully qualified with domain names.
3367	event log file ' <file name="">' not logged to absolute paths only</file>	The event log specified did not begin with a slash (/).  Pathnames for log files must be absolute.	
3368	/etc/pb.settings: Invalid port number ###	The port number for the masterport or localport must be between 1024 and 32767.	
3368.05	-p <port> must be a number between <min> and <max> or an absolute path</max></min></port>	An attempt was made to launch <b>pbguid</b> in daemon mode ( <b>-d</b> ) with an invalid port value.	Use a port value between the specified <min> and <max> values.</max></min>
3369	I/O log file ' <file name="">' not logged to absolute paths only</file>	The I/O log specified did not begin with a slash (/).	
		Pathnames for log files must be absolute.	
3370	fopen <filename></filename>	Could not open the file specified to pbcheck	Verify the file specified to <b>pbcheck</b> exists and has the appropriate read permissions.
3371	Invalid <name> reserved port number <pre><pre>number <pre></pre></pre></pre></name>	The port number is outside of the acceptable reserved port range (1-1024).	
3371.0?	<keyword>: Invalid port number ##</keyword>	The value for <b>minreservedport</b> or <b>maxreservedport</b> in the <b>/etc/pb.settings</b> file is invalid.	
3371.03	<settings file="" name="">: Minimum outgoing port (<number>) must be between <minimum number=""> and <maximum number=""></maximum></minimum></number></settings>	The value for the <b>minoutgoingport</b> setting in the listed file should be within the shown numeric range.	Correct the <b>minoutgoingport</b> setting.
3371.04	<pre><settings file="" name="">: Maximum outgoing port (%d) must be between %d and %d</settings></pre>	The value for the <b>maxoutgoingport</b> setting in the listed file should be within the shown numeric range.	Correct the <b>maxoutgoingport</b> setting.
3372	Facility not found	The facility specified in /etc/pb.settings is not known internally.	Check that this is a valid setting for your <b>syslog.conf</b> .
			Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
3372.03	<pre><settings file="" name="">: Minimum listening port (<number>) must be between <minimum number=""> and</minimum></number></settings></pre>	The value for the <b>minlisteningport</b> setting in the listed file should be within in the shown numeric range.	Correct the <b>minlisteningport</b> setting.
	<maximum number=""></maximum>		
3372.04	<pre><settings file="" name="">: Maximum listening port (<number>) must be between <minimum number=""> and <maximum number=""></maximum></minimum></number></settings></pre>	The value for the <b>maxlisteningport</b> setting in the listed file should be within in the shown numeric range.	Correct the maxlisteningport setting.
3373	filename in getuserpassword not absolute	There is no slash (/) at the beginning of the filename in the <b>getuserpassword()</b> function.	Change the filename.
3374	Log server could not create temporary file	The log server could not open a unique I/O log.	Make sure the file does not already exist.
			Check that the path is correct.
3375	No valid logserver setting in		
	<settings file=""></settings>		
3376	logConnect <policy local="" server=""> connect failure</policy>	A logConnect failure was diagnosed when sending a policy server or local connect command.	Check the <b>pblogd.log</b> on the log server.
		This usually indicates that <b>inetd</b> responded on the <b>pblogd</b> machine, but that <b>pblogd</b> failed to run for some reason.	
3377	logConnect failure	A generic failure occurred when starting a log server daemon.	Check the log server error log for more information.
3378	log event ack failure	The log daemon failed to acknowledge a protocol handshake. The log server most likely terminated.	Check <b>pblogd.log</b> on the log server machine.
		This is usually preceded by an error message from the log server.	
3379	log server protocol failure after start. Please check for a mismatched key on <log host<br="">machine&gt;</log>	The log server failed to start. This is usually a set up or encryption issue.	Examine the checksums for the keyfile on the policy server, local, and log server machines.
3380	port <settings name=""> (<value>) must have a numeric value between <minimum allowed=""> and <maximum allowed=""></maximum></minimum></value></settings>	The port setting shown should be a number between the minimum and maximum allowed.	Correct the setting shown.
3381	Can not set ingoing/outgoing port ranges	A configuration problem exists in the settings file port definitions. This usually follows another message that describes the specific setting.	Look for the preceding message and correct the problem shown.
3382	reserved space on <filesystem name&gt; is below <number reserved&gt; blocks (<number available&gt;)</number </number </filesystem 	There is insufficient space on the specified file system to start a new operation.	Clear some file system space or change the <b>logreservedblocks</b> setting.



Number	Diagnostic Text	Meaning	Action
3383	Could not determine log server rules	The log servers could not be found in the policy, settings, command line, or NIS.	Define the log servers.
3384	Local mode log failure	Logging could not be started in local mode.	This is usually preceded by other diagnostics that detail the failure.
3385.01	Insufficient disk space for logging	The log server daemon does not have enough disk space for logging.	Make space on the affected file systems or adjust the logreservedblocks and logreservedfilesystems settings on the log host.
3385.02	Insufficient disk space for logging	The policy server daemon does not have enough disk space for logging.	Make space on the affected file systems or adjust the logreservedblocks and logreservedfilesystems settings on the policy server.
3386	Maximum log server failures (###) exceeded	The maximum number of log failures was exceeded.	Check the local diagnostic logs to see if any log connections were made. Check the diagnostic log file on the affected log hosts for more information.
3387.01	Insufficient file system space for log file <log file="" name=""></log>	There was insufficient disk space to write the named I/O log file.	Make space on the affected file systems on the log host or policy server or adjust the logreservedblocks and logreservedfilesystems settings on the log host.
3387.02	Insufficient file system space for log file <log file="" name=""></log>	There was insufficient disk space to write the named event log file.	Make space on the affected file systems on the log host or policy server or adjust the logreservedblocks and logreservedfilesystems settings on the log host.
3401	WARNING: <filename> is open for reading by non-root users</filename>	This is a warning that a file used by Privilege Management is open for reading by non-root users.  Since non-root users do not need this access to	
		run the programs, we suggest that the files only be readable by root.	
3402	WARNING: <filename> is open for writing by non-root users</filename>	This is a warning that a file used by Privilege Management is open for writing by non-root users.	To fix, <b>chmod 755</b> /.
		Security may be jeopardized because a non- root user could modify files used by Privilege Management. If root (/) has permissions of <b>777</b> , <b>pbrun</b> will fail.	



Number	Diagnostic Text	Meaning	Action
3404	<filename>is not owned by root!</filename>	A known Privilege Management file was found belonging to a user other than root. root must own all Privilege Management files to be secure.	
3405	<pre><path name=""> is not secure!</path></pre>	The named config file was found to be insecure for one of the previous reasons (error 3401-3404). All requests will fail if this occurs.	
3406	/etc/pb.settings is not secure!	The settings file was found to be insecure. All requests will fail if this occurs.	
3407	must be run as root.	pbmasterd or pblocald was run from someone other than root. Normally inetd starts these programs running as the root user. This error should not occur unless Privilege Management was installed incorrectly.	
3408	must be setuid root.	pbrun must be a setuid root program. pbrun needs to be able to access root privileged files and ports to work correctly. setuid will often fail if executed from an NFS mount. This error should not occur unless Privilege Management was installed incorrectly.	Check that <b>pbrun</b> has the <b>setuid</b> bit turned on.  Check if <b>pbrun</b> is in an NFS mounted directory tree.
3410	Connection from <name> on non- reserved port disallowed</name>	Connections to <b>pbmasterd</b> and <b>pblocald</b> must originate from reserved port numbers. This ensures that program on the other end of the communication is running as root.  **Note: In previous troubleshooting tips, we suggest that telnet be used to connect to the policy server or local daemons. telnet will cause this error to occur.	
3411	Policy Server <policy server=""> is not listed in <run host="">'s acceptmasters rules</run></policy>	A request was received by <b>pblocald</b> from a machine that is not one of its recognized policy servers. Requests must only come from hosts listed on the <b>acceptmasters</b> line in the <b>settings</b> file or the netgroup <b>pbacceptmasters</b> .  Note: The IP address is used to lookup the hostname. If DNS does not have the reverse lookups set up correctly, <b>pblocald</b> may reject the local machine.	Try nslookup <machine name=""> then nslookup <ipadress> and see if you get the same thing, or add the denied policy server (YYY) to the Policy Server line in /etc/pb.settings.</ipadress></machine>



Number	Diagnostic Text	Meaning	Action
3412	pbmasterd on <host> not on a reserved port!</host>	Connections to <b>pblocald</b> must originate from reserved port numbers. This ensures that program on the other end of the communication is running as root.	If this occurs when <b>pbrun</b> is executed, ensure the <b>inetd.conf</b> entry for <b>pbmasterd</b> has its user as root.
		Note: In previous troubleshooting tips, it is suggested that telnet be used to connect to the policy server or local daemons. telnet will cause this error to occur.	
		If a port scan is done on the port, this error will also be reported, indicating a connection was tried, but was unsuccessful.	
3413	pbrun on <host> not on a reserved port!</host>	Connections to pbmasterd must originate from reserved port numbers. This insures that program on the other end of the communication is running as root.	If this occurs when pbrun is executed, ensure the <b>inetd.conf</b> entry for <b>pbmasterd</b> has its user as root.
		Note: In previous trouble shooting tips, we suggest that telnet be used to connect to the policy server or local daemons. telnet will cause this error to occur.  If a port scan is done on the port, this error will also be reported indicating a connection was tried, but was unsuccessful.	
3414	No arguments in inetd.conf for	The inetd configuration is missing the name of the command being run ( <b>pblocald</b> or <b>pbmasterd</b> ).	Change the <b>inetd</b> entry, for example::
		politication.	service stream tcp nowait root filename
			to
			service stream tcp nowait root filename command
3415	pbrun "-testmaster" option may only be used when running as root	The <b>testmaster</b> option was used when running <b>pbrun</b> as user other than root.	Rerun as root.
3421	Could not get rungroups	Internal error.	Contact BeyondTrust Support.
3422	Available key data (#### characters) is smaller than the minimum ( <required length="">) required by <algorithm name=""></algorithm></required>	The key data from <b>pb.key</b> or Kerberos is smaller than the key length required by the algorithm.	Increase the size of the key in <b>pb.key</b> or Kerberos.
3423	No symmetric algorithm supplied.	A symmetric encryption algorithm was not provided.	Check the settings file and make sure the encryption algorithms are listed.



Number	Diagnostic Text	Meaning	Action
3424	No hash algorithm supplied	A hash (digest) algorithm name was not supplied.	Check the settings file and make sure a hash algorithm is supplied.
3425	Can not find hash algorithm <name></name>	The hash algorithm could not be found under the name listed.	Make sure the name is correct.
3426	Can not find symmetric algorithm <name></name>	The symmetric algorithm could not be found under this name.	Make sure the name is correct.
3427	Can not find cipher mode <pre><name></name></pre>	Could not find the cipher mode under this name	Make sure the name is correct.
3428	Cipher mode <name> is <block stream=""> mode. Symmetric algorithm <name> is <stream block=""> mode</stream></name></block></name>	The cipher mode and symmetric algorithm have different block/stream modes.	Make sure the symmetric algorithm and the cipher mode are both block or stream mode.
3429	Unexpected buffer length decrypting with <name></name>	The length of the encryption buffer was not of the expected value.	
3430	Insecure operation - please consult your administrator	An insecure operation occurred.	Check the error logs on the machine that produced the error.
3431	Expecting a string, number or list	A string, number, or list was expected, but not found.	Correct the policy.
3431	Security error - please see your administrator	A security error occurred.	Check the error logs on the machine that caused the error.
3501	No validation string found.	A validation string must be found in the settings file for Privilege Management to operate fully.	
3501.1	Detected temporary placeholder string in the validation setting.	The settings file contains a placeholder string in the validation setting.	The settings file contains a placeholder string in the validation setting.
3503	The validation string is incorrect.		
3504	Warning: version conflict! VER1 on HOST1 differs with VER2 on HOST2	This is a warning that different Privilege Management versions are running on different machines.	BeyondTrust strongly suggests that you run the same version of Privilege Management on all machines to minimize incompatibility problems.  Upgrade when practical.



Number	Diagnostic Text	Meaning	Action
3504.01	login_tty	For HP-UX:	
		Unable to open /dev/ptym directory	
		Everything needs to be of the form <b>ptyX</b> in the directory There needs to be a pty of the form <b>/dev/pty/tX</b> .	
		For SGI:	
		Unable to open a pty For SVR4 and Solaris:	
		Unable to open directory	
		/dev/ptmx	
		No pty available (/dev/pts/N where N is a non-negative number)	
		For AIX:	
		Unable to open directory	
		/dev/ptc. Unable to open tty For SunOS, m88k_svr32, SCO, Linux, Ultrix:	
		Unable to find and/or open	
		/dev/ptyXX	
3505	WARNING: The license will expire in X days on XX.	This is a warning that your license is about to expire. The request will still be honored, but you should get a new license if you wish to continue using Privilege Management past the expiry date.	Get a new license from BeyondTrust.
3506	The validation string indicates an expired license.	The validation string in the configuration file has expired.	Obtain a new validation string.
3506	Not licensed for this host	The license is not for the host it is run on.	Get a new license from BeyondTrust.
3507	chksum error in license	The license is invalid.	Get a new license from BeyondTrust.
3508	invalid number of hosts	The license key is corrupt.	Get a new license from BeyondTrust.
3509	Too many clients using this license	The policy server is licensed for a number of clients ( <b>pbrun</b> and <b>pblocald</b> ) that connect to it. More connections to and from these are used	For versions 2.8 and later, try retiring unused licenses with <b>pblicense -r</b> .
		than licensed.	Contact BeyondTrust Support.
3510	Problem reading client license file	An error occurred while processing the license file.	Contact BeyondTrust Support.
3511	Problem writing license file	An error occurred while processing the client license file.	Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
3512	Can't stat license file	The license file probably does not exist. This may be due to an incomplete installation.	Reinstall.
		This error may also occur if the error is occurring on a policy server or failover policy server and they used <b>pbmakeremotetar</b> and the <b>pbremoteinstall</b> . These scripts were designed for use on submithost and runhost installations, not policy servers or failover policy servers.	
3513	Can't open license file.	The license file probably does not exist.	Reinstate the license file.
3514	Bad header in license file.	The license file is corrupt.	Reinstall.
3515	Corrupt license file.	The license file is corrupt.	Reinstall.
3516	Can't allocate memory.	Cannot allocate memory.	
3517	getpeername() failed	The server cannot determine the IP address of incoming connection.	
3518	cannot close license file	The server cannot close the license file.	
3519	cannot remove lock file	The license file lock file (*.lock) cannot be removed.	Remove the offending lock file.
3520	connecting client is retired	A client who was retired from the license file attempted to connect to a server. The connection was refused.	Wait for the retirement period to expire.
3521	This installation of Privilege Management is only licensed for Linux	The license was a Linux-only license and the client OS was not Linux.	
3522	Problem reading license files for IPv6 clients	An error occurred while processing the IPv6 client license file.	Contact BeyondTrust Support.
3523	Problem writing IPv6 client license file	An error occurred while processing the IPv6 client license file.	Contact BeyondTrust Support.
3524	Cannot stat IPv6 license file	The IPv6 client license file probably does not exist. This may be due to an incomplete installation.	Reinstall.
3525	Can not open IPv6 license file	The IPv6 client license file probably does not exist.	Reinstate the IPv6 client license file.
3526	Bad header in IPv6 license file	The IPv6 client license file is corrupt.	Reinstall.
3527	Corrupt IPv6 license file	The IPv6 client license file is corrupt.	Reinstall.
3528	Failed to get address info of the target host.	The server cannot determine the IP address of the target host.	Check the <b>pbmasterd</b> log files/syslog to see what caused the problem.
3530	Unknown Error	An unknown error occurred during the license processing.	Contact BeyondTrust Support.
3531	<file> is Not a regular file suitable for license data</file>	The file specified to store auxiliary licensing data must be a regular file (not a directory).	Specify the full <b>/path/to/filename</b> of a file to store auxiliary licensing data.



Number	Diagnostic Text	Meaning	Action
3532	The <#days> argument must be a number between zero and 65535	This cannot be a letter or a number out of the range.	Specify an appropriate number.
3533	Client license limit reached on Policy Server. Contact BeyondTrust Technical Support to prevent future client rejection.	The policy server is licensed for a number of clients ( <b>pbrun</b> and <b>pblocald</b> ) that connect to it. The license limit was reached but a temporary extension is allowing new clients to connect.	Contact BeyondTrust Support.
3534	Client license limit reached on Policy Server and rejection of additional client is imminent. Please contact BeyondTrust Technical Support.	The policy server is licensed for a number of clients ( <b>pbrun</b> and <b>pblocald</b> ) that connect to it. The client license limit has been reached and the temporary extension is close to being reached.	Contact BeyondTrust Support.
3535	Failed to position license file pointer to the start of the file due to bad file descriptor.		
3536	Failed to position license file pointer to the end of the file.		
3539	Unable to stat client host uuid.	Could not access Privilege Management for Unix and Linux Client's UUID file. This is followed by a system-specific diagnostic.	Correct the situation described by the system specific diagnostic.
3540	Unable to lock client host uuid file.	Could not open the Privilege Management for Unix and Linux Client's UUID file. This is followed by a system-specific diagnostic.	Correct the situation described by the system specific diagnostic.
3541	Failed to read from client uuid file.	Could not read Privilege Management for Unix and Linux Client's UUID file. It may be invalid or corrupted. This is followed by a system-specific diagnostic.	Correct the situation described by the system specific diagnostic.
3542	Failed to open Privilege Management for Unix and Linux client host uuid file.	Could not open Privilege Management for Unix and Linux Client's UUID file. It may be invalid or corrupted. This is followed by a system-specific diagnostic.	Correct the situation described by the system specific diagnostic.
543	Detected invalid Privilege Management for Unix and Linux client host uuid file.	The Privilege Management for Unix and Linux Client's UUID file is invalid or corrupted.	Ensure that the file was not manually overwritten.  Contact BeyondTrust Support.
3601	Bad constraint <constraint string=""></constraint>	An improper constraint string was provided to <b>pblog</b> .	Contact Boyona Hact Capport.
3602	Bad accept format <format string=""></format>	An improper accept format string was provided to <b>pblog</b> .	
3603	Bad reject format <format string=""></format>	An improper reject format string was provided to <b>pblog</b> .	
3604	Bad end format <format string=""></format>	An improper end format string was provided to <b>pblog</b> .	
3605	Improper keystroke format <format string=""></format>	An improper keystroke format string was provided to <b>pblog</b> .	



Number	Diagnostic Text	Meaning	Action
3606	logserverdelay (##) must be -1 or greater	An improper value was provided for the logserverdelay setting.	
3607	eventlog name <file name=""> : <description></description></file>	An invalid event log file name was provided to <b>pblocald</b> . The description provides the details.	
3608	-p [port] can only be specified with daemon mode (-d))	A -p <port number=""> argument was provided to pblocald, but - d (daemon mode) was not specified.</port>	
3609	Improper input to pblog - exiting	An invalid command line argument was provided to <b>pblog</b> . This generally follows another error message(s) that describes the problem in detail.	
3610	eventlog name <file name=""> : <description></description></file>	An invalid event log file name was provided to <b>pblogd</b> . The description will provide the details.	
3611	-p [port] can only be specified with daemon mode (-d))	A <b>-p</b> <port number=""> argument was provided to <b>pblogd</b>, but <b>-d</b> (daemon mode) was not specified.</port>	
3612	eventlog name <file name=""> : <description></description></file>	An invalid event log file name was provided to <b>pbmasterd</b> . The description provides the details.	
3613	-p [port] can only be specified with daemon mode (-d))	A -p <port number=""> argument was provided to pbmasterd, but -d (daemon mode) was not specified.</port>	
3614	local mode not allowed in <settings file=""></settings>	<b>pbmasterd</b> received a request from <b>pbrun</b> for local mode, but the settings file disallows local mode.	
3615	request user, ' <name>', longer than ## characters</name>	<b>pbrun -u</b> specified a user name that is longer than the maximum allowed.	
3616	Local mode and -h can not be specified together	<b>pbrun</b> 's command line specified both local mode (-I) and a remote host (-h) at the same time.	
3617	Local mode and -h can not be specified together	<b>pbrun</b> 's command line specified both local mode (-I) and a remote host (-h) at the same time.	
3618	local mode not allowed in <settings file=""></settings>	<b>pbrun</b> 's command line requested local mode (-I), but the settings file disallows it.	
3619	eventlog name <file name=""> : <description></description></file>	An invalid event log file name was provided to <b>pbguid</b> . The description provides the details.	
3620	-p [port] can only be specified with daemon mode (-d))	A <b>-p</b> <port number=""> argument was provided to <b>pbguid</b>, but <b>-d</b> (daemon mode) was not specified.</port>	
3620.1	-d [daemon] can only be specified with daemon mode -d		Make sure flags <b>-d</b> and <b>-p</b> are used together.



Number	Diagnostic Text	Meaning	Action
3701	Can not post process report data	An error occurred while post-processing report data. This is followed by a system-specific diagnostic.	Correct the situation described by the system-specific diagnostic.
3702	Exec of <pre><pre>program name&gt; failed</pre></pre>	The program could not start the named program. This is followed by a system-specific diagnostic.	Correct the situation described by the system-specific diagnostic.
3703	Could not write work file	An attempt to write data to a work file failed. This is followed by a system-specific diagnostic.	Correct the situation described by the system-specific diagnostic.
3704	Can not open workfile <name></name>	The named workfile could not be opened. This is followed by a system-specific diagnostic.	Correct the situation described by the system-specific diagnostic.
3705	Internal error - list flag array maximum size exeeded	Internal error.	Contact BeyondTrust Support.
3706	Expected expression but found <type> in <code></code></type>	Internal error.	Contact BeyondTrust Support.
3707	Internal error while adding relational operation assumption	Internal error	Contact BeyondTrust Support.
3708	Expression too complex to evaluate	Entitlement reporting found an expression it could not evaluate. This can result in an incomplete report.	Simplify the expression, or rerun the report with constraints that reduce the complexity of the expression.
3709	Could not create entitlement branch process	Could not create a branch during an entitlement report. This is followed by a system-specific diagnostic.	Correct the situation described by the system-specific diagnostic, or rerun the report with constraints that reduce complexity.
3710	Arithmetic overflow	An addition operation resulted in a number too big for the system.	Edit the policy to correct the error.
3711	Multiplication overflow	A multiplication operation resulted in a number too big for the system.	Edit the policy to correct the error.
3712	Can not evaluate soft conditional expression. This can result in an incomplete report.	During an entitlement report, a soft condition could not be evaluated. This can result in an incomplete report.	Simplify the expression, or rerun the report with constraints that reduce the complexity of the expression.
3901	Unrecognized keyword in /etc/pb.settings	One of the settings keywords is spelled incorrectly or is not a valid keyword.	
3902	No key file specified in /etc/pb.settings	There is no parameter after <b>keyfile</b> in the settings file.	
3903	No policy file specified in /etc/pb.settings	There is no parameter after <b>policyfile</b> in the settings file.	
3904	No policy directory specified in /etc/pb.settings	There is no parameter after <b>policydir</b> in the settings file.	
3905	Malformed validation string in /etc/pb.settings	There are less than four parameters after validation in the settings file.	



Number	Diagnostic Text	Meaning	Action
3906	'yes' or 'no' must be specified after 'kerberos' in		
	/etc/pb.settings		
3907	No pblocald log file specified in /etc/pb.settings	There is no value after the keyword pblocaldlog.	
3908	'yes' or 'no' must be specified after 'syslog' in	The value after the keyword <b>syslog</b> is not <b>yes</b> or <b>no</b> .	
	/etc/pb.settings		
3909	No Policy Servers specified in	No parameters come after <b>Policy Servers</b> in	
	/etc/pb.settings	the settings file.	
3910	No pbmasterd log file specified in /etc/pb.settings	There is no value after the keyword pbmasterdlog.	
3911	No log facility specified in	There is no value after the keyword <b>facility</b> .	
	/etc/pb.settings		
3913	No pbrun log file specified in	There is no value after the keyword <b>pbrunlog</b> .	
	/etc/pb.settings		
3914	No Policy Server port specified in /etc/pb.settings	There is no value after the keyword masterport.	
3915	No local port specified in	There is no value after the keyword localport.	
	/etc/pb.settings		
3916.##	No Policy Server principal specified in <settings file=""></settings>	There is no value after the keyword <b>mprincipal</b> .	
3917.##	No local principal specified in <settings file=""></settings>	There is no value after the keyword <b>Iprincipal</b> .	
3918.##	No keytab specified in <settings file=""></settings>	There is no value after the keyword <b>keytab</b> .	
3919.00	Keytab not found or not secure	Kerberos keytab was not found or open for reading or writing by non-authorized users	
3920	No maximum port specified in	There is no value after the keyword <b>maxport</b> .	
	/etc/pb.settings		
3921	Maximum port not large enough in /etc/pb.settings	The value for the maxport is less than the minport.	
3922	No minimum reserved port specified in /etc/pb.settings	There is no value after the keyword minreservedport.	
3923	No maximum reserved port specified in /etc/pb.settings	There is no value after the keyword maxreservedport.	
3924	Maximum reserved port not large enough in /etc/pb.settings	The value for the <b>maxreservedport</b> is less than <b>minreservedport</b> .	Change one of the values.



Number	Diagnostic Text	Meaning	Action
3925	No minimum port specified in	There is no value after the keyword <b>minport</b> .	
	/etc/pb.settings		
3926	pbcheck 2.7.6 3926 Missing or insecure keyfile: /etc/pb.key	The keyfile specified in /etc/pb.settings is not secure or is missing.	Verify that /etc/pb.settings exists and check the file permissions.
			Upgrade to a Privilege Management version newer than 2.7.6.
3927.01	3927.01%s:line %d: unknown keyword %s	The indicated line in the indicated settings file has an unknown keyword.	Read the man page section for the settings file and correct the indicated line number.
3927.02	3927.02:%s: line %d:expected 'yes' or 'no' after '%s'	The indicated keyword at the indicated line in the indicated settings file may only be set to a <b>Yes</b> or <b>No</b> value.	Set the keyword to a value of <b>Yes</b> or <b>No</b> .
3927.03	3927.03:%s: line %d: ignoring everything after '%s'	Extraneous characters were found after the string in the indicated settings file and line.	Remove the extraneous characters from the indicated line.
3927.04	3927.04:%s: line %d: expected a number after %s	Found a non-numeric character as a value for the indicated keyword at the indicated line in the indicated settings file.	Set the keyword to a numeric value.
3927.05	3927.05:%s: line %d: ignoring everything after '%s'	Extraneous characters were found after the indicated string at the indicated line in the indicated settings file.	Remove the extraneous characters from the indicated line.
3927.06	3927.06: %s: line %d: expected a number after %s	Found a non-numeric character as a value for the indicated keyword at the indicated line in the indicated settings file.	Set the keyword to a numeric value.
3927.07	3927.07:%s: line %d: ignoring everything after '%s'	Extraneous characters were found after the indicated string at the indicated line in the indicated settings file.	Remove the extraneous characters from the indicated line.
3927.08	3927.08:%s:line %d: expected something after %s	A value is expected after the indicated keyword at the indicated line in the indicated settings file. None was found.	See the main page for the indicated settings file, and enter appropriate data for the keyword.
3927.09	3927.09:%s: line %d: ignoring everything after '%s'	Extraneous characters were found after the indicated string at the indicated line in the indicated settings file.	Remove the extraneous characters from the indicated line.
3927.10	3927.10:%s:line %d: expected something after %s	A value is expected after the indicated keyword at the indicated line in the indicated settings file. None was found.	See the main page for the indicated settings file, and enter the appropriate data for the keyword.
3927.11	3927.11: unknown type %d	Internal error code when an unknown data type was encountered. The supported data types are string, boolean, list, and number.	Contact BeyondTrust Support.
3940	keyword <keyword> must have a value with no more than <number> characters</number></keyword>	The keyword has a string value that is too long.	Edit pb.settings and shorten the string value.
3941	no logservers specified in		
0341			
	<settings file=""></settings>		



Number	Diagnostic Text	Meaning	Action
3942	You must specify 'yes' or 'no' after ' <word>' in your pb.settings file</word>		
3943	keyword <name> must be one of <li>tof values&gt;</li></name>	A setting contained an unrecognized word. It must be one of the listed values.	
3944	keyword <name> list can contain only <list of="" values=""></list></name>	A setting contained an unrecognized word or words. All values must be in the list provided.	
3946	keyword <name> must have at least one setting</name>	A setting was blank. It must have a value.	
3947	nonreserved port <name> (<current value="">) must have a numeric value between <minimum> and <maximum></maximum></minimum></current></name>	A non-reserved port number was invalid. It must be in the listed range.	
3948	reserved port <name> (<current value="">) must have a numeric value between <minimum> and <maximum></maximum></minimum></current></name>	A reserved port number was invalid. It must be in the listed range.	
3949	setting <name> (<current value="">) must have a numeric value between <minimum value=""> and <maximum value=""></maximum></minimum></current></name>	The named setting must have a numeric value in the listed range.	
3950	setting <keyword>: <reason></reason></keyword>	The named setting must contain a valid file path name. This is followed by a further description of why the name was unacceptable.	
3950.01	setting <keyword>: <reason></reason></keyword>	The named setting must contain a valid file path name. This is followed by a further description of why the name was not acceptable.	Correct the settings file.
3951	setting <keyword>: <reason></reason></keyword>	The named setting must contain a valid directory name. This is followed by a further description of why the name was unacceptable.	
3952	<word> is not a valid keyword</word>	The listed word is not a valid settings file keyword.	
3953	<pre><server name=""> principal '<principal name="">' is longer than ## characters</principal></server></pre>	A Kerberos principal name exceeds the allowed length.	
3954	No key file specified in <settings file="" name=""></settings>	No key file was specified in the listed settings file.	
3955	Could not establish keyfile	No key file could be established. This is followed by a system-specific diagnostic message.	
3956	No policy file specified in <settings file="" name=""></settings>	A policy file was not specified in the listed settings file.	



Number	Diagnostic Text	Meaning	Action
3957	Could not establish policy file	A policy file could not be established. This is followed by a system-specific diagnostic message.	
3958	Bad regular expression ' <expression'< td=""><td>A poorly formed regular expression was found in a setting.</td><td>Correct the regular expression.</td></expression'<>	A poorly formed regular expression was found in a setting.	Correct the regular expression.
3959	Could not verify pattern ' <pattern>' in client subject '<expression>'</expression></pattern>	The specified pattern was not found in the client subject expression.	Verify the regular expression and subject line. A mismatch indicates an improper expression in the settings file or an incorrect certificate on the client.
3960	Could not find certificate subject attribute	Certificate subject verification was enabled, but no certificate subject line was found.	Verify the regular expression and the certificate.
3961	Bad regular expression '%s'	A poorly formed regular expression was found in a setting.	Verify the regular expression and subject line. A mismatch indicates an improper expression in the settings file or an incorrect certificate on the client.
3962	Could not verify pattern '%s' in server subject '%s'	The specified pattern was not found in the server subject expression.	Verify the regular expression and subject line. A mismatch indicates an improper expression in the settings file or an incorrect certificate on the client.
3963	No policy directory specified in <settings file=""></settings>	The policy directory was not specified in the settings file.	Edit the settings file to provide a policy directory.
3964	file <policy file="" name=""> does not exist</policy>	The named policy file does not exist.	Create the missing settings file, correct the policy which includes the named policy file, or adjust the policydir setting in the settings file to point to the file's directory.
3965.01	Format error in entry <entry value=""> for setting <settings name=""></settings></entry>	The listed value in the named setting does not match the expected format.	Correct the value in the settings file.
3965.02	Format error in entry <entry value=""> for setting <settings name=""></settings></entry>	The listed value in the named setting does not match the expected format.	Correct the value in the settings file.
3966	Numeric port for <host name=""> in setting <settings name=""> must be between <minimum value=""> and <maximum value=""></maximum></minimum></settings></host>	The numeric port for the host name in the named setting is outside of the expected range.	Correct the value in the settings file.
3967	Daemon port <setting name=""> (<setting value="">) must have a numeric value between <minimum value=""> and <maximum value=""> or an absolute path</maximum></minimum></setting></setting>	The value for the named setting is invalid.	Correct the value in the settings file.



Number	Diagnostic Text	Meaning	Action
3968	Error in settings file <settings file="" name=""></settings>	One or more settings are in error. This is usually preceded by diagnostic messages that detail the problem.	Correct the settings.
3969	Error in communications settings	One or more communications settings are in error. This will usually be preceded by diagnostic messages that detail the problem.	Correct the settings.
3970	Invalid path for <log type=""> log file <path></path></log>	The path for the named log file is invalid.	Correct the log file path.
3971	Policy Server info packet does not contain submit host ip.	Critical data was missing from the policy server's information packet.	Check the log files for <b>pbmasterd</b> .
3972	Submit host ip <ip address=""> not valid for local host name <host name=""></host></ip>	The listed ip address is not valid for the local host.	This usually indicates a problem with name services on the run host.
3973	Can not find primary group for user <user name=""></user>	The primary group for the listed user does not exist on the run host.	Use a different user name or add the user to the run host.
3974	Could not resolve primary group name.	The primary group could not be found for the run user.	Correct the primary group for the runuser or use a different user name.
3975	Could not chroot to <directory></directory>	The run host could not use the directory specified in a <b>chroot</b> command. This is followed by an operating-system diagnostic message.	Correct the situation described in the operating-system diagnostic message or use a different directory.
3976	Could not establish start up directory	The startup directory could not be determined. This is followed by an operating system diagnostic message.	Correct the situation described in the operating-system diagnostic message or try starting the command from a different directory.
3977.01	Duplicate setting <setting name=""> at line ### in settings file <settings file="" name=""></settings></setting>	More than one occurrence of the named settings was found. The duplicate was found at the listed line number in the named settings file.	Correct the settings file.
3977.02	Duplicate setting <setting name=""> at line ### in settings file <settings file="" name=""></settings></setting>	More than one occurrence of the named settings was found. The duplicate was found at the listed line number in the named settings file.	Correct the settings file.
3978.01	Could not store setting <setting name=""> from settings file <settings file="" name=""></settings></setting>	Internal error.	Contact BeyondTrust Support.
3978.02	Could not store setting <setting name=""> from settings file <settings file="" name=""></settings></setting>	Internal error.	Contact BeyondTrust Support.
3979	Using internal default <keyword></keyword>	The program did not find a valid setting for a required keyword. The program is using its own internal default.	Check the listed setting.
3980.01	No local socket directory specified for Unix Domain Socket backBind# on <host type=""> <host name&gt;</host </host>	A Unix/Linux Domain Socket reconnection was requested, but there is no temporary sock directory ( <b>localsocketdir</b> ) setting on the named host.	Enter a <b>localsocketdir</b> setting in the settings file on the named host.



Number	Diagnostic Text	Meaning	Action
3980.02	No local socket directory specified for Unix Domain Socket backConnect# on <host type=""> <host name=""></host></host>	A Unix/Linux Domain Socket reconnection was requested, but there is no temporary sock directory ( <b>localsocketdir</b> ) setting on the named host.	Enter a <b>localsocketdir</b> setting in the settings file on the named host.
3981.xx	Unexpected EOF	An unexpected EOF occurred while synchronizing IO log files.	
3982.xx	File Error	An unexpected file error occurred, see message following the error.	
3984	Unknown command	An unknown command was detected while reading an I/O log.	Check that the I/O log file is compatible with 6.0.
3985	Failed to open input file for synchronization process	The file that the software was attempting to read was not accessible to the program.	Check file access.
3986	synchronize process failed: input i/o log file missing header section	The file does not appear to be an I/O log.	
3987	Unable to open user defined HTML file listed in the configuration file	Program cannot open the user defined task manager look and feel defined in the .pbguidrc file.	Make sure the file path and access is correct.



## Diagnostic Messages 5001 - 5723

Number	Diagnostic Text	Meaning	Action
5001	Connection closed unexpectedly	Generic error indicating that a failure occurred while communicating.	Make sure the <b>pb.settings</b> path to the log files is correct. An invalid path can cause a security failure to shutdown <b>pbmasterd</b> .
			Determine the problem from other error messages or log files.
5001.01	Connection closed unexpectedly while trying to send prompt ' <prompt>' to fd #</prompt>	A connection closed while <b>pbmasterd</b> tried to send a prompt.	
5001.08	Connection closed unexpectedly while trying to send a check ACK	A connection closed while <b>pbmasterd</b> tried to authorize a local mode command.	
5001.09	Connection closed unexpectedly while sending end status	A connection closed while trying to send exit status from <b>pblocald</b> to <b>pbmasterd/pblogd</b> .	
5001.10	Connection closed unexpectedly while sending info table elements	An error occurred while trying to send an info table.	1. Make sure the <b>pb.settings</b> path to the log files is correct. An invalid path can cause a security failure to shutdown <b>pbmasterd</b> .
			2. Determine the problem from other error messages or log files.
5001.13	Connection closed unexpectedly during NAK	A connection closed while <b>pbmasterd</b> tried to reject a command.	
5001.14	Connection closed unexpectedly while trying to send a swaptty command	A connection closed while <b>pbmasterd</b> tried to send a tty swap command.	
5001.15	Connection closed unexpectedly during local NAK	A connection closed while <b>pbmasterd</b> tried to reject a local mode command.	
5001.16	Connection closed unexpectedly while trying to send exit status	A connection closed while <b>pbmasterd</b> tried to send exit status.	
5001.17	Connection closed unexpectedly while trying to send reconnect command	A connection closed while <b>pbmasterd</b> tried to send a reconnect command.	
5001.18	Connection closed unexpectedly while writing localPrompt, ' <string>' to fd ##</string>	A connection closed while <b>pblocald</b> tried to write a prompt string.	
5001.19	Connection closed unexpectedly while trying to send prompt	A connection closed while <b>pbmasterd</b> tried to send a prompt.	This is followed by an operating system diagnostic with more detail.
	' <prompt>' to fd #</prompt>		
5002	' <pre>'<pre>rompt&gt;' to fd # atomic read from <host></host></pre></pre>	A read failure occurred. This is followed by a system-specific diagnostic message.	Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
5004	atomic write to <host></host>	A problem occurred while attempting to perform an atomic write. This is followed by a system-specific diagnostic message.	
5004.02	atomic write error sending prompt ' <pre>rompt&gt;' to channel ## [##]</pre>	A problem was encountered writing the specified prompt string to the listed fd in <b>pbmasterd</b> .	
5004.07	sendInfoElements write failure writing ## bytes to fd ##	pbrun is connecting to the pbmasterd machine, but the connection is closing immediately. Most likely inetd is accepting the connection, but is unable to start pbmasterd. This is followed by a system-specific diagnostic message.	Check if the path in <b>inetd.conf</b> is correct and make sure that the executable is OK.
5004.13	atomic write size in backBind#Redirect	pbmasterd is connecting to the pblocald machine, but the connection is closing immediately. Most likely inetd is accepting the connection but is not able to start pblocald.	Check if the path in <b>inetd.conf</b> is correct and make sure that the executable is OK.
		This is followed by a system-specific diagnostic message.	
5004.14	atomic write hostname in backBind#Redirect	pbmasterd is connecting to the pblocald machine, but the connection is closing immediately. Most likely inetd is accepting the connection but is not able to start pblocald.	Check if the path in <b>inetd.conf</b> is correct and make sure that the executable is OK.
		This is followed by a system-specific diagnostic message.	
5004.15	atomic write ports in backBind#Redirect	pbmasterd is connecting to the pblocald machine, but the connection is closing immediately. Most likely inetd is accepting the connection but is not able to start pblocald.	Check if the path in <b>inetd.conf</b> is correct and make sure that the executable is OK.
		This is followed by a system-specific diagnostic message.	
5004.17	Problem writing localPrompt, ' <pre>'<pre>'<pre>'<pre>'<pre>'<pre>'</pre></pre></pre></pre></pre></pre>	A problem was encountered writing the specified prompt string to the listed fd in <b>pblocald</b> .	
5004.18	atomic write error sending prompt ' <pre>prompt&gt;' to channel ## [##]</pre>	A problem was encountered writing the specified prompt string to the listed fd in <b>pbmasterd</b> .	An operating system diagnostic with more detail follows this.
5005	write		Contact BeyondTrust Support.
5006	Multiplexed local prompt error	<b>pblocald</b> failed to write a prompt to <b>pbrun</b> when doing a <b>runconfirmuser</b> .	



Number	Diagnostic Text	Meaning	Action
5007	multiplexed masterPrompt error sending prompt ' <pre>rompt&gt;' to fd #</pre>	pbmasterd experienced a write error when attempting to issue a prompt through masterPrompt.	
		This is followed by a more detailed operating system diagnostic.	
5007.01	multiplexed masterPrompt error sending prompt ' <pre>rompt&gt;' to fd</pre> #	<b>pbmasterd</b> experienced a write error when attempting to issue a prompt through <b>masterPrompt</b> .	An operating system diagnostic with more detail follows this.
5008	listen timed out from backBind# i= ##	A listening socket timed out while trying to back bind a connection. This is followed by a system-specific diagnostic message.	
5009	Policy Server port checksum mismatch from <machine>.  Expected 1234 got ##/##</machine>	An expected checksum did not match during a <b>backConnect</b> .	
5010	info packed (###) too large to transmit (max ####)	The inter-process info packet exceeded 64K.	Reduce the size of the program environment by removing unneeded environment variables or unsetting unneeded policy variables.
5101	Communication error <from host="">-&gt;<to host=""></to></from>		Contact BeyondTrust Support.
5102	setuser setgroups error: number of groups=##, uid=##, euid=##, gid=##, egid=##	A <b>setgroups</b> call failed during a <b>setuser</b> sequence. This is followed by a system-specific diagnostic message.	
5102	Invalid communication startup <from host="">-&gt;<to host=""></to></from>		
5102.02	Invalid communications startup <from host=""> -&gt; <to host=""></to></from>	This could be a /etc/pb.key mismatch between machines.	
5102.04	Keyword <name> must have exactly one setting</name>	A setting had more than one value listed. It may only contain a single value.	
5103	Expected CMD_CHARS		Contact BeyondTrust Support.
5104	Expected CMD_WINCH	A handshake error occurred between two Privilege Management modules. While one program waited for a window size packet, the other did not send it.	Contact BeyondTrust Support.
5105	failed to get ACK packet	A handshake error occurred between two Privilege Management modules. While one program waited for an acknowledgement, the other did not send it.	Check the error log of the remote program.
5106	Ignored 0xff## command.		Contact BeyondTrust Support.
5107	port checksum mismatch from		Contact BeyondTrust Support.
	<host>. Expected ### got ###</host>		
5108	Invalid start record		Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
5109	Invalid Checksum		Contact BeyondTrust Support.
5110	Abnormal termination (## ##)		Contact BeyondTrust Support.
5111	Error reading log	This may occur when reading a very old log file if a backwards <b>fseek</b> fails while trying to read the start record.	
5112	Protocol error, received <command/> ( <command number&gt;)</command 	The log server received an unknown command.	Check the configuration of the policy server and the log server machines.
5113	Protocol error waiting for reconnect/noreconnect - received <command name=""/> ( <command number=""/> )		
5114	I/O log open failure.	Failed to write an <b>OPEN_IO_LOG</b> command to the log server	
5115	ioLogMktemp send error	A send command failed during an <b>ioLogMktemp</b> .	
5116	ioLogMktemp fetch result error	Could not retrieve the result of an ioLogMktemp	
5117	ioLogMktemp read header error	Could not retrieve the result of an ioLogMktemp	
5118	ignoring unknown command <command name=""/> ( <number>)</number>	The log server received an invalid command.	
5119	non-command input not allowed	The log server received regular data. The log server is only meant to process command data.	
5120	header problem in readMuxHeader fd <file descriptor="">. Expected <number> bytes, got <number>.</number></number></file>	readMuxHeader received an invalid header.	
5121	readMuxHeader invalid data channel <file descriptor=""></file>	Invalid or improperly encrypted data was received during a read. This is often an	Check the log files on the pbmasterd/pblocald/pblogd machines.
		error message from a child that improperly found its way into the data stream.	Try disabling encryption temporarily to see if the error message makes it through.
			This is believed to only happen in 2.8.0. Try upgrading.
5122	data problem in readMuxData fd <file descriptor="">. Expected <number> bytes</number></file>		
5123	Protocol error	Something other than an ACK was received during a <b>recvAck</b> ().	
5124	received invalid command prefix <number></number>	An invalid command prefix was received during a command fetch.	



Number	Diagnostic Text	Meaning	Action
5125	Did not receive CMD_WINCH	Communications protocol failure. A system-specific diagnostic follows this message.	
5126	Command channel closed while waiting for CMD_WINCH	Communications protocol failure.	
5127	Command channel closed while waiting for CMD_CHARS	Communications protocol failure.	
5128	Did not receive CMD_CHARS	Communications protocol failure. A system-specific diagnostic follows this message.	
5129	Command channel closed during reconnect	<b>pbrun</b> 's command channel closed during a reconnect.	
5130	Unknown command during reconnect ## <identifier></identifier>	<b>pbrun</b> received an improper command during a reconnect.	
5131	Invalid data stream (##) while reading multiplexed command	Unexpected data was found while trying to read a command.	Check the diagnostic logs for the affected program and the programs to which it is connected.
5132	Invalid internal command	pbguid received a command it does not	This is an internal error.
	<command name=""/> (##)	expect to handle.	Contact BeyondTrust Support.
5133	Command packet size (actual size) exceeds maximum size (maximum size)	A command packet exceeds the maximum size allowed.	Contact BeyondTrust Support.
5134	Could not find info packet body	An information packet was missing or corrupt.	Check the source of the data to see if it was valid. If this is from <b>pblog</b> , check that the input file is a valid event log.
5135	Could not form info table	An information packet was missing or corrupt.	Check the source of the data to see if it was valid. If this is from <b>pblog</b> , check that the input file is a valid event log.
5136	writeIOLog prior stdin is still pending.	A buffer contains <b>stdin</b> that should have already been written to the IO log.	Contact BeyondTrust Support.
5137	writeIOLog stdin buffer is full.	IO Logging comparison buffer for <b>stdin</b> is full. The current <b>stdin</b> data will not be added to the buffer and will not be written to the IO log.	Contact BeyondTrust Support.
5401	accept		Contact BeyondTrust Support.
5401.05	Accept failed on socket #	<b>pbguid</b> failed to accept an incoming connection.	Contact BeyondTrust Support.
5402	connect	This is an error from Unix/Linux during an attempted back connection from pbmasterd to pbrun or from pblocald to pbmasterd/pblocald.	Contact BeyondTrust Support.
5403	bind		Contact BeyondTrust Support.
5403.08	bind	pbguid failed to bind a socket.	Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
5403.09	bind	pbguid failed to bind a socket.	Contact BeyondTrust Support.
5404	getgroups	A return indicating <i>invalid number</i> means that the number of supplemental groups specified for the user exceeds the number allowed by the host operating system.	Contact BeyondTrust Support.
5405	gethostname		Contact BeyondTrust Support.
5405.04	gethostname	<b>pbguid</b> failed to determine systems hostname.	Contact BeyondTrust Support.
5405.06	Could not determine host name	<b>pbguid</b> failed to determine systems hostname.	Contact BeyondTrust Support.
5405.07	gethostname	<b>pbguid</b> failed to determine systems hostname.	Contact BeyondTrust Support.
5406	listen		Contact BeyondTrust Support.
5406.05	listen	<b>pbguid</b> failed to listen for incoming connections.	Contact BeyondTrust Support.
5407	pipe		Contact BeyondTrust Support.
5408.##	select	The program encountered an error in a select system call. This is followed by an operating system diagnostic that details the problem.	Contact BeyondTrust Support.
5409	socket		Contact BeyondTrust Support.
5409.01	Error updating adding utmp record	Could not add a new record to the <b>utmp</b> or <b>utmpx</b> database. This is a fatal error message.	
5409.02	Error updating wtmp files	Could not add a record to the <b>wtmp</b> or <b>wtmpx</b> database. This is not a fatal error.	
5409.05	socket	<b>pbguid</b> failed to acquire a socket for binding.	Contact BeyondTrust Support.
5410	sysinfo(SI_HW_SERIAL)		Contact BeyondTrust Support.
5411	tcgetattr		Contact BeyondTrust Support.
5412	tcsetattr		Contact BeyondTrust Support.
5418	Timeout on fd: <number></number>	Select timed out waiting for fd to become writable.	Contact BeyondTrust Support.
5418.01	SSL_connect timeout on fd: <number></number>	Select timed out waiting for fd to become writable.	Contact BeyondTrust Support.
5418.02	SSL_write timeout on fd: <number></number>	Select timed out waiting for fd to become writable.	Contact BeyondTrust Support.
5418.03	SSL_read timeout on fd: <number></number>	Select timed out waiting for fd to become writable.	Contact BeyondTrust Support.
5419	TIOCSWINSZ		Contact BeyondTrust Support.
5420	getrlimit		Contact BeyondTrust Support.
5422	AIX select timeout		Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
5424	ptysystem_io_loop	A read error occurred during a <b>ptysystem</b> call from the policy language.	
5425	ptyfork failed in ptysystem. <error string=""></error>	An error occurred while trying to create a subprocess from the policy language - most likely a call to <b>system()</b> .	
5426	I/O log open header failure	A <b>readMuxHeader</b> failed while trying to open an I/O log. This usually means the log server daemon failed after it started.	Check <b>pblogd.log</b> to see if an error was logged there.
5427	I/O log entry write.	A write called while making an I/O log entry.	Check the error logs and why a connection may have failed.
5428	I/O log write.	A write failed while making an I/O log header entry.	
5429	I/O log write.	A write error occurred while writing I/O log data.	
5430	header problem in readMuxHeader fd <file descriptor="">. Expected <number> bytes</number></file>	readMuxHeader received an error during a read.	This is usually a secondary error caused by a prior communications problem. Check the prior problem number.
5431	readMuxData <number></number>	An undiagnosed <b>readMuxData</b> error occurred. The number may indicate a system error number.	
5432	Error sending command <command number=""/> . Expected length <number></number>		
5433	Event log write failure	Write failed during an event log record.	
5434	atomic read	Read failure during <b>fetchCommandBuffer</b>	
5435	getSocketHostname on fd ## getsockname	The system could not determine the local hostname for a socket. This is followed by the system-specific reason.	
5435.01	getSocketHostname <function name&gt; on fd ## - <operating system message&gt;</operating </function 	The program could not find the name of a host on a connection. If the function name is <b>gethostname</b> , the problem was finding the local host name. If the function name is <b>getpeername</b> , the problem was finding the remote host's name. This is followed by an operating-system specific diagnostic.	Check if name services (for example, DNS, NIS, and <b>nsswitch.conf</b> ) are configured properly.
5435.02	getSocketAddress <function name&gt; on fd ## - <operating system message&gt;</operating </function 	The program could not find the address of a host on a connection. If the function name is <b>gethostname</b> , the problem was finding the local host address. If the function name is <b>getpeername</b> , the problem was finding the remote host's address. This is followed by an operating system specific diagnostic.	This usually indicates a connection failure. Check the diagnostic logs for both hosts in the connection.
5436	getSocketHostname on fd ## getpeername	The system could not determine the remote hostname for a socket. This is followed by the system- specific reason.	



Number	Diagnostic Text	Meaning	Action
5437	fd: <number> is open and not writable, cmd: <number></number></number>	Unable to send a control message because the fd is not writable	Contact BeyondTrust Support.
5438	backBind## could not unblock socket	A socket could not be set to non-blocking status. This is followed by a system-specific diagnostic message.	
5439	backBind## could not reblock socket	A socket could not be set to blocking status. This is followed by a system-specific diagnostic message.	
5440	backConnect# could not unblock socket:	A socket could not be set to non-blocking status. This is followed by a system-specific diagnostic message.	
5441	backConnect# timed out from i = ####	A timeout occurred waiting for a connection. This is followed by a system-specific diagnostic message.	
5442	backConnect# could not reblock socket	A socket could not be set to non-blocking status. This is followed by a system-specific diagnostic message.	
5443	write error in sendRawlOLogBody log:	A write error occurred while sending a log packet to the log server. This is followed by a system-specific diagnostic message.	
5444	Could not get full client host name ' <short host="" name="">'</short>	The full host name could not be found.	
5445	Could not get full run host name ' <short host="" name="" run="">'</short>	The full run host name could not be found.	
5446	Error in setsockopt() from connectMaster	An error occurred while trying to set socket options. This is followed by a system-specific diagnostic message.	
5447	connectClient getpeername	The submit host could not be verified. This is followed by system-specific diagnostic message.	
5448	Could not get local host interface name:	pbrun could not determine the name for its network interface. This is followed by a system- specific diagnostic message.	
5449	Could not get full local host name	pbrun could not determine the full host name for a specific interface. This is followed by a system-specific diagnostic message.	
5450	Setup failure in server child	A daemon could not perform setup actions for standalone server mode. This is followed by a system-specific diagnostic message.	
5451	Could not find service port for <service name=""></service>	The default port for the listed service name could not be determined.	



Number	Diagnostic Text	Meaning	Action
5452	Could not obtain server socket for <service> port ##:</service>	A socket could not be created for the listed service and port. This is followed by a system- specific diagnostic message.	
5453	Could not set server socket options for <service> port ##:</service>	The options for a socket could not be set for the listed service and port. This is followed by a system-specific diagnostic message.	
5454	Could not bind server socket for <service> port ##:</service>	A socket could not be bound for the listed service and port. This is followed by a system- specific diagnostic message.	
5455	Server process <pid number=""> accept error for <service> port ##</service></pid>	A standalone server daemon could not accept an incoming connection. This is followed by a system-specific diagnostic message.	
5456	Could not access utmpuser ' <username>'</username>	The run host could not identify the requested user name to use in <b>utmp</b> .	
5457	Could not reacquire root - setreuid	<b>pbrun</b> could not reacquire root privileges. This is followed by a system-specific diagnostic message.	
5458	Could not relinquish root - setreuid( <effective uid="">, <real uid&gt;)</real </effective>	<b>pbrun</b> could not relinquish root privileges. This is followed by a system-specific diagnostic message.	
5459	Could not read settings file ' <settings file="" name="">'</settings>	The listed settings file could not be read. This is followed by a system-specific diagnostic message.	
5460	Short read on settings file ' <settings file="" name="">'</settings>	Could not read the expected number of bytes from the listed settings file.	
5461	Could not resolve local host name	<b>pblocald</b> could not determine its host name. This is followed by a system-specific diagnostic message.	
5462	Could not get Policy Server name	<b>pbmasterd</b> could not determine its host name. This is followed by a system-specific diagnostic message.	
5463	Error setting up -n mode	<b>pbrun</b> could not set up <b>-n</b> mode. This is a failure to open <b>/dev/null</b> or to duplicate a temporary file descriptor. This is followed by a system-specific diagnostic message.	
5464.01	setuser failed:	The <b>setuser()</b> function failed. This followed by a system-specific diagnostic message.	Check the <b>pbmasterd</b> log files/syslog to see what caused the problem.
5464.02	setuser failed:	The <b>setuser()</b> function failed. This is followed by a system- specific diagnostic message.	Check the <b>pblocald</b> , <b>pbrun</b> and syslog files to see what caused the problem.
5464.03	setuser failed:	Failed to set user and group permissions	<b>pbguid</b> 's set user function failed to properly set the group.



Number	Diagnostic Text	Meaning	Action
5465	setuser could not setgid to ##	A <b>setgid</b> call failed during a <b>setuser</b> sequence. This is followed by a system-specific diagnostic message.	
5466	setuser could not setuid to ##	A <b>setuid</b> call failed during a <b>setuser</b> sequence. This is followed by a system-specific diagnostic message.	
5467	Could not determine auditing status	An attempt to determine Solaris 8 auditing status failed. This is followed by a system-specific diagnostic message.	
5468	Could not obtain auditmask for <user></user>	An attempt to load a Solaris 8 auditing mask for the listed user failed. This is followed by a system-specific diagnostic message.	
5469	Could not set auditing ##	An attempt to establish Solaris 8 auditing failed. This is followed by a system-specific diagnostic message.	
5470	Could not get pbguid host name	<b>pbguid</b> could not determine its host name. This is followed by a system-specific diagnostic message.	
5471	Could not get Policy Server name	<b>pbmasterd</b> could not determine its host name. This is followed by a system-specific diagnostic message.	
5472	Can not get host name	<b>pbguid</b> could not obtain the local host name.	
5473	Could not set resource limit <name> to <value></value></name>	The named resource limit could not be set to the listed value.	Check that the value is valid for the resource.
5474	Getaddrinfo failed for host <host name=""> - <operating message="" system=""></operating></host>	A call to find the address information for the listed host failed. The operating-specific diagnostic contains more detail.	
5475.01	openSyncPipe failed - <operating message="" system=""></operating>	An attempt to open a synchronization pipe between two processes failed. The operating system specific diagnostic contains more information.	
5475.02	openSocketpair for " <command/> " failed - <operating system message&gt;</operating 	An attempt to open a synchronization socket between two processes failed. The operating system specific diagnostic contains more information.	
5476	Could not obtain primary local host name.	The local host name could not be found. This is often preceded by another diagnostic that details the problem.	
5476.##	dup2 failed on control socket - <operating message="" system=""></operating>	An attempt to move a control socket failed. The operating system specific diagnostic contains more information.	



Number	Diagnostic Text	Meaning	Action
5477	Could not resolve address/port for <extended port=""> -</extended>	The address and port combination in the extended port could not be resolved.	Correct the extended port or correct your name services.
_	<pre><operating message="" system=""></operating></pre>		
5478	Could not find <network family=""> hostname for fd ##</network>	The program could not find the host name for a network connection.	Check name services.
5479	Could not resolve <network family=""> local host name.</network>	The program could not determine the host name for the local machine in the listed network family.	Check name services.
5480	Could not resolve primary local host name	The program could not determine the primary local host name.	Check name services.
5481	Could not get submit host name	The program could not determine the submit host's name.	Check name services.
5481.01	openSyncPipe failed - <operating message="" system=""></operating>	An attempt to open a synchronization pipe between two processes failed. The operating-system specific diagnostic contains moreinformation.	
5482.02	openSocketpair for " <command/> " failed - <operating message="" system=""></operating>	An attempt to open a synchronization socket between two processes failed. The operating-system specific diagnostic contains more information.	
5483	Could not remove named port <port name=""></port>	The program could not remove the Unix/Linux Domain Socket with the listed name. This is followed by an operating system message that details the error.	
5484	Could not change directory to <directory name=""> - <operating system message&gt;</operating </directory>	The program could not change to the named directory. This is followed an operating system message detailing the problem.	
5485	Could not set block status for fd #	Internal error.	Contact BeyondTrust Support.
5485.01	Write error	A write failed. This is followed by an operating-system diagnostic that details the problem.	Correct the situation described in the operating-system diagnostic.
5485.02	Write error	A write failed. This is followed by an operating system diagnostic that details the problem.	Correct the situation described in the operating-systemdiagnostic.
5486	Could not clear block status for fd #	Internal error.	Contact BeyondTrust Support.
5487	Could not retrieve start time	The starting time of the request could not be determined. This is followed by an operating system diagnostic message.	Correct the situation described in the operating-system diagnostic message.
5488	Error opening environment file: <filename> <system error="" string=""></system></filename>	Privilege Management was unable to open the specified file due to the reason indicated	Resolve the indicated system error.



Number	Diagnostic Text	Meaning	Action
5489	fatal error on environment file: <filename> <system error<br="">message&gt;</system></filename>	fstat() failed due to the reason indicated	Resolve the system error.
5490	environment file is a directory: <filename></filename>	The file must be a regular file.	Specify a proper environment file.
5491	environment file is not a regular file or symlink: <filename></filename>	The environment file must be a regular file or a symlink to a regular file.	Specify a proper environment file.
5492	environment file is too large:		Create a smaller environment file.
0402	<filename></filename>		Oreate a smaller environment life.
5501	Expected eventlog to be a string		Change the configuration file to a string.
5502.##	status undefined or not a number.		Contact BeyondTrust Support.
5504	unknown arch: don't know how to get hostid!		Contact BeyondTrust Support.
5505	unknown info. type ##		Contact BeyondTrust Support.
5507	writeInfoRecord: unknown type		Contact BeyondTrust Support.
	## shouldn't happen!		
5508	sendInfoPacket: unknown type ## shouldn't happen!		Contact BeyondTrust Support.
5509	hostname size invalid ### ( <host>)</host>		Contact BeyondTrust Support.
5510	Expected list variable for <name></name>		Contact BeyondTrust Support.
5511	Expected string variable for <name></name>		Contact BeyondTrust Support.
5512	Expected integer variable for <name></name>		Contact BeyondTrust Support.
5513	runenv should be a list		Contact BeyondTrust Support.
5514	runenv is undefined		Contact BeyondTrust Support.
5515	String variable <name> is undefined</name>		Contact BeyondTrust Support.
5516	List variable <name> is undefined</name>		Contact BeyondTrust Support.
5517	Integer variable <name> is undefined</name>		Contact BeyondTrust Support.
5518	runargv is undefined		Contact BeyondTrust Support.
5519	Expected lognopassword to be a number	lognopassword is a string or a list.	Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
5520	Protocol string overflow	The startup protocol string between pbrun/pbmasterd or pbmasterd/pblocald is too long.	
5521	lastYylval stack underflow	An internal parser error occurred.	Contact BeyondTrust Support.
5522	Invalid channel type in pbAtomicRead - <type></type>	Internal error.	Contact BeyondTrust Support.
5523	Invalid channel type in pbAtomicWrite - <type></type>	Internal error.	Contact BeyondTrust Support.
5524	getSettingsDefaultString not implemented for type <type></type>	Internal error.	Contact BeyondTrust Support.
5525	Type mismatch wanted <desired type=""> for <setting name="">, got <actual type=""></actual></setting></desired>	Internal error.	Contact BeyondTrust Support.
5526	Could not find settings keyword <settings name=""></settings>	Internal error.	Contact BeyondTrust Support.
5527	Internal error - invalid mode setting <value></value>	Internal error.	Contact BeyondTrust Support.
5528	Disabling localmode for SELinux runhost <hostname></hostname>	The Privilege Management policy had set runlocalmode=true; however the submithost is confined by SELinux, and pbrun does not support localmode when SELinux is used. After Privilege Management policy execution, pbmasterd reset runlocalmode to false.	None required.
5529	Local mode (-I,local_mode) cannot be specified with SELinux confined pbrun	<b>pbrun</b> is confined by SELinux and cannot support local mode; however, the <b>-I</b> option (or <b>local_mode</b> ) was specified.	Change the <b>pbrun</b> command line so that <b>- I</b> and <b>local_mode</b> are not used.
5597	The file <file> is already encrypted - please select plain text version to encrypt</file>	The file chosen to encrypt is already encrypted.	Use the plain text version of the file to encrypt.
5598	Failed to read file <file>, <reason></reason></file>	Failed to read the file we are going to encrypt.	Check it has read permission and has bytes in it.
5599	Failed to open file <file>, <reason></reason></file>	Failed to open the file that we are going to encrypt (system error is displayed after the filename).	Check file exists and is readable and is a regular file.
5600	must be run as root	pbencode needs to be run as root to have access to the /etc/pb.key and the /etc/pb.conf files (the defaults).	
5601	<file name=""> does not exist</file>	The listed file does not exist.	Check the command line for misspellings.
5602	<file name="">is not a regular file</file>	The file used to read the key or the unencrypted text is not a regular file.	
5603	ioLogMktemp returned file name too long	The returned filename was longer than the template.	



Number	Diagnostic Text	Meaning	Action
5604	block length(number) on fd		
	<file descriptor=""> exceeds remaining buffer size (<number>)</number></file>		
5605	psPath() called without prior call to setPrefixAndSuffix()	Internal error	Contact BeyondTrust Support.
5606	Could not send info packet to pbmasterd	<b>pbguid</b> could not transmit its environment information to <b>pbmasterd</b> .	
5607	Can not find terminal type	<b>pbreplay</b> could not determine its terminal type.	
5608	Unable to initialize terminal - <terminal type=""></terminal>	<b>pbreplay</b> could not initialize the listed terminal type.	
5609	UID stack overflow	An attempt was made to store too many UID states.	Contact BeyondTrust Support.
5610	UID stack underflow	An attempt was made to restore the UID state when no state was stored.	Contact BeyondTrust Support.
5611	waitpid error: <number> <error string=""> on running job: <pid></pid></error></number>	The waitpid() system call failed.	Contact BeyondTrust Support.
5612	waitpid error: <number> <error string&gt; kill0: <errno><errstring></errstring></errno></error </number>	The waitpid() system call failed. The kill (jobPID,0) status indicates whether the job is running or not.	Contact BeyondTrust Support.
5613	Error <errno> opening settings</errno>	The <b>pb.settings</b> file could not be opened	
	file <filename></filename>	due to the error indicated by errno.	
5614	Error <errno> opening lock file <filename></filename></errno>	The indicated lock file could not be opened due to the error indicated by errno.	
5615	termcap info for <terminal name=""> not found error:<error number=""></error></terminal>	The terminal type specified does not have a termcap entry.	Add an appropriate termcap entry on the server where <b>pbreplay</b> is used. Or replay the iolog on a different host that has an appropriate <b>termcap</b> entry.
5617	pbPamSessionStart Solaris 9 projname specified but solarisprojects is not enabled	The <b>pbrun</b> commandline, or the Privilege Management for Unix and Linux policy specified a Solaris project, however the Solaris 9 runhost does not have Solaris projects enabled.	Enable Solaris projects on the runhost. Or change the commandline or policy so that a Solaris project is not specified for that runhost.
5618	allList1ElementsNotInTreeList2 ERROR 1	An internal Privilege Management entitlement reporting error has occurred.	Contact BeyondTrust Support.
5619	ERROR 2 ID NOT FOUND: <variable name=""></variable>	An internal Privilege Management entitlement reporting error has occurred.	Contact BeyondTrust Support.
5620	allList1ElementsNotInTreeList2 ERROR 3: <lexical type=""></lexical>	An internal Privilege Management entitlement reporting error has occurred.	Contact BeyondTrust Support.
5621	error updating aux license db. no nodename	<b>pbrn</b> did not properly communicate the submithost's nodename to <b>pbmasterd</b> .	Verify the submithost is properly configured with a nodename.
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Number	Diagnostic Text	Meaning	Action
5622	error getting peer name	pbmasterd could not get the peername from the socket connected to pbrun.	Ensure that networking is properly configured.
5623	terminal size error for file: <io log<br="">filename&gt;</io>	The screen size captured in the I/O log was too large to be replayed with the amount of memory contained in the server where <b>pbreplay</b> was run.	Increase the memory on the host where <b>pbreplay</b> is run.
5624	REGEX ERROR: <regular by="" description="" error="" expression="" regerror="" returned=""></regular>	The pbreplay -O regex <pattern> command had an invalid regex PATTERN specified.</pattern>	Change the <b>PATTERN</b> to be a valid <b>extended POSIX</b> regex pattern.
5625	regexec ERROR	The regular expression engine <b>regexec</b> encountered an unknown error.	Contact BeyondTrust Support.
5626	Bad match format <specified format=""></specified>	The <b>pbreplay</b> <i>print format expression</i> , specified with the <b>-p</b> option, is invalid.	Change the <i>print format expression</i> to include a valid Privilege Management for Unix and Linux Policy expression.
5701	Did not find Kerberos function <name></name>	The function indicated is not located in the shared libraries currently loaded using the sharedlibkrb5dependencies keyword.	Use nm, Idd, or truss to determine which library contains the named function, then add that library to the sharedlibkrb5dependencies keyword. nm can be run against all known shared libraries to locate the function. Idd can be run against libraries already listed in the sharedlibkrb5dependencies keyword, to determine if a dependent library needs to be listed as well. truss can be used with a working service that uses Kerberos to determine which libraries are needed.
5702	Unable to load KRB5 library.	One or more of the shared libraries listed in the <b>sharedlibkrb5dependencies</b> keyword could not be loaded.	See the previous error message for the name of the shared library that could not be loaded.
5703	Unable to resolve KRB5 symbol <name></name>	The function indicated is not located in the shared libraries currently loaded using the <b>sharedlibkrb5dependencies</b> keyword.	Use nm, ldd, or truss to determine which library contains the named function, then add that library to the sharedlibkrb5dependencies keyword. nm can be run against all known shared libraries to locate the function. ldd can be run against libraries already listed in the sharedlibkrb5dependencies keyword, to determine if a dependent library needs to be listed as well. truss can be used with a working service that uses Kerberos to determine which libraries are needed.
5704	Unexpected number of arguments:		Contact BeyondTrust Support.
	<count></count>	<b>T</b>	A4 1 (1) 51 11 11 11 51
5705	Error loading library: <name></name>	The shared library indicated could not be loaded.	Make sure the file exists. Use the <b>file</b> command to verify the file is a shared library for the appropriate architecture.



Number	Diagnostic Text	Meaning	Action
5706	Did not find LDAP function <name></name>	The function indicated is not located in the shared libraries currently loaded using the sharedlibldapdependencies keyword.	Use nm, Idd, or truss to determine which library contains the named function, then add that library to the sharedlibldapdependencies keyword. nm can be run against all known shared libraries to locate the function. Idd can be run against libraries already listed in the sharedlibldapdependencies keyword, to determine if a dependent library needs to be listed as well. truss can be used with a working service that uses LDAP to determine which libraries are needed.
5707	Unable to load LDAP library.	One or more of the shared libraries listed in the <b>sharedlibldapdependencies</b> keyword could not be loaded.	See the previous error message for the name of the shared library that could not be loaded.
5708	Unable to resolve LDAP symbol <name></name>	The function indicated is not located in the shared libraries currently loaded using the sharedlibldapdependencies keyword.	Use nm, Idd, or truss to determine which library contains the named function, then add that library to the sharedlibldapdependencies keyword. nm can be run against all known shared libraries to locate the function. Idd can be run against libraries already listed in the sharedlibldapdependencies keyword, to determine if a dependent library needs to be listed as well. truss can be used with a working service that uses LDAP to determine which libraries are needed.
5709	Error loading library: <name></name>	The shared library indicated could not be loaded.	Make sure the file exists. Use the <b>file</b> command to verify the file is a shared library for the appropriate architecture.
5710	Did not find SSL function <name></name>	The function indicated is not located in the shared libraries currently loaded using the sharedlibssidependencies keyword.	Use nm, Idd, or truss to determine which library contains the named function, then add that library to the sharedlibssIdependencies keyword. nm can be run against all known shared libraries to locate the function. Idd can be run against libraries already listed in the sharedlibssIdependencies keyword, to determine if a dependent library needs to be listed as well. truss can be used with a working service that uses SSL to determine which libraries are needed.
5711	Unable to load SSL library.	One or more of the shared libraries listed in the <b>sharedlibssIdependencies</b> keyword could not be loaded.	See the previous error message for the name of the shared library that could not be loaded.



Number	Diagnostic Text	Meaning	Action
5712	Unable to resolve SSL symbol: <name></name>	The function indicated is not located in the shared libraries currently loaded using the sharedlibssidependencies keyword.	Use nm, Idd, or truss to determine which library contains the named function, then add that library to the sharedlibssIdependencies keyword. nm can be run against all known shared libraries to locate the function. Idd can be run against libraries already listed in the sharedlibssIdependencies keyword, to determine if a dependent library needs to be listed as well. truss can be used with a working service that uses SSL to determine which libraries are needed.
5713	Error loading library: <name></name>	The shared library indicated could not be loaded.	Make sure the file exists. Use the file command to verify the file is a shared library for the appropriate architecture.
5714	Sleep select failed <errno string=""></errno>	The select system call failed due to the reason specified in the <errno string=""></errno>	Examine the <errno string=""></errno>
5714	Sleep select failed <errno string=""></errno>	The select system call failed due to the reason specified in the <errno string=""></errno>	Examine the <errno string=""></errno>
5715	Unable to load AD Bridge event log library.	One or more of the shared libraries listed in the <b>sharedlibpbisdependencies</b> keyword could not be loaded.	See the previous error message for the name of the shared library that could not be loaded.
5716	Unable to resolve AD Bridge event log symbol: <name></name>	The function indicated is not located in the shared libraries currently loaded using the sharedlibpbisdependencies keyword.	Use nm, Idd, or truss to determine which library contains the named function, then add that library to the sharedlibpbisdependencies keyword. nm can be run against all known shared libraries to locate the function. Idd can be run against libraries already listed in the sharedlibpbisdependencies keyword, to determine if a dependent library needs to be listed as well. truss can be used with a working service that uses AD Bridge event log to determine which libraries are needed.
5717	Did not find AD Bridge event log function <name></name>	The function indicated is not located in the shared libraries currently loaded using the sharedlibpbisdependencies keyword.	Use nm, Idd, or truss to determine which library contains the named function, then add that library to the sharedlibpbisdependencies keyword. nm can be run against all known shared libraries to locate the function. Idd can be run against libraries already listed in the sharedlibpbisdependencies keyword, to determine if a dependent library needs to be listed as well. truss can be used with a working service that uses AD Bridge event log to determine which libraries are needed.



Number	Diagnostic Text	Meaning	Action
5718	Privilege Management for Unix and Linux encountered a AD Bridge error: <error message=""></error>	Privilege Management for Unix and Linux encountered a AD Bridge interface error.	Contact BeyondTrust Support.
5719	Location of CURL library is unknown.	The keyword <b>sharedlibcurldependencies</b> is missing or has no value.	Add the <b>sharedlibcurldependencies</b> keyword to the settings file and provide a valid path. You may also disable the Privilege Management for Unix and Linux features that require <b>libcurl</b> .
5720	Did not find CURL function <name></name>	The function indicated is not located in the shared libraries currently loaded using the <b>sharedlibcurldependencies</b> keyword.	Use <b>nm</b> , <b>Idd</b> , or <b>truss</b> to determine which library contains the named function, then add that library to the <b>sharedlibcurldependencies</b> keyword.
			nm can be run against all known shared libraries to locate the function. Idd can be run against libraries alrea.
5721	Unable to load CURL library.	One or more of the shared libraries listed in the <b>sharedlibcurldependencies</b> keyword could not be loaded.	See the previous error message for the name of the shared library that could not be loaded. Ensure it exists and is valid.
5722	Unable to resolve CURL symbol: <symbol></symbol>	The function indicated is not located in the shared libraries currently loaded using the sharedlibcurldependencies keyword	Use <b>nm</b> , <b>Idd</b> , or <b>truss</b> to determine which library contains the named function, then add that library to the <b>sharedlibcurldependencies</b> keyword.
			<b>nm</b> can be run against all known shared libraries to locate the function. <b>Idd</b> can be run against libraries area.
5723	Error loading library: <name></name>	The shared library specified by sharedlibcurldependencies keyword could not be loaded.	Make sure the file exists. Use the <b>file</b> command to verify the file is a shared library for the appropriate architecture.



## Diagnostic Messages 6001 - 6027

Number	Diagnostic Text	Meaning	Action
6001	Error accessing policy database	SQLITE failed to open the policy database.	Make sure the database exists, and verify it is not corrupt using <b>pbdbutil</b> . If it is corrupt,
	- <error msg=""></error>		replace it from a backup.
6002	Error opening database ' <file>'</file>	SQLITE failed to open the policy database.	Make sure the database exists, and verify it is not corrupt using <b>pbdbutil</b> . If it is corrupt, replace it from a backup.
	- <error msg=""></error>		теріасе іспотта васкар.
6003	Error reading records - <error msg=""></error>	SQLITE failed to read the specified records.	Action More detail is presented in the reason field.
6004	Error retrieving encryption settings for ' <file>' - invalid parameter</file>	Supplied encryption arguments are incorrect.	Supply the correct encryption arguments.
6005	Failed to commit transaction -	Failed to write the data to the database.	Make sure the database exists, and verify it is not corrupt using <b>pbdbutil</b> . If it is corrupt, replace it from a backup.
	<error msg=""></error>		replace it from a backap.
6006	Failed to create temporary file ' <file>' - <error msg=""></error></file>	Failed to create or write a temporary file.	Check the available disk space in /tmp.
6007	Failed to delete tag - <error msg=""></error>	Failed to update the database.	More detail is presented in the <b>Reason</b> field. Check the arguments supplied.
6008	Failed to encrypt - <error msg=""></error>	Failed to update the database.	More detail is presented in the <b>Reason</b> field. Check the arguments supplied.
6009	Failed to export file - <error msg=""></error>	Failed to export the file specified.	Verify the output file is writable and that the file system is not full.
6010	Failed to import file ' <file>' - <error msg=""></error></file>	Failed to import the file specified.	Verify the import file exists and is readable.
6011	Failed to initialize libmangle	Failed to initialize the encryption.	Verify the <b>pb.settings</b> and <b>pb.key</b> are correct.
	- <error msg=""></error>		
6012	Failed to lock database ' <file>' - <error msg=""></error></file>	Failed to lock the database for update.	Another process or user may have the database temporarily locked. Check for other processes, <b>Isof/pfiles</b> .
6013	Failed to log change event -	Failed to log the change management event.	Check <b>pb.settings</b> , and check the availability of the REST service on each log server. Also,
	<error msg=""></error>		check <b>pb.settings</b> on the log servers.
6014	Failed to read file ' <file>' - <error msg=""></error></file>	Failed to read the file.	Verify the file exists and is readable.
6015	Failed to read records - <error msg=""></error>	Failed to read specified files.	The error message provides more details.



Number	Diagnostic Text	Meaning	Action
6016	Failed to rekey policy database ' <file>' - <error msg&gt;</error </file>	Failed to reencrypt the policy database.	Check the existing encryption settings and the available file system space.
6017	Failed to rollback transaction	Failed to rollback a database transaction.	Make sure the database exists, and verify it is not corrupt using <b>pbdbutil</b> . If it is corrupt, replace it from a backup.
	- <error msg=""></error>		теріасе іспопта васкир.
6018	Failed to run command ' <cmd>' -</cmd>	Failed to run the specified command.	Verify the command exists and is executable.
6019	<pre><error msg=""> Failed to start transaction - <error msg=""></error></error></pre>	Failed to start a database transaction.	Make sure the database exists, and verify it is not corrupt using <b>pbdbutil</b> . If it is corrupt, replace it from a backup.
6020	Failed to tag file ' <file>' - <error msg=""></error></file>	Failed to tag specified file.	More detail is presented in the reason field. Check the arguments supplied.
6021	Failed to tag file - <error msg="">, reverting database</error>	Failed to write the tag record.	More detail is presented in the reason field. Check the arguments supplied.
6022	Failed to update records - <error msg=""></error>	Failed to update the records specified.	The error message provides more details. If required check the database is not locked (pfiles/lsof).  Make sure the database exists, and verify it is not corrupt using pbdbutil. If it is corrupt, replace it from a backup.
6023	Failed to write file ' <file>' - <error msg="">, reverting database</error></file>	Failed to write to file.	Check the file system space, and verify the file can be written to.
6024	file ' <file>' exists - use 'force' to overwrite</file>	The file to be exported already exists.	Use -f to force an overwrite of the file.
6025	Invalid argument - <error msg=""></error>	Invalid argument supplied to the command line.	Refer to the main page or usage message on valid arguments.
6026	Invalid transaction information - <error msg=""></error>	Invalid policy database transaction information.	No current transaction is open, or it is locked by another user.
6027	Invalid transaction - <error msg=""></error>	Invalid policy database transaction.	No current transaction is open, or it is locked by another user.



## Diagnostic Messages 8001 - 8809

Number	Diagnostic Text	Meaning	Action
8001	Could not authenticate <principal> for <service>. Please check your ticket it may be expired</service></principal>	Kerberos initialization problem.	Check your Kerberos configuration.
8006	Could not construct local service principal name for <pre><client principal=""> @ <client host=""></client></client></pre>	Kerberos could not construct a principal for the listed service on the listed server.	Check the Kerberos settings in your Privilege Management settings file and the Kerberos configuration (typically in /etc/krb5.conf).
8007	Could not determine service name from principal name for <pre><cli><cli><cli>total</cli></cli></cli></pre> <pre><cli><cli><cli><cli><cli><cli><cli><cli< td=""><td>Kerberos could not construct a principal for the listed service on the listed server.</td><td>Check the Kerberos settings in your Privilege Management settings file and the Kerberos configuration (typically in /etc/krb5.conf).</td></cli<></cli></cli></cli></cli></cli></cli></cli></pre>	Kerberos could not construct a principal for the listed service on the listed server.	Check the Kerberos settings in your Privilege Management settings file and the Kerberos configuration (typically in /etc/krb5.conf).
8008	Could not build a tgt principal for <client name="" principal=""> code <kerberos code="" number=""></kerberos></client>	Kerberos could not construct a TGT principal for the listed principal.	Check the Kerberos settings in your Privilege Management settings file and the Kerberos configuration (typically in /etc/krb5.conf).
8010	<code> while getting time of day</code>		Contact BeyondTrust Support.
8011	<pre><code> reading keytab entry <cli>client name&gt;</cli></code></pre>	There was a problem reading the keytab entry.	Contact BeyondTrust Support.
8012	<pre><code> while getting initial credentials for <policy server=""></policy></code></pre>	Tje ticket could not be removed from Kerberos.	Contact BeyondTrust Support.
8013.1	Could not send token length	A server ceased functioning while processing the request.	Contact BeyondTrust Support.
8013.2	sending token length: ## of ## bytes written	A server ceased functioning while processing the request.	Contact BeyondTrust Support.
8014.1	Could not send token	A server ceased functioning while processing the request.	Contact BeyondTrust Support.
8014.2	sending token data: ## of ## bytes written	A server ceased functioning while processing the request.	Contact BeyondTrust Support.
8015.1	recv_token could not read token length	Encountered an internal Kerberos problem.	Contact BeyondTrust Support.
8015.2	recv_token length: ## of ## bytes read	Encountered an internal Kerberos problem.	Contact BeyondTrust Support.
8016	<pre><service>: recv_token could not allocate memory for token data <length></length></service></pre>	Encountered an internal Kerberos problem.	Contact BeyondTrust Support.
8017.1	recv_token could not read token data	Encountered an internal Kerberos problem.	Contact BeyondTrust Support.
8017.2	recv_token sending token data: ## of ## bytes written	Encountered an internal Kerberos problem.	Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
8019	Error initializing kerberos library	The designated Kerberos library could not be started.	Check that the library defined in the settings file, and verify it is correct.
8020	<pre><service name="">: GSS-API error ###: <description></description></service></pre>	The named Kerberos service has a problem with the GSS interface.	Check the KDC logs to ensure the user's principal is added.  Contact BeyondTrust Support.
8021	client failed to establish context to <service>/<host></host></service>	A GSS context could not be established to the listed server.	
8022	acquiring server credentials for <service></service>	A server could not acquire the client credentials for the listed service.	
8023	establishing server context for <service>/<host></host></service>	A GSS context could not be established for the listed client.	
8024	initKerberosKey socket is not open	The Kerberos socket was not open when the connection was attempted.	
8025	Kerberos key initialization error connecting to log server	A Kerberos connection failed while contacting a log server.	
8026	Kerberos key initialization error during initial startup	A Kerberos connection failure occurred from pblocald.	
8027	Kerberos principal initialization error during log server reconnect	A Kerberos connection failure occurred while trying to reconnect the log server to <b>pblocald</b> .	
8028	Kerberos keytab error during log server reconnect	A Kerberos connection failure occurred while trying to reconnect the log server to <b>pblocald</b> .	
8029	Kerberos key initialization error during log server reconnect	A Kerberos connection failure occurred while trying to reconnect the log server to <b>pblocald</b> .	
8030	Kerberos key initialization error during reconnect	A Kerberos connection failure occurred while trying to reconnect the log server to <b>pblocald</b> .	
8031	Kerberos key initialization error	A Kerberos connection failure occurred from the log server.	
8032	Kerberos key initialization error during log server reconnect	A Kerberos connection failure from the log server while trying to reconnect to <b>pblocald</b> .	
8033	Kerberos key initialization error	A Kerberos connection failure occurred from the policy server while trying to connect to <b>pblocald</b> .	
8034	Kerberos key initialization error during reconnect	A Kerberos connection failure occurred from <b>pbrun</b> while trying to reconnect to <b>pblocald</b> .	



Number	Diagnostic Text	Meaning	Action
8035	Kerberos key initialization error	A Kerberos connection failure occurred from <b>pbrun</b> while trying to connect to a policy server.	
8036	Kerberos key initialization error	A Kerberos connection failure occurred from <b>pbguid</b> while trying to connect to a policy server.	
8037	Kerberos key initialization error	A Kerberos connection failure occurred from <b>pbbench</b> while trying to connect.	
8038	Can not initialize Kerberos settings	<b>pbguid</b> could not initialize its Kerberos settings.	
8039	code <kerberos code="" internal=""> when parsing name %s</kerberos>	The principal name could not be obtained.	Check the principal name in the settings and keytab files. Also, check to make sure the principal exists.
8040	code <kerberos code="" internal=""> could not get credentials for <user name=""></user></kerberos>	No credentials were found for the user.	Verify the user credentials actually exist.
8041	code <kerberos code="" internal=""> initializing cache for update</kerberos>	The credentials cache could not be initialized.	Check that the cache is on a writable file system.
8042	code <kerberos code="" internal=""> while storing credentials</kerberos>	The credentials cache could not be updated.	Check that the cache is on a writable file system.
8043	could not look up user <user id="" number=""></user>	Could not find the expected user while trying to obtain credentials.	Check that the user id number is valid.
8044	code <kerberos code="" internal=""> while initializing Kerberos context</kerberos>	The Kerberos security context could not be established.	Check that the principals are correct in the settings and keytab files.
8045	could not find entry for user <user id="" number=""></user>	Could not find the expected user while trying to obtain credentials.	Check that the user ID number is valid.
8046	code <kerberos code="" internal=""> could not parse name from principal</kerberos>	Could not determine the principal name from the user credentials.	Check the principal name in the settings and keytab files. Check that the principal exists.
8047	could not find entry for user <user id="" number=""></user>	Could not find the expected user while attempting to validate credentials.	Check that the user ID number is valid.
8048	undiagnosed return opening and setting default cache -	An unexpected result was obtained while trying to open and set the default cache.	Contact BeyondTrust Support.
	<kerberos code="" result=""></kerberos>		
8049	invalid keytab ' <keytab file="" name="">'</keytab>	The expected keytab file is invalid or does not exist. This is followed by a system-specific reason.	Check that the keytab file exists and that the path name and permissions are correct.
8050	keytab file keytab ' <keytab file<br="">name&gt;' is empty</keytab>	The specified keytab file exists, but has no content.	Determine why the keytab file is empty and populate it, or use another keytab file.
8051	code <kerberos code="" internal=""> could not resolve keytab</kerberos>	Could not resolve the contents of the keytab file	Determine why the keytab file is invalid and correct it or use another keytab file.



Number	Diagnostic Text	Meaning	Action
8052	Could not retrieve user information.	Could not find the user's identity	Make sure the user exists on the host machine.
8053	No password supplied for Kerberos Authentication	The user did not type a password for Kerberos authentication when requested.	Enter the correct password when requested.
8054	Could not construct remote service principal name for <pre><service name=""> @ <server host=""></server></service></pre>	Kerberos could not construct a principal for the listed service on the listed server.	Check the Kerberos settings in your Privilege Management settings file and the Kerberos configuration (typically in /etc/krb5.conf).
8055	Could not determine remote service name from principal name for <service name=""> @ <server host=""></server></service>	Kerberos could not determine the principal name for the listed service on the listed host.	Check the Kerberos settings in your Privilege Management settings file and the Kerberos configuration (typically in /etc/krb5.conf).
8056	code <kerberos code="" internal=""> while getting default cache</kerberos>	Could not find the default cache	Check that the cache is on a writable file system.
8057	PAM SESSION Error: <string></string>	A problem (indicated by <string>) was encountered attempting to open a PAM session. Often times, <string> is meaningless (for example, "PAM session start failure"). <string> is returned by the PAM framework and cannot be more specific.</string></string></string>	Investigate reasons why the PAM session might be failing. Sometimes, PAM debugging techniques must be employed. Other times, the PB logs or system logs on the runhost might indicate the problem (for example, user is not a member of the specified Solaris Project).
8058	project <solaris name="" project=""> does not exist</solaris>	The requesting user or policy has specified a Solaris Project for which the task should run as. The project does not exist on the runhost.	Determine if the correct project has been specified. Add the project to the runhost if necessary.
8059	user <username> not a member of project <pre>projectname&gt;</pre></username>	The indicated runuser is not a member of the specified Solaris project.	Specify the correct runuser and project.
8060	solaris projects error: <message>.</message>	The Solaris PAM subsystem may not provide enough information to readily determine the cause of the problem.	Look at the runhost system logs and Privilege Management logs for an indication why the Solaris Project may not have been set correctly.
8061	Error assigning Solaris Project	The Solaris PAM subsystem may not provide enough information to readily determine the cause fo the problem.	Look at the runhost system logs and Privilege Management logs for an indication why the Solaris Project may not have been set correctly.
8062	pam_setcred failed- <error number="">: <error msg=""></error></error>	The PAM framework failed to perform the pam_setcred() function. The <error msg=""> indicates the failure. This message may not provide enough details as to the real cause of the problem.</error>	Examine the system logs on the runhost to determine the cause of the problem.
8063	username required for Solaris project	The username was not set when attempting to assign the task to a solaris project.	Contact BeyondTrust Support.



Number	Diagnostic Text	Meaning	Action
8064	Project set on Solaris 8	Solaris 8 does not support Solaris projects; however, the request user or the policy set a project name.	Do not specify a Solaris Project.
8065	Project set on unplanned platform	The internal code to verify that a platform supports Solaris Projects needs to be updated with a new platform.	Contact BeyondTrust Support.
8066	Project <pre><pre> Project <pre> set on non-     Solaris platform</pre></pre></pre>	Only Solaris 9+ platforms support Solaris Projects.	Ensure that the Solaris project is only specified for Solaris 9+ runhosts.
8067	missing username	The username was not set when attempting to assign the task to a solaris project.	Contact BeyondTrust Support.
8068	missing msgptr	Internal error.	Contact BeyondTrust Support.
8069	Solaris Projects are not enabled	Solaris Projects are not enabled.	Enable Solaris projects using the enablesolarisprojects keyword or using PAM in pb.settings. Or, do not specify a Solaris Project.
8070	unknown solaris project error	An unknown problem occurred when setting the Solaris Project.	Contact BeyondTrust Support.
8071	No default project	The <b>getdefaultproj()</b> library function failed to retun a default project for the runuser.	Examine system logs and Solaris Project configuration on the runhost for possible causes.
8072	project <pre><pre>project <pre>control limit has been reached</pre></pre></pre>	The Solaris project has resource limits configured. A resource limit has been reached.	Wait until the resource is not near peak utilization or increase the resource limit.
8073	user <username> could not join project <project name="">. errno:<number></number></project></username>	The <b>setproject()</b> library call encountered an error.	Investigate the system logs on the runhost. Investigate the errno value for <number>.</number>
8074	errno: <number> binding to project <pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre></number>	The <b>setproject()</b> library call encountered an error regarding the project's resource limits.	Investigate the system logs on the runhost. Investigate the errno value for <number>.</number>
8075	unknown error: <number> errno:<number> binding to project <project name="">.</project></number></number>	The <b>setproject()</b> library call returned an error and errno.	Investigate the system logs on the runhost. Investigate the errno value for <number>.</number>
8076	LOCAL MODE and project is set, however enablesolarisprojects keyword is not enabled.	LOCAL MODE and project is set; however, the <b>enablesolarisprojects</b> keyword is not enabled.	Enable the enablesolarisprojects keyword on the runhost. Or, do not specify a project.
8077	Did not find PROJ function <name></name>	A Solaris project function could not be found in the list of libraries specified by the <b>sharedlibsolarisprojects</b> keyword.	Add the appropriate library to the <b>sharedlibsolarisprojects</b> keyword.
8100	Access Denied	The Application ID ACLs do no provide the permissions required for the current operation.	Use a different Application ID or add new ACL permissions.
8101	Bad constraint [ <consraint>], <reason></reason></consraint>	The constraint supplied to the event log search are invalid.	Specify a valid constraint.



Number	Diagnostic Text	Meaning	Action
8102	Error parsing JSON near:	The JSON data supplied to the REST	Correct the JSON data supplied to the
	<string></string>	API call is invalid.	REST API call.
8103	Error parsing policy file	The policy file is syntactically invalid.	Correct the syntax of the policy file.
	<file>, <reason></reason></file>		
8104	Failed to allocate memory,	General - failed to allocate memory.	The REST API plugin should restart. If
	<reason></reason>		not, check general system health and restart the httpd.
8105	Failed to compile regular expression	The supplied regular expression is	Correct the syntax of the regular
0400	' <string>', <reason></reason></string>	invalid.	expression supplied.
8106	Failed to create file <file>,</file>	Could not create the specified error.	Check the health of the filesystem and the specified file.
0407	<reason></reason>		·
8107	Failed to decode data, <reason></reason>	Failed to Base64 decode the supplied data.	Correct the supplied file encoding.
8108	Failed to encode file <file>,</file>	Failed to Base64 encode the supplied	Correct the supplied file encoding.
	<reason></reason>	data.	
8109	Failed to initMangle	Failed to initialize file encryption.	Contact BeyondTrust Support.
8110	Failed to open file <file>,</file>	Failed to open specified file.	Check the health of the filesystem and
	<reason></reason>		the specified file.
8111	Failed to override lock,	Failed to override the specified lock.	Lockfiles should only exist for
	<reason></reason>		milliseconds - check for stalled processes.
8112	Failed to read file <file>,</file>	Failed to read the specified file.	Check the health of the filesystem and
	<reason></reason>		the specified file.
8113	Failed to rename file from	Failed to rename the specified file to the	Check the health of the filesystem and
	<file> to <file>, <reason></reason></file></file>	destination file.	the specified file.
8114	Failed to write file <file>,</file>	Failed to write the specified file.	Check the health of the filesystem and
	<reason></reason>		the specified file.
8115	File is too large <file>,</file>	File specified is too large to transfer.	The file is too large to transfer using
	<reason></reason>		REST. Manually copy the file.
8116	Invalid ACL	The specified ACL is invalid.	Correct the REST call parameters on the URL.
8117	Invalid application ID or Key,	The specified Application ID or	Correct the parameters on the REST call
	<reason></reason>	Application Key is incorrect.	to comply with documentation.
8118	Invalid attribute <name>, type</name>	The event log has an invalid attribute	Check the event file with <b>pblog</b> .
	<type></type>	type.	
8119	Invalid Authentication	Invalid authentication signature supplied.	Correct the HMAC authentication signature on the REST call.



Number	Diagnostic Text	Meaning	Action
8120	Invalid event log file	The specified event log is invalid.	Check the event file with <b>pblog</b> .
8121	Invalid event log file entry	The specified event log has an invalid entry.	Check the event file with <b>pblog</b> .
8122	Invalid new key	The specified <b>pb.key</b> data is invalid.	Correct the missing or invalid key data in the REST call.
8123	Invalid parameter ' <parameter>'</parameter>	A specified parameter is missing or is invalid.	Correct the missing or invalid parameter in the REST call.
8124	Invalid policy file <file>, <reason></reason></file>	The specified policy file is invalid.	Check the policy file exists and correct the syntax of the file and check with pbcheck.
8125	Permission denied - ' <file path>' is a system file</file path>	The specified file is a system file and cannot be read or written.	Certain named files are system files and cannot be overwritten.
8126	Timeout trying to create lockfile	There was a timeout trying to lock the specified file for updates.	Lockfiles should only exist for milliseconds - check for hung processes.
8128	Invalid REST request [ <string>/<string string="">]</string></string>	Invalid REST request submitted.	Fix the REST request in accordance with documentation.
8129	Could not get pbrest host name	<b>pbrest</b> could not determine its host name. This is followed by a system-specific diagnostic message.	Verify that /etc/hosts and host name resolution is setup correctly.
8130	Failed to generate and store credential - <number></number>	pbrest could not store the newly generated App ID and Key.	Verify the health of the /etc filesystem, and the permissions on /etc/pb.restkeys.
8131	Failed to delete credential - < NUMBER>	pbrest could not delete the named credential - either it doesn't exist or there was an error.	Verify the health of the /etc filesystem, and the permissions on /etc/pb.restkeys.
8132	Failed to read settings file	pbrest could not read /etc/pb.settings.	Verify the health of the /etc filesystem, and the health of /etc/pb.settings
8133	Failed to allocate memory for <string> in <function>, <reason></reason></function></string>	pbrest could not allocate memory.	Verify the health of the host system, and the available virtual memory.
8134	Failed to contact SOLR, <error></error>	Failed to contact SOLR from this REST service.	Check SOLR configuration and network connectivity.
8135	SOLR search failed, <number></number>	Failed to search for the given query in SOLR.	Lookup error message in SOLR document, and fix query if required.
8140.2	Missing event log destination filename	Internal error.	Contact BeyondTrust Software.
8140.3	Invalid destination directory: %s	logarchivedir setting may be pointing to a protected system path that should not be overwritten.	Specify a different directory path, preferably on a filesystem that can handle all incoming archived logfiles.
8140.4	Failed to create log archive destination directory:%s errno:%d %s	An error prevented the creation of the subdirectories under the path specified in the logarchivedir setting.	Resolve the problem described by the accompanying system-specific diagnostic message.



Number	Diagnostic Text	Meaning	Action
8140.5	Invalid destination directory %s, %d %s	Failed to get the status of the path specified in the <b>logarchivedir</b> setting.	Resolve the problem described by the accompanying system- specific diagnostic message.
8140.7	Log archive failed to move the logfile to the final destination directory (%d:%s)	Problem encountered in finalizing the archive logfile at the destination archive host.	Resolve the problem described by the accompanying system- specific diagnostic message.
8141.1	Failed to remove target file %s (%d:%s)	When backing out the archiving of a log, PowerBroker for Unix and Linux was not able to delete the file at thedestination archive host.	Resolve the problem described by the accompanying system- specific diagnostic message.
8123.130	Invalid setting '%s'	Log Archive Storage Server settings file is missing <b>logarchivedir</b> or it contains an invalid value.	Check the settings file on the Log Archive Storage Server.
8143	Destination file '%s' already exists.	The logfile to be archived is mapped to a destination directory that already contains the target filename.	Verify the preexisting file at the destination. Or specify a different location for logarchivedir.
8144.1	Missing log filename to process	Internal error.	Contact BeyondTrust Software.
8150.1	Failed to update database with event logfile location [%s]	A SQL error occurred while trying to update the log tracking database.	See the accompanying error message for more details.
8150.10	Unable to update the log tracking database. Undoing the archive.	Log archiving cannot be completed if the log tracking database cannot be updated.	
8150.11	Unable to remove %s after successfully archived %d %s		See the accompanying system-specific diagnostic message.
8150.13	Could not connect to Log Archiver Database Server [%d:%s]	Problem encountered when trying to contact the Log Archiver Database Server.	See the accompanying system-specific diagnostic message.
8150.14	Could not access log tracking database [%s]	Problem encountered when trying to check status of the log tracking database.	See the accompanying system-specific diagnostic message.
8150.15	Failed to read the log - %s		Check the encryption settings for the logfile on the log server host.
8150.2	Failed to remove logfile to undo archiving due to error: %s	When backing out the archiving of a log, PowerBroker for Unix and Linux was not able to delete the file at the destination archive host.	
8150.3	Failed to archive logfile due to error: %s	Log archiving failed.	See the accompanying system-specific diagnostic message.
8150.4	Could not record logfile location in the tracking database [%s]	Failed to update the log tracking database.	See the accompanying system-specific diagnostic message.
8150.5	Failed to determine archive host's enforcehighsecurity setting [%s]	Problem encountered getting the <b>enforcehighsecurity</b> setting on the Log Archive Storage Server.	See the accompanying system-specific diagnostic message.



Number	Diagnostic Text	Meaning	Action
8150.6	Failed to determine archive host's encryption info [%s]	Problem encountered getting the logfile encryption setting on the Log Archive Storage Server.	See the accompanying system-specific diagnostic message.
8150.7	Failed to get archive host's keyfile [%s]	Problem encountered getting the encryption key on the Log Archive Storage Server.	See the accompanying system-specific diagnostic message.
8150.8	Invalid log name %s : %s	The logfile name provided to <b>pblogarchive</b> has invalid characters.	
8150.9	Could not access file %s (%d:%s)	The logfile name provided to pblogarchive does not exist.	
8151.1	Settings file is missing required log archive host.\n	pblogarchive requires logarchivehost setting in the settings file of the log server.	
8151.2	pblogarchive: -e, -E and -i, -I	You cannot use the event log options (-e,-E) with the I/O log options (-i, -I) in the same <b>pblogarchive</b> command.	Archive only similar type logfiles per <b>pblogarchive</b> command.
8151.3	No logfile to archive	<b>pblogarchive</b> cannot find the eventLog to be archived.	You must explicitly provide an argument to <b>-e</b> option if the event log is defined in the policy and not in the settings file.
8151.4	pblogarchive: Error occurred matching pattern '%s' (%d:%s)	<b>pblogarchive</b> was unable to find matching files using the provided search pattern.	See the accompanying system-specific diagnostic message.
8151.5	pblogarchive: Failed to initialize CURL/SSL libraries	One or more of the shared libraries listed in the <b>sharedlibssIdependencies</b> or <b>sharedlibcurldependencies</b> could not be loaded.	
8151.6	pblogarchive: Error opening %s (%d:%s)	<b>pblogarchive</b> encountered an error while finding matching files using the provided search pattern.	See the accompanying system-specific diagnostic message.
8151.7	Settings file is missing required log archive DB host.	pblogarchive requires logarchivedbhost setting in the settings file of the log server.	
8152	Failed to update the log tracking database.	enablelogtrackingdb is set to yes in the settings file of the log host. Every time an event log is created, the log tracking database on the Log Archiver Database Server is updated. This error indicates a problem with the database update.	See the PowerBroker for Unix and Linux System Administration Guide and verify if the Log Archiver Database Server is set-up properly.
8500	Invalid high security setting '%s' must be %s.	The named keyword is set incorrectly in accordance with the enforcehighsecurity setting.	Fix the named setting in accordance with existing documentation.
8501	Can not stat SSL private key file <filename></filename>	Could not access the named keyfile. This is followed by the system-specific reason.	



Number	Diagnostic Text	Meaning	Action
8502	SSL_CTX_set_cipher_list	An invalid cipher list option was specified.	Check the sslpbruncipherlist and sslservercipherlist settings.
8503	Private key file not specified	An SSL private key was not specified in the settings file.	
8504	<ssl diagnostic=""></ssl>	A problem was encountered with a certificate file. The SSL diagnostic describes the reason.	
8505	<ssl diagnostic=""></ssl>	A problem was encountered with a private key file. The SSL diagnostic describes the reason.	
8506	<ssl diagnostic=""></ssl>	A problem was encountered when checking a private key file. The SSL diagnostic describes the reason.	
8507	<ssl diagnostic=""></ssl>	A problem was encountered when loading a certificate authority file. The SSL diagnostic describes the reason.	
8508	<ssl diagnostic=""></ssl>	A problem was encountered when processing a certificate authority directory. The SSL diagnostic describes the reason.	
8509	Could not initialize server connection parameters	An SSL server connection could not be established. This diagnostic generally follows other diagnostics that lead up to it.	
8510	Could not find server certificate file	A server could not find a certificate file.	Check your settings file to see if sslservercertificatefile was specified.
8511	Could not establish new server SSL context	An SSL server context could not be established. This diagnostic generally follows other diagnostics that lead up to it.	
8512	Could not initialize server SSL context	An SSL server context could not be initialized. This diagnostic generally follows other diagnostics that lead up to it.	
8513	Server could not load client CA file.	An SSL server could not find a certificate authority file to send to its client when client certificates are required. The SSL diagnostic describes the reason.	
8514	Server failure in SSL_new()	An SSL server could not start a connection. The SSL diagnostic describes the reason.	
8515	Server failure in SSL_set_fd()	An SSL server could not connect its context to a file descriptor. The SSL diagnostic describes the reason.	



Number	Diagnostic Text	Meaning	Action
8516	Server failure in SSL_accept()	An SSL server could not accept a connection. The SSL diagnostic describes the reason.	
8517	Could not initialize client connection parameters	An SSL client could not be initialized. This diagnostic generally follows other diagnostics that lead up to it.	
8518	Could not find intermediate server certificate file	An intermediate SSL server ( <b>pbmasterd</b> or <b>pblocald</b> ) could not find its certificate file.	Check your settings file to see how the sslservercertificate file was specified.
8519	Could not establish new client SSL context	An SSL client context could not be established. This diagnostic generally follows other diagnostics that lead up to it.	
8520	Could not initialize client SSL context	An SSL client context could not be initialized. This diagnostic generally follows other diagnostics that lead up to it.	
8521	Client failure in SSL_new()	An SSL client could not start a connection. The SSL diagnostic describes the reason.	
8522	Client failure in SSL_set_fd()	An SSL client could not connect its context to a file descriptor. The SSL diagnostic describes the reason.	
8523	Client failure in SSL_connect()	An SSL client could not establish a new connection. The SSL diagnostic describes the reason.	
8524	SSL log server initialization failure	An SSL client could not connect to a log server. This diagnostic generally follows other diagnostics that lead up to it.	
8525	SSL Policy Server daemon initialization failure	The run host could not establish an SSL connection from a policy server. This diagnostic generally follows other diagnostics that lead up to it.	
8526	SSL log server reconnect initialization failure	pblocald could not establish an SSL connection to the log server during a log reconnect. This diagnostic generally follows other diagnostics that lead up to it.	
8527	SSL client initialization failure	pblocald could not establish an SSL connection to its client. This diagnostic generally follows other diagnostics that lead up to it.	
8528	SSL <policy daemon="" local="" server=""> initialization failure</policy>	The log server could not establish an SSL connection to <b>pbmasterd/pblocald</b> . This diagnostic generally follows other diagnostics that lead up to it.	



Number	Diagnostic Text	Meaning	Action
8529	SSL log reconnect initialization failure	The log server could not establish an SSL connection to <b>pblocald</b> during a log reconnect. This diagnostic generally follows other diagnostics that lead up to it.	
8530	SSL client initialization failure	pbmasterd could not establish an SSL connection to pbrun during a connection. This diagnostic generally follows other diagnostics that lead up to it.	
8531	Could not initiate SSL to <run host=""></run>	<b>pbmasterd</b> could not establish an SSL connection to <b>pblocald</b> . This diagnostic generally follows other diagnostics that lead up to it.	
8532	Locald on <run host=""> is not SSL enabled</run>	<b>pbrun</b> expects an SSL connection, but <b>pblocald</b> is not SSL-enabled.	Check the local daemon configuration.  Add allownonssI to the pbrun setting ssloptions.
8533	Failed SSL initialization to pblocald on <run host=""></run>	SSL initialization failed during a reconnect to the listed client host.	
8534	Policy Server on <policy server=""> is not SSL enabled</policy>	<b>pbrun</b> expects an SSL connection, but <b>pbmasterd</b> is not SSL-enabled.	Check the local daemon configuration.  Add allownonssI to the pbrun setting ssloptions.
8535	Policy Server not SSL enabled	<b>pbguid</b> expects an SSL connection, but <b>pbmasterd</b> is not SSL-enabled.	Check the local daemon configuration.  Add allownonssI to the pbrun setting ssloptions.
8536	Could not initialize SSL to Policy Server	pbguid could not initialize an SSL connection to pbmasterd.	
8537	<ssl diagnostic=""></ssl>	pbguid could not initialize its SSL parameters. The SSL diagnostic describes the reason in more detail.	
8538	<ssl diagnostic=""></ssl>	pbguid could not set up an SSL connection to the browser.	
		The SSL diagnostic describes the reason in more detail.	
8538.1	log server is not SSL enabled	The requested log server is not configured for SSL, but the requesting program requires SSL.	Enable SSL for the log server, disable SSL for the requesting program, or enable <b>allownonssl</b> for the requesting program.
8538.2	logserver is not SSL enabled	The requested log server is not configured for SSL, but the requesting program requires SSL.	Enable SSL for the log server, disable SSL for the requesting program, or enable <b>allownonssl</b> for the requesting program.



Number	Diagnostic Text	Meaning	Action
8539.1	Policy Server daemon on %s is not SSL enabled	The requested policy server is not configured for SSL, but the requesting program requires SSL.	Enable SSL for the policy server, disable SSL for the requesting program, or enable <b>allownonssl</b> for the requesting program.
8540.1	client on <submit host=""> is not SSL enabled</submit>	The requested client is not configured for SSL, but therequesting program requires SSL.	Enable SSL for the client, or disable SSL for the requesting program, or enable <b>allownonssl</b> for the requesting program.
8540.2	client on <submit host=""> is not SSL enabled</submit>	The requested client is not configured for SSL, but the requesting program requires SSL.	Enable SSL for the client, disable SSL for the requesting program, or enable allownonssI for the requesting program.
8541.1	Policy Server/local daemon on <policy host="" name="" run="" server=""> is not SSL enabled</policy>	The requested policy server/local daemon is not configured for SSL, but the log server requires SSL.	Enable SSL for the policy server/local daemon, disable SSL for the log server, or enable <b>allownonssl</b> for the log server.
8541.2	Policy Server/local daemon on <policy host="" name="" run="" server=""> is not SSL enabled</policy>	The requested policy server/local daemon is not configured for SSL, but the log server requires SSL.	Enable SSL for the policy server/local daemon, disable SSL for the log server, or enable <b>allownonssl</b> for the log server.
8542	pblocald on <run host=""> is not SSL enabled</run>	The requested <b>pblocald</b> on the specified host is not configured for SSL, but the requesting program requires SSL.	Enable SSL for the local daemon, disable SSL for the requesting program, or enable <b>allownonssI</b> for the requesting program.
8543	Unable to load ssl engine: <name></name>	The SSL engine could not be loaded.	Verify that the library exists.
8544	unable to satisfy randomness requirements	SSL needs a certain amount of randomness. This requirement could be met using RAND_ seed() functions.	Contact BeyondTrust Support.
8701	Failed to allocate a TCP/IP port for X11 forwarding - exiting	The TCP/IP port to use for X11 forwarding could not be allocated.	Check the available ports.
8702	Failed to allocate memory to X11 forwarding for new X11 application - exiting	Could not allocate memory.	
8703	Invalid X11 forwarding channel message - exiting	The X11 forwarding channel message is invalid.	
8704	X11 forwarding is enabled, but no DISPLAY environment variable set	The environment variable DISPLAY is not set.	Set the <b>DISPLAY</b> variable and restart the operation ( <b>pbrun -X</b> ).
8801	Could not load PAM function <function name=""></function>	The named PAM function could not be loaded at runtime.	Check that the PAM libraries exist and can be found.
8802	Could not open PAM library <li>library name&gt;</li>	The named PAM library could not be found.	Check that the PAM libraries exist and are accessible.



Number	Diagnostic Text	Meaning	Action
8803	PAM account management failed - <reason></reason>	The PAM account management module returned a failure. This is followed by a PAM-specific diagnostic.	Correct the situation described in the PAM- specific diagnostic message.
8804	PAM session start failed - <reason></reason>	A PAM session start call failed. This is followed by a PAM- specific diagnostic message.	Correct the situation described in the PAM- specific diagnostic message.
8805	PAM session close failed -	A PAM session end call failed. This is followed by a PAM- specific diagnostic.	Correct the situation described in the PAM- specific diagnostic message.
8806	PAM account management failure - <reason></reason>	A PAM account management call failed. This is followed by a PAM-specific diagnostic message.	Correct the situation described in the PAM- specific diagnostic message.
8807	PAM authentication failed - <pre><reason></reason></pre>	A PAM password authentication call failed. This is followed by a PAM-specific diagnostic message.	Correct the situation described in the PAM- specific diagnostic message.
8808	PAM is not available on this platform	PAM is not available on the host.	Turn off the PAM setting in your settings file.
8809	PAM account management failure - <message></message>	The PAM account mechanism returned something other than PAM_SUCCESS. This could indicate an error, or an account failure (such as account is locked).	Review and address the <message> portion.</message>



## Diagnostic Messages 9000 - 9200.03

Number	Diagnostic Text	Meaning	Action
9000	Success	Operation was successful.	
9001	Unable to connect. Incompatible Versions or settings	The client and server versions or settings mismatch. The client and version configurations should match.	Upgrade <b>pblogsync</b> and <b>pblogsyncd</b> , and check <b>pb.settings</b> .
9002	Unknown request received	A request received by the server could not be recognized.	Upgrade <b>pblogsync</b> and <b>pblogsyncd</b> .
9003	Invalid Path or Filename	Client requested a log file that is either invalid or not accessible.	Check the path and file name.
9004	At least one of the log files contains a different unique ID	The unique ID is not the same for all files which indicates different sessions.	Verify files are from the same session or use - I/ignored.
9005	Log file was not sent out	The program was unable to transfer the log file between the server and the client.	Verify the connection was operational.
9006	Files could not be sorted	The log files could not be sorted in chronological order.	Verify there are not any time conflicts.
9007	Unable to connect	Unable to connect.	Check the port numbers, server availability, and firewall settings.
9008	Unrecognized command argument	Incorrect argument or value.	Check and correct transaction options and values.
9009.01	APR could not initialize <apr internal="" message=""> <apr error<br="" internal="">number&gt;</apr></apr>	Unable to perform APR initialization.	Internal error. The APR initialization function failed.
9009.02	APR could not allocate pool <apr internal="" message=""> <apr error="" internal="" number=""></apr></apr>	Unable to allocate memory pool.	If the operating system diagnostic message indicates a lack of memory, you may need to increase the swap space on the affected machine.
9009.03	APR could not connect <apr internal="" message=""> <apr error<br="" internal="">number&gt;</apr></apr>	Unable to connect to message server.	Check the message, host name, and port number.
9009.04	APR could not send frame <apr internal<br="">message&gt; <apr internal<br="">error number&gt;</apr></apr>	Unable to send data frame to message server.	Verify the connection was operational.
9009.05	APR could not send message <apr internal<br="">message&gt; <apr internal<br="">error number&gt;</apr></apr>	Unable to send message to message server.	Verify the connection was operational.
9009.06	APR could not send disconnect <apr internal<br="">message&gt; <apr internal<br="">error number&gt;</apr></apr>	Unable to send disconnect message to message server.	Verify the connection was operational.



Number	Diagnostic Text	Meaning	Action
9009.07	APR could not disconnect <apr internal="" message=""> <apr error<br="" internal="">number&gt;</apr></apr>	Unable to disconnect from message server.	Verify the connection was operational.
9010.01	PSMC settings error: Missing PSMC message queue server host name	Required console settings are missing in the settings file.	Check the message queue and server host name in the console settings file.
9010.02	PSMC XML string memory allocation error	Unable to allocate memory for the XML string.	If the operating system diagnostic message indicates a lack of memory, you may need to increase the swap space on the affected machine.
9010.03	PSMC XML string out of memory	The XML string is out of memory.	Internal error. Allocated string out of memory.
9010.04	Could not connect to PSMC message queue after all failover tries	Unable to connect to message server after trying to failover to another server.	Check the message host name and port number, and verify the connection is operational.
9010.05	PSMC settings error: Invalid PSMC message queue server port number	Required console setting is invalid.	Verify message host port number.
9010.06	PSMC settings error: Invalid PSMC message queue server connection retry value	Required console setting is invalid.	Verify message host connection retry value is valid.
9010.07	PSMC I/O Log Body write error: Invalid input string (s)	Invalid I/O log input string was entered.	Internal error. Invalid I/O data fragment format.
9011.01	PowerBroker Identity Services eventlog XML string memory allocation error	Unable to allocate memory for XML string.	If the operating system diagnostic message indicates a lack of memory, you may need to increase the swap space on the affected machine.
9011.02	PowerBroker Identity Services eventlog XML string out of memory	The XML string is out of memory.	Internal error. Allocated string out of memory.
9100	Policy file updated by PSMC	The console manager's policy editor file was successfully applied to the local system	No action is required.
9101	Authentication Failed	Authentication failed between the APR and message server.	Check the user/password/installation key.
9102	Could not read policy	Unable to read policy from message queue. Check attached code with the APR guide to understand the issue.	Check the settings, and restart the process.
9103	could not subscribe	Unable to subscribe. Check the attached code for further explanation from the APR manual.	Check the settings, and restart the process.
9104	could not read initial response	Unable to read the initial message queue response. Please refer to the internal code given.	Check the settings, and restart the process.



Number	Diagnostic Text	Meaning	Action
9105	unable to login	Unable to login the message queue.	Check the settings, and restart the process.
9106	Unable to connect to <host>,</host>	Unable to connect to the message queue on a given host.	Check the settings, and restart the process.
	<port> (internal error code)</port>		
9107	no message servers defined		
9108.01	Unable to save temporary policy file for authentication	Privilege Management for Unix and Linux received an updated policy file, but it was unable to save it locally in the /etc/.pbew.conf.	Check the reasons why the new policy could not have been saved to /etc/.pbew.conf.
9108.02	psmc policy file authentication failed	The file was corrupted.	
9109	unable to start PSC monitoring process	pbsyncd was unable to start a console monitoring process.	Check the settings and the memory available. Restart.
9110	unable to lock file <filename></filename>	pbsyncd was unable to obtain an exclusive write lock on the policy file.	Check for reasons why the policy file (pbew.conf) cannot be locked for updates.
9111	Error: no psmc installation id defined	A command was issued to establish communications with the console, but no psmcinstallationid keyword was found.	Check the psmcinstallationid keyword is in the settings.
9112	Error initializing PSMC mangler	An error occurred while initializing the console mangler with the key.	Check the console's key file.
9113	Unable to read psmc settings	Privilege Management was unable to decrypt the the console settings file using the given key.	Check the console settings and key file integrity.
9114	Unable to open psmc settings file	Unable to open the console settings file.	Check existence and permission of the settings file.
9115	Unable to get a response from pbcheck	Privilege Management was unable to get a response from pbcheck while executing a policy update.	Verify <b>pbcheck</b> is accessible from <b>pbsyncd</b> .
9116	unrecognized policy header received from host	Unrecognized policy header received from the console.	
9117	Error: select return value wasn't zero, but FD is NOT SET on fd: <number></number>	fd is not writable.	Contact BeyondTrust Support.
9200.01	<pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	Unable to set the specified locale.	Check the locale setting in the system.



Number	Diagnostic Text	Meaning	Action
9200.02	Invalid multibyte character, Couldn't convert string to wide characters.	Unable to convert multibyte character to wide character.	Check that the input string is a valid multibyte character.
9200.03	Failed to convert character to multibyte sequence	Unable to convert wide character to multibyte sequence.	Check that the input string is a valid wide character.